

CASE STUDY

El Clasificado had a goal to reduce IT operational costs while maintaining a high level of support for its infrastructure and high availability of services

MSx Managed Firewalls, Backups and SD-WAN



Our downtime was minimal during the transition and the ongoing support was great. TPx has shown a great deal of knowledge and expertise in the MSP on-boarding process”

*Luis F. Garcia
IT Coordinator
El Clasificado*



El Clasificado wanted to reduce operational costs while increasing the availability of its communications services. To that end, they deployed new firewalls, smart PRI circuits, SD-WAN monitoring and managed backup. All circuits were installed previous to “cutover” in preparation for firewall deployment. TPx ensured that all firewall configs fulfilled El Clasificado’s needs and made adjustments on the fly as needed. The backup solution was shipped pre-configured and was up and ready within days. The AV solution was deployed via network very efficiently. The customer is now supported 24/7 by TPx and gets alerts from the monitoring team if there are any issues that may affect business continuity.

PROFILE

- Digital marketing agency
- Three Southern California locations: Norwalk, San Bernardino, and Bakersfield
- 150 employees

CHALLENGE

Reduce IT operational costs and maintain high availability of Internet, VoIP, SD-WAN, and VPN at all three locations

SOLUTION

- New managed firewalls
- New smart PRI circuits
- Managed backup
- SD-WAN monitoring

BENEFITS

- TPx fully managed the firewall configuration
- Pre-configured backup was ready within days
- Anti-virus was deployed efficiently via the network
- Monitoring team provides ongoing alerts for any issues that might affect business continuity.

RESULTS

El Clasificado reduced costs and its infrastructure is now more secure and monitored 24/7 by TPx specialists