

LOCAL EXCHANGE SERVICES

CHECK SHEET

This tariff contains the following sheets, each of which is effective on the date shown at the bottom of each sheet. The sheets named below are currently in effect as of the date on the bottom of this sheet.

<u>Sheet No.</u>	<u>Revision</u>
A	22 nd Revised*
B	14 th Revised*
C	6 th Revised
D	Original
E	Original
F	Original
G	Original
A-1 1-1	Original
A-1 1-2	Original
A-1 1-3	Original
A-1 1-4	Original
A-1 1-5	14 th Revised*
A-1 1-6	13 th Revised*
A-1 1-7	4 th Revised
A-1 1-8	13 th Revised*
A-1 1-9	13 th Revised*
A-1 1-10	1 st Revised
A-1 1-11	10 th Revised*
A-2 1-1	Original
A-2 1-2	Original
A-2 1-3	2 nd Revised
A-2 1-4	Original
A-2 1-5	Original
A-2 1-6	Original
A-3 1-1	Original
A-3 1-2	3 rd Revised
A-3 1-3	Original
A-3 1-4	Original
A-3 1-5	13 th Revised*
A-4 1-1	Original
A-4 1-2	Original
A-4 1-3	Original
A-4 1-4	Original
A-4 1-5	Original

* Indicates new or changed material

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LOCAL EXCHANGE SERVICES

CHECK SHEET

(CONT'D)

<u>Sheet No.</u>	<u>Revision</u>
A-5 1-1	Original
A-5 1-2	Original
A-5 1-3	Original
A-5 1-4	Original
A-5 1-5	Original
A-5 1-6	Original
A-6 1-1	Original
A-7 1-1	1 st Revised
A-7 1-2	Original
A-7 1-3	1 st Revised
A-8 1-1	Original
A-9 1-1	Original
A-9 1-2	Original
A-9 1-3	Original
A-9 1-4	Original
A-9 1-5	Original
A-10 1-1	Original
A-10 1-2	Original
A-11 1-1	Original
A-11 1-2	Original
A-11 1-3	Original
A-11 1-4	Original
A-11 1-5	13 th Revised*
A-12 1-1	Original
A-12 1-2	Original
A-12 1-3	Original
A-12 1-4	Original
A-12 1-5	Original
A-12 1-6	Original
A-12 1-7	Original

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LOCAL EXCHANGE SERVICES

CHECK SHEET

(CONT'D)

<u>Sheet No.</u>	<u>Revision</u>
A-13 1-1	5 th Revised
A-13 1-2	6 th Revised
A-13 1-3	6 th Revised
A-13 1-4	6 th Revised
A-13 1-5	6 th Revised*
A-13 1-6	6 th Revised
A-13 1-7	6 th Revised
A-13 1-8	5 th Revised
A-13 1-9	5 th Revised
A-13 1-10	1 st Revised
A-14 1-1	Original
A-14 1-2	Original
A-14 1-3	Original
A-15 1-1	Original
A-15 1-2	Original
A-15 1-3	Original

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LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

	<u>Sheet No.</u>
Check Sheets	A
Table of Contents	C
A-1. 1. LOCAL EXCHANGE SERVICES	1-1
1.1 General	1-1
1.2 Business Services	1-3
1.3 Reserved for Future Use	1.3
1.4 Business Service	1-4
1.4.1 Flat LATA-Wide Service	1-5
1.4.2 Measured Usage Business Service	1-7
1.4.3 Total Service	1-8
1.4.4 Total Service Premium	1-9
1.4.5 BizStarter Pack	1-10
1.4.6 Mpower Optiline	1-11
A-2. 1. SERVICE DESCRIPTION AND RATE SCHEDULE	1-1
1.1 Service Connection Charges	1-1
1.1.1 Description of Charges	1-1
2. MAINTENANCE VISIT CHARGES	1-4
2.1 Premises Visit/Trouble Isolation Charge	1-5
2.2 Premises Visit – No Repair Made	1-5
2.3 Premises Labor Charges	1-5
2.4 Missed Appointment Charge	1-6
2.5 Equipment Pick Up Charge	1-6
A-3. 1. CENTREX SERVICE	1-1
1.1 Description	1-1
1.1.1 Flat Rate Centrex Service	1-1
1.1.2 Measured Usage Centrex Service	1-2
1.2 Centrex Features	1-1
1.2.1 Centrex Features Included in Centrex Package	1-3
1.2.2 Optional Features	1-4
1.3 Centrex Rates	1-5
1.3.1 Flat Rate Centrex Line and Feature Package	1-5
1.3.2 Measured Usage Centrex Line and Feature Package	1-5
1.3.3 Optional Features	1-5

