El Clasificado wanted to reduce operational costs while increasing the availability of its communications services. To that end, they deployed new firewalls, smart PRI circuits, SD-WAN monitoring and managed backup. All circuits were installed previous to “cutover” in preparation for firewall deployment. TPx ensured that all firewall configs fulfilled El Clasificado’s needs and made adjustments on the fly as needed. The backup solution was shipped pre-configured and was up and ready within days. The AV solution was deployed via network very efficiently. The customer is now supported 24/7 by TPx and gets alerts from the monitoring team if there are any issues that may affect business continuity.

Our downtime was minimal during the transition and the ongoing support was great. TPx has shown a great deal of knowledge and expertise in the MSP on-boarding process.”

Luis F. Garcia
IT Coordinator
El Clasificado