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

(CONT'D)		<u>Sheet No.</u>
A-4.	1. T-1 TRUNK SERVICES	1-1
	1.1 Mpower T-1 Trunks	1-1
	1.1.1 Description	1-1
	1.1.2 Types	1-1
	1.1.3 Service Provisioning	1-1
	1.1.4 Responsibility of the Company	1-2
	1.1.5 Rights of the Company	1-2
	1.1.6 Responsibility of the Customer	1-2
	1.1.7 Signaling	1-3
	1.1.8 Features – Standard	1-3
	1.1.9 Rate Elements	1-4
	1.1.10 Pricing	1-5
A-5.	1. CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE	1-1
	1.1 Access to Sent-Paid and Non-Sent Paid	1-1
	1.2 Rates and Charges	1-1
	1.3 Territory	1-2
	1.4 Definitions and Requirements	1-2
	1.5 Special Conditions	1-3
	1.6 Disconnect/Answer Supervision	1-6
A-6.	1. RESERVED FOR FUTURE USE	1-1
A-7.	1. OPERATOR SERVICES	1-1
	1.1 Directory Assistance	1-1
	1.1.1 Directory Assistance Exemption	1-2
	1.2 Operator Handled Calling Service	1-3
A-8.	1. DIRECTORY LISTINGS	1-1
A-9.	1. CUSTOM CALLING SERVICE	1-1
	1.1 Features and Functions	1-1
	1.2 Rates	1-4
	1.2.1 Recurring Rates - at&t Exchanges	1-4
	1.2.2 Custom Calling Package - at&t Exchanges	1-4
	1.2.3 Recurring Rates - Verizon Exchanges	1-5
	1.2.4 Custom Calling Package - Verizon Exchanges	1-5

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

(CONT'D)

	<u>Sheet No.</u>
A-10. 1. CALLER ID SERVICE AND ASSOCIATED FEATURES	1-1
1.1 Caller ID	1-1
1.2 Caller ID Block	1-1
1.3 Caller ID/Call Waiting	1-1
1.4 Anonymous Call Rejection	1-2
1.5 Selective Call Rejection (SCR)	1-2
A-11 1. MISCELLANEOUS SERVICES	1-1
1.1 900/976 Call Blocking Service	1-1
1.2 Call (Toll) Restriction Service	1-1
1.3 Vanity Number Service	1-1
1.4 Call Trace	1-2
1.5 Call Trap	1-3
1.6 Carrier Presubscription	1-4
1.7 9-1-1 Telecommunication Service	1-4
1.8 Alarm Lines	1-5
A-12 1. LOCAL PRIMARY RATE INTERFACE (PRI) TRUNKS	1-1
1.1 Description	1-1
1.2 Types	1-2
1.3 Options for Configuration	1-2
1.4 Service Provisioning	1-2
1.5 Responsibility of the Company	1-3
1.6 Rights of the Customer	1-3
1.7 Responsibility of the Customer	1-3
1.8 Signaling	1-4
1.9 Features	1-4
1.10 Rate Elements	1-5
1.11 Rates	1-6

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

(CONT'D)

A-13	1. PROMOTIONAL OFFERINGS	1-1
A-14	1. INTEGRATED ACCESS SERVICE	1-1
	1.1 MpowerOffice Enhanced (MPOE)	1-1
	1.1.1 Description	1-1
	1.1.2 Standard Features	1-1
	1.1.3 Optional Features	1-2
	1.1.4 Rates	1-2
	1.1.5 Special Conditions	1-2
	1.2 MpowerOffice Select – T-1 Trunks and PRI	1-3
	1.2.1 Description	1-3
	1.2.2 Standard Features	1-3
	1.2.3 Optional Features	1-3
	1.2.4 Rates	1-3
A-15	1. BUNDLED SERVICES	1-1
	1.1 MpowerEnterprise	1-1
	1.1.1 Description	1-1
	1.1.2 Standard Features	1-14
	1.1.3 Optional Features	1-14
	1.1.4 Rate Elements	1-2
	1.1.5 Rates	1-2

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES

1.1 General

Local Exchange Services consist of the services offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

- 1) receive calls from other stations on the public switched telephone network;
- 2) access the Company's Local and InterLATA/IntraState Calling Services as set forth in this tariff;
- 3) access interstate and international calling services provided by the Company or by other certificated common carriers;
- 4) access the Company's operator and customer service center for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling. There is no charge for accessing 9-1-1 service.

Local Exchange Services can be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. The Company does not charge for any type of call blocking.

The following Local Exchange and related Telecommunications Charges and Services are offered in this tariff:

- | | |
|-------------------------------------|------------------------------------|
| – Business Access Lines | – Switched Access Services |
| – End User Common Line Charge | – Directory Services |
| – Service Connection Charges | |
| – Maintenance Charges | – Custom Calling Services |
| – COPT Service | – 9-1-1 Telecommunications Service |
| – InterLATA/IntraState Toll Calling | – Other Miscellaneous Services |

Any special equipment or services required by eligible deaf and disabled customers under the California Relay Service and Communications Devices Fund ("Fund") will be provided by Verizon, at&t or by the party designated by the Fund administrator.

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.1 General (Cont'd)

Services are available to business customers. The classification of service as business is determined by the character of use of the service as stated in the Definitions Section (Schedule D-1) of this tariff.

Local Exchange Service is comprised of three components:

- 1) Monthly Recurring Charges
- 2) End User Common Line Charge
- 3) Service Connection Charges (specified in Schedule A-2 of this tariff)

Local Exchange Service provides an individual access line for the transmission of two-way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premises and a serving central office that provides customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers.

The Company offers service out of the exchanges listed in at&t's and Verizon's local exchange tariffs where collocation and facilities are available.

The local calling area for customers subscribing to the Company's LATA Wide calling plan is within and throughout the respective LATA where the customer's business resides as described in CAL P.U.C. Schedule AA-1, No. 1-2 T.

The local calling areas for measured usage calling plans mirror the areas described in the dominant LEC tariff for that region. at&t's exchange areas and local calling areas (including non-Zum Zone and Zum Zone areas) can be found in at&t's SCHEDULE CAL. P.U.C. No. A5, Section 5.2.1 B.2. Verizon's zone descriptions can be found in SCHEDULE CAL P.U.C. No. H-1, Rates.

The Company also concurs in any Zum Zones which have been established and are listed in the respective at&t's and Verizon's Local Exchange Tariff.

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.2 Business Services

The following services are available within the service territories of at&t and Verizon where available:

1) Business Service

- a) Available to all Business Customers.
- b) Provides a flat monthly recurring rate for calls within the specified LATA in the State of California or measured service within the exchanges that have switch capability for measuring calls.
- c) Rates and charges are as specified within.

2) Non-Recurring, Recurring and Surcharges

- a) Business customers are required to pay all applicable charges. The Company assesses non-recurring Service Connection Charges, Monthly Recurring Charges, as well as End User Common Line Charges, applicable governmentally imposed surcharges, taxes and fees and industry fees and surcharges.
- b) Rates and charges are as specified within. All rates and charges are subject to such changes and modifications as the Public Utilities Commission of the State of California may, from time to time, direct in the exercise of its jurisdiction.

3) Early Termination Charges

- a) If termination on service purchased on a term agreement is after activation of service, an early termination charge shall be the monthly recurring charge for the remainder of months of the term agreement, plus any installation charges waived from the initial service date to the termination of the agreement.

1.3

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services

1.4.1 Flat LATA-Wide Service

The Company offers business Customers a monthly flat LATA-wide calling rate for all their local calling needs. The Customer is provided an individual access line and unlimited local calling within and throughout the respective LATA in which the Customer's premises reside. The Local Calling Areas (LCA) may be found on the map in Schedule AA-1, Sheet No. 1-2 T in this tariff.

Business local exchange lines may be purchased on a Month-to-Month or Term Contract basis. Applicable Month-to-Month rates and packaged Term arrangements are listed in Schedule B-1, Section 1.3(A). If the Customer chooses a Term arrangement, they are entitled to purchase TelePacific's long distance at the reduced rates listed in Schedule B-1, Section 1.3(A)(2)(b).

The Company reserves the right to set limitations on high volume usage customers. High Volume usage is considered to be usage in excess of 3000 minutes of usage per business line during a single calendar month. The Company may choose to continue doing business with these customers only under a contract basis, which may involve an additional per minute of use charge or increased flat rate charges per business line agreed upon by the Customer and the Company. The customer may choose not to do business with the Company.

Calls outside the local calling area but within the state will be charged the InterLATA/Intrastate toll rate found in Schedule B-1, 1.3(A).

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services (Cont'd)

1.4.1 Flat LATA-Wide Service (Cont'd)

A. Rates and Conditions

Business lines are sold under the following plans:

	<u>at&t Territories</u>	<u>Verizon Territories</u>
<u>Month-to-Month</u> Business Flat Rate Access Line	\$89.90 (I)	\$59.69 (I)
<u>1-Year Term Agreement*</u> Business Flat Rate Access Line	\$87.90 (I)	\$54.69 (I)
<u>2-Year Term Agreement*</u> Business Flat Rate Access Line	\$86.90 (I)	\$53.69 (I)
<u>3-Year Term Agreement*</u> Business Flat Rate Access Line	\$85.90 (I)	\$52.69 (I)

*Customers signing a term agreement for Flat LATA-Wide business lines may purchase TelePacific intrastate/interLATA toll at the discounted rates found in Schedule B-1, Section 1.3(B)(1)(b) in this tariff.

NOTE: A customer upgrading to any Mpower T-1 product from a term agreement for Flat LATA-Wide Business Service will be assessed an \$85.00 upgrade charge if it is in any month within the first year of a term agreement or a \$42.50 upgrade for any month during the second year of a 2- or 3-year term agreement. No upgrade charges apply for customers beyond the second year of a 3-year term agreement. A new service agreement for T-1 service will be required.

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services (Cont'd)

1.4.1 Flat LATA-Wide Service (Cont'd)

B. Small Business Suite

Includes Call Forwarding, 3-Way Calling and Call Transfer

	<u>at&t Territories</u>	<u>Verizon Territories</u>
<u>Month-to-Month</u>		
Business Flat Rate Access Line	\$92.90 (I)	\$61.69 (I)
<u>1-Year Term Agreement*</u>		
Business Flat Rate Access Line	\$90.90 (I)	\$56.69 (I)
<u>2-Year Term Agreement*</u>		
Business Flat Rate Access Line	\$89.90 (I)	\$55.69 (I)
<u>3-Year Term Agreement*</u>		
Business Flat Rate Access Line	\$88.90 (I)	\$54.69 (I)

*Customers signing a term agreement for Small Business Suite lines may purchase TelePacific intrastate/interLATA toll at the discounted rates found in Schedule B-1, Section 1.3(B)(1)(b) in this tariff.

NOTE: A customer upgrading to any Mpower T-1 product from a term agreement for Small Business Suite Service will be assessed an \$85.00 upgrade charge if it is in any month within the first year of a term agreement or a \$42.50 upgrade for any month during the second year of a 2- or 3-year term agreement. No upgrade charges apply for customers beyond the second year of a 3-year term agreement. A new service agreement for T-1 service will be required.

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LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services (Cont'd)

1.4.2 Measured Usage Business Service

The Company offers business customers a Measured Usage Business plan available on a 1-Year Term Agreement at the monthly recurring charges listed in 1.4.2(A) and at the usage rates listed in 1.4.2(B) below. The Customer is provided an individual access line and calling within their local calling area at measured usage rates.

A. Monthly Recurring Charge

A monthly recurring charge applies in addition to measured usage charges for all local calling.

1. Monthly Rate

- a) at&t Service Territory
 - 1) Per Line \$13.28
- b) Verizon Service Territory
 - 1) Per Line \$21.28

Calls outside the local calling area but within Zone 3 will be charged Zone Usage charges as specified in Section 1.4.2(B) below, in addition to the monthly rate.

B. Measured Usage Charge

The following Measured Usage Charges apply in addition to the Monthly Recurring Charge for local calling. The initial billing increment is one (1) minute. After the initial minute, usage is measured in six (6) second increments. Measured use per call is rounded to the next whole cent from a two (2) digit decimal level.

at&t and Verizon Service Territories

	<u>Local</u>	<u>Zone 3</u>
Per minute	\$0.085 (I)	\$0.085 (I)

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services (Cont'd)

1.4.3 Total Service

The Company offers business Customers a monthly flat LATA-wide calling package with an individual access line and local calling within and throughout the respective LATA in which the Customer's business premises reside.* The Local Calling Areas (LCA) may be found on the map in Schedule AA-1, Sheet No. 1-2 T in this tariff.

Total Service is available on a 1-, 2- or 3-year term agreement. Early termination charges are applicable.

The Total Service package also includes non-regulated standard voice mailbox and a dial-up account with one (1) e-mail account.

Total Service includes the following regulated features:

Caller ID with Name

Call Waiting

Repeat Dialing

Return Call

Call Transfer

3-Way Calling

Call Forward

Call Forward Remote Access

Free LATA-wide Calling and Discounted TelePacific Long Distance and Toll Free Service*

A. Monthly Recurring Charge

Total Service Business Package

Verizon
Territory
\$64.64 (I)

B. Nonrecurring Charge

Installation charges on the regulated portions of Total Service are waived.

Install charges on the non-regulated portions may apply.

* Total Service includes free LATA-wide calling. TelePacific domestic long distance is \$0.039 per minute† or \$0.049 per minute for toll free calling, or the customer may subscribe to any current promotional LD offer. This product is not available to companies using auto-dialing, long distance Internet access, call center and certain switching applications.

†Alaska and Hawaii will be billed at \$.07 per minute

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services (Cont'd)

1.4.4 Total Service Premium

The Company offers business Customers a monthly flat LATA-wide calling package with an individual access line and local calling within and throughout the respective LATA in which the Customer's business premises reside. The Local Calling Areas (LCA) may be found on the map in Schedule AA-1, Sheet No. 1-2 T in this tariff.

This package is limited to the purchase of a maximum of ten (10) lines per location.

Total Service Premium is available on a 1-, 2- or 3-year term agreement. Early termination charges are applicable.

The Total Service Premium package also includes non-regulated standard voice mailbox and a dial-up account with one (1) e-mail account.

Total Service Premium includes the following regulated features:

- Caller ID with Name
- Call Waiting
- Repeat Dialing
- Return Call
- Call Transfer
- 3-Way Calling
- Call Forward
- Call Forward Remote Access
- Free LATA-wide calling and up to 5,000 minutes of domestic TelePacific Long Distance Service*

A. Monthly Recurring Charge	at&t <u>Territory</u>	Verizon <u>Territory</u>
Total Service Premium Package, per line	\$110.85 (I)	\$69.64 (I)

B. Nonrecurring Charge

Installation charges are \$60.00 for a 1-year term, \$30.00 for a 2-year term and are waived on a 3-year term.

*Total Service Premium includes free LATA-wide calling and up to 5,000 minutes per location of domestic long distance calling (excluding calling card). Any long distance minutes over 5,000 will be billed at \$0.039 per minute. † If the customer has U.S. toll free service, the customer will be billed at \$0.049 per minute. No unused minutes will be carried over to the next month's billing period. This product is not available to companies using auto-dialing, long distance Internet access, call back operator, call transfer release or call forwarding switching applications, VoIP local call terminations or any other extraordinary business application.

† Alaska and Hawaii will be billed at \$.07 per minute

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services (Cont'd)

1.4.5 BizStarter Pack

The Company offers business Customers a monthly flat LATA-wide calling package which includes two (2) fully featured Total Service lines. Local calling is within and throughout the respective LATA in which the Customer's business premises reside. The Local Calling Areas (LCA) may be found on the map in Schedule AA-1, Sheet No. 1-2 T in this tariff.

BizStarter Pack is available on a 1-, 2- or 3-year term agreement. Early termination charges are applicable.

The BizStarter Pack package also includes non-regulated standard voice mailbox and a dial-up account with one (1) e-mail account.

BizStarter Pack includes the following regulated features:

- Caller ID with Name
- Call Waiting
- Repeat Dialing
- Return Call
- Call Transfer
- 3-Way Calling
- Call Forward
- Call Forward Remote Access
- One POTS line with no features
- Free LATA-wide calling and up to 500 minutes of domestic TelePacific Long Distance Service*

A. Monthly Recurring Charge	<u>at&t</u>	<u>Verizon</u>	
	<u>Territory</u>	<u>Territory</u>	
BizStarter Pack Package	\$103.93	\$103.93	(I)

B. Nonrecurring Charge

Installation charges on the regulated portions of the Total Service/BizStarter Pack are waived. Install charges on the non-regulated portions may apply.

*Long distance usage above the 500 minutes will be billed at \$0.039 per minute† and toll free usage will be billed at \$0.49 per minute or the customer may subscribe to any current promotional LD offer. No unused minutes will be carried over to the next month's billing period. This product is not available to companies using auto-dialing, long distance Internet access, call center and certain switching applications.

† Alaska and Hawaii will be billed at \$.07 per minute

LOCAL EXCHANGE SERVICES

1. LOCAL EXCHANGE SERVICES (CONT'D)

1.4 Business Services (Cont'd)

1.4.6 Mpower Optiline

Mpower Optiline is a flat-rated business access line carried via VOIP over a T-1. The customer must purchase a minimum of 12 lines. The Customer is provided unlimited local calling within and throughout the respective LATA in which the Customer's premises reside. The Local Calling Areas (LCA) may be found on the map in Schedule AA-1, Sheet No. 1-2 T in this tariff. The account must remain PIC'd to TelePacific Long Distance.

This package is available on a one-, two-, or three-year term.

The customer may choose any individual custom-calling feature found in Schedule A-9 in this tariff or they may purchase the feature pack below. Hunting is a standard feature.

	<u>1-year</u>	<u>2-year</u>	<u>3-year</u>
A. Mpower Optiline*			
at&t Territory	\$86.40 (I)	\$85.40 (I)	\$84.40 (I)
Verizon Territory	\$54.69 (I)	\$53.69 (I)	\$52.69 (I)

B. Nonrecurring Charges

Installation charges on the regulated portions of Mpower Optiline are waived. Installation charges on the non-regulated portions may apply

C. Feature Pack

OfficePak \$5.95 per month

Caller ID
Caller ID Blocking
Call Forward -- (Basic, No Answer, Busy, Group No Answer, Group Busy)
3-Way Calling
Call Transfer
Call Waiting/Cancel Call Waiting
Call Waiting Caller ID -- (not available in all areas)
Return Call
Speed Call 8

*Customers purchasing Mpower Optiline Service will receive a \$0.059 rate for domestic long distance and toll free service.

LOCAL EXCHANGE SERVICES

1. SERVICE DESCRIPTION AND RATE SCHEDULE

1.1 Service Connection Charges

Service Connection Charges are non-recurring charges which apply to ordering, installing or changing of local telephone service. One Service Order Charge applies to each customer order unless otherwise noted under the Description of Charges in 1.1.1. Work functions that cause the application of Service Connection Charges are specified below. Line Connection Charges apply to all service activity within the central office for the establishment or change of service.

1.1.1 Description of Charges

A. Non-Recurring Charges

1. Line Connection Charges – Applies to central office activity charge associated with, but not limited to loop assignment, line and number assignment, Central Office cross-connect and line testing.
 - a) A line connection charge per line for establishment of new service or service converted from another telephone company.
 - b) A line connection charge for adding an additional line or moving a customer's service applies for each line added or moved.
 - c) A line connect charge applies for each number changed.
2. Service Order Charges – Applies to receiving, recording and processing information necessary to execute a Customer's request to connect, move or change telephone service. This charge applies when central office work is required or when a customer establishes a new account.
 - a) A service order charge applies for establishing new service or converting the customer's service from another telephone company. This charge applies if the customer purchases service on a Month-to-Month or through a 1-year Term Agreement. For business customers who sign a 2- or 3-Year Term Agreement, the service order charge is waived.
 - b) A service order charge applies for adding additional lines.

LOCAL EXCHANGE SERVICES

1. SERVICE DESCRIPTION AND RATE SCHEDULE (Cont'd)

1.1 Service Connection Charges (Cont'd)

1.1.1 Description of Charges (Cont'd)

A. Non-Recurring Charges (Cont'd)

2. Service Order Charges (Cont'd)

- c) A service order charge applies for moving lines on a customer's existing service.
- d) A service order charge applies per line for partial disconnect of lines purchased on a Term Agreement.
- e) A service order charge applies for a telephone number change per the Customer's request.
- f) Other Service Order Charges
 - 1) Change existing services includes changing features or class of service; e.g., a business line to Centrex service.
 - 2) Restoration of service for temporarily suspended service (utility initiated). Service that has been disconnected will be treated as a new service.

3. Record Order Charge – Applies to receiving, recording and processing information necessary to execute a customer's request where only Customer, company business office, directory or billing records are involved.

- a) Record Change Charge (per line) – changing subscriber information. The Record Order Change Charge will be waived for customers wishing to switch from their present carrier to the Company's Long Distance Service.
- b) Primary Interexchange Carrier Change Charge (PIC Change Charge) – Applies each time an end user changes their interLATA interexchange carrier. This charge is designed to cover costs incurred to change interexchange carriers in the billing and switching systems.

LOCAL EXCHANGE SERVICES

1. SERVICE DESCRIPTION AND RATE SCHEDULE (Cont'd)

1.1 Service Connection Charges (Cont'd)

1.1.1 Description of Charges (Cont'd)

B. <u>Non-Recurring Charges - Business</u>	<u>at&t</u>	<u>Verizon</u>
1. <u>Line Connection Charges</u>		
a) New Service or Conversion (per line)	N/C	N/C
b) Add or Move (per line)	\$ 15.00	\$ 15.00
c) Change Telephone Number (per number)	\$ 15.00	\$ 15.00
2. <u>Service Order Charges</u>		
a) New Service or Conversion – Month-to-Month	\$250.00	\$250.00
New Service or Conversion – 1 YR Term	\$125.00	\$125.00
New Service or Conversion – 2 YR Term	N/C	N/C
New Service or Conversion – 3 YR Term	N/C	N/C
b) Add Additional Lines	\$ 35.00	\$ 35.00
c) Move Lines	\$ 35.00	\$ 35.00
d) Partial Disconnect (per line)	\$ 50.00	\$ 50.00
e) Change Telephone Number	\$ 35.00	\$ 35.00
f) Other Service Order Charges		
1) Change existing services	\$ 15.00	\$ 15.00
2) Restoration Charge for temporarily suspended service for non payment (Utility Initiated)	\$ 50.00 (R)	\$ 50.00 (R)
3. <u>Record Order Charges</u>		
a) Subscriber Change Charge (per line)	\$ 5.00	\$ 5.00
b) PIC Change Charge (per line)	\$ 5.00	\$ 5.00

(R) Indicates a reduction in rates

COMPETITIVE LOCAL CARRIER

2. MAINTENANCE VISIT CHARGES

The Maintenance Visit Charge applies for time spent on a Customer's premises by a Company employee or its Agent during which it is determined that a service difficulty or trouble reported results from Customer-provided terminal equipment and/or communications systems to the telecommunications network.

The Maintenance Visit Charge will be waived if trouble is found to be in the Company's equipment (e.g., on the Company's side of the demarcation point).

The time period for which the Maintenance Visit Charge is applied will commence when Company personnel arrive at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request, as further described in this Section.

Maintenance Visit Charges apply to all other requests for service.

The minimum charge for a Maintenance Visit Charge is one hour.

The charge for a D-Marc or NID move will be \$600.00.

The following charges may be applied:

- 1) Premises Visit Charge – Applies to each trip to the customer's premises for work performed or trouble identified on the customer's side of the demarcation point. The charge will also apply when no trouble is found. The Premises Visit Charge is waived if trouble is found to be in the Company's equipment (e.g. on the Company's side of the demarcation point).
- 2) Premises Visit Charge – No Repair Made – Applies to each trip to the customer's premises to diagnose trouble, but customer refuses repair after diagnosis. The Premises Visit Charge is waived if trouble is found to be in the Company's equipment (e.g. on the Company's side of the demarcation point).
- 3) Premises Labor Charge – Applies to connect or modify lines or equipment at the customer's location or to correct a trouble condition on the Customer's side of the demarcation point. Charges are based upon the time spent at the customer's premises.
- 4) Missed Appointment Charge – Applies to each customer's request for a premises visit when the Customer or an adult consenting to the work being done is not available to allow access for the technician.
- 5) Equipment Pick Up Charge – Applies to each trip to pick up company-owned equipment after a customer's disconnection order has been placed, and the customer has not made the equipment available for pick up. The Company shall make up to two attempts to pick up equipment. If the Customer fails to make the equipment available for pick up, the Customer shall be charged for the equipment pursuant to the regulation in Schedule D-1, 1.16.7(A)(8) in this tariff.

COMPETITIVE LOCAL CARRIER

2. MAINTENANCE VISIT CHARGES

2.1 Premises Visit/Trouble Isolation Charge

The Premises Visit Charge is applied when trouble is found to be in the customer's side of the Demarcation Point.

Non-Recurring Charges in
Pacific and Verizon
Service Territories

- Business

\$ 90.00

2.2 Premises Visit Charge – No Repair Made

The Premises Visit Charge is applied to each trip to the Customer's premises to diagnose trouble, but the Customer refuses repair after diagnosis.

Non-Recurring Charges in
Pacific and Verizon
Service Territories

- Business

\$ 90.00

2.3 Premises Labor Charges

1. Basic Time, per technician:

First hour

- Business

\$ 90.00

Each additional hour or fraction thereof

- Business

\$ 65.00

COMPETITIVE LOCAL CARRIER

2. MAINTENANCE VISIT CHARGES (Cont'd)

2.4 Missed Appointment Charges

The Missed Appointment Charge is applied when a customer requesting a premises visit misses the appointment with the Telephone Company technician.

- Business \$ 90.00

2.5 Equipment Pick Up Charge

The Equipment Pick Up Charge applies when the customer has not made company-owned equipment available for pickup after disconnection of service.

- Per Trip \$175.00

COMPETITIVE LOCAL CARRIER

1. CENTREX SERVICE

1.1 Description

Centrex Business Line is a switch center-based telephone system that eliminates the need for on-premise switching equipment such as a key system or PBX. A portion of the switching center equipment is set aside for each Centrex subscriber. This provides the Centrex station users internal communications capabilities with the Centrex Service group, as well as access to the public network. Each Centrex Business Line user has a separate telephone number and is automatically assigned a separate telephone line. Like in a PBX, Centrex users dial access codes (e.g., "9") to connect to users outside their own system. Centrex Business Line users also share access to groups of trunks and special facilities, tie lines and long distance facilities.

The Customer is provided a flat rated or measured usage individual network access line for all their calling needs. The Local Calling Areas (LCA) for customers using Centrex service may be found on the map in Schedule AA-1, Sheet No. 1-2 T in this tariff.

If termination of service purchased on a term agreement is after activation of service, an early termination charge shall be the monthly recurring charge for the remainder of months of the term agreement, plus any installation charges waived from the initial service date to the termination of the agreement.

1.1.1 Flat Rate Centrex Service

Flat Rate Centrex Service consists of a business access line and a predetermined set of Centrex Features. Features included in the Centrex line package are listed in Section 1.2 following. Upon request of the Customer, additional Centrex features are available at the rates listed in 1.3 following.

Centrex lines may be purchased on a Month-to-Month or Term Contract basis. Applicable Month-to-Month rates and packaged Term arrangements are listed in Section 1.3 following. If the Customer chooses a Term arrangement, they are entitled to purchase TelePacific's long distance at a discounted rate listed in Schedule B-1, Section 1.3(A)(2)(b) in this tariff.

COMPETITIVE LOCAL CARRIER

1. **CENTREX SERVICE (Cont'd)**

1.1 Description (Cont'd)

1.1.1 Flat Rate Centrex Service (Cont'd)

The Company reserves the right to set limitations on high volume usage customers. High Volume usage is considered to be usage in excess of 3000 minutes of usage per business line during a single calendar month. The Company may choose to continue doing business with these customers only under a contract basis, which may involve an additional per minute of use charge or increased flat rate charges per business line agreed upon by the Customer and the Company. The Customer may choose not to do business with the Company.

Data base changes required to accommodate changes to station number digits, feature codes, and/or network routing revisions, will be performed at the Change Existing Service charges in Schedule A-2, 1.1.1(B)(2)(f)1.

1.1.2 Measured Usage Centrex Service

The Company offers business customers a Measured Usage Business plan available at the monthly recurring charges listed in 1.3.2 and at the usage rates listed in 1.1.2(A) below. The Customer is provided an individual access line and calling within their local calling area at measured usage rates.

Calls outside the local calling area but within Zone 3 will be charged Zone Usage charges as specified in Section 1.1.2(B) below, in addition to the monthly rate. IntraLATA calls will be charged at the rate listed in Schedule B-1, Section 1.3(A).

A. Measured Usage Charge

The following Measured Usage Charges apply in addition to the Monthly Recurring Charge for local calling. The initial billing increment is one (1) minute. After the initial minute, usage is measured in six (6) second increments. Measured use per call is rounded to the next whole cent from a two (2) digit decimal level.

at&t and Verizon Service Territories

	<u>Local</u>	<u>Zone 3</u>
Per minute	\$0.085 (I)	\$0.085 (I)

COMPETITIVE LOCAL CARRIER

1. **CENTREX SERVICE (Cont'd)**

1.2 Centrex Features

1.2.1 Centrex Features Included in the Centrex Package:

1. Abbreviated Dialing - allows a station user to dial another station within the same Centrex customer group using only the last four (4) digits of the telephone number.
2. Call Park (CP) - this feature allows the placement of a caller into a holding pattern on a particular line/station. During a phone conversation the customer enters the CP activation code. To retrieve the parked call, the customer will enter the CP retrieval code and the station number of which the call was parked.
3. Call Pickup - allows one party to dial a code and pickup another party's ringing telephone thus connecting the calling party with the party that dialed the code. The pickup can be directed to any person within a call pickup group or to a specific station number.
4. Call Transfer - allows a station to hold and transfer calls. During the transfer the transferring and receiving stations talk privately. Call Transfer allows station users to transfer a direct inward call to a telephone number inside or outside the customer group. The station user who hangs up may then originate and receive calls. This feature may be selectively denied from certain stations.

Charges between the originating location and the DID-DOD transfer equipped Centrex Business Line station will be billed to the originating caller. The transferring Centrex station will be responsible for applicable charges from the Centrex station to the telephone number that answers the transferred call. All local, measure unit, zone units, and toll charges are applicable in accordance with regularly filed tariff schedules.

5. Consultation Hold – allows the user to place the original party on hold and talk alternately with a second party.
6. Last Number Redial - allows customers to re-dial the last called number by pressing a single key rather than dialing the entire number. To activate this feature the customer will off-hook and enter the activation code. In the case of three-way calling, the called number dialed for the second leg of the call is stored.
7. Permanent Hold (PH) - allows customers to place a caller on hold without the use of a "hold" key. During a phone conversation the customer presses the flash-hook key and the PH activation code. The caller is now placed on hold at the specific station. The customer will hear a confirmation tone and the caller hears silence. At this time, the customer may place another call or hang up. Reminder ringing is available. The caller is retrieved by the customer picking up their handset. Permanent Hold is not available during a three-way call.

COMPETITIVE LOCAL CARRIER

1. CENTREX SERVICE

1.2 Centrex Features

1.2.1 (Cont'd)

8. Ring Again - Upon a customer receiving a busy signal when placing a call within their customer group, the customer may invoke the feature and hang up. When the busy party becomes idle, the customer is automatically called back. If the called party answers, the original call is set up again. If the called party's set again becomes busy before the call is set up, the feature is deactivated and the caller must place the call again. A deactivation code may be entered to discontinue the feature.
9. Conferencing (Three-Way Calling) - allows a station to conduct the following configurations: (1) two other system stations, (2) one system station and one outside party, or (3) two outside parties.

1.2.2 Optional Features

The following custom calling features may be programmed on a Centrex line upon request of the Customer. The monthly recurring rates for these features may be found in P.U.C. Schedule A-9. Caller ID may also be added to a Centrex line per the monthly recurring charge found in P.U.C. Schedule A-10.

1. Call Forward - allows incoming calls to a Centrex Business line station to be automatically forwarded to another telephone number. There are three variations of Call Forward: (1) forward all calls, (2) forward when busy, or (3) forward when no answer.
2. Call Forward - Group Busy - This feature is programmed on the pilot of the hunt group and activates Call Forward-Group Busy on each individual line within that specific hunt group.
3. Call Forward - Group No Answer - This feature is programmed on the pilot of the hunt group and activates Call Forwarding No Answer on each individual line within that specific hunt group. This provides the customer with savings - rather than paying for Call Forwarding No Answer on each individual line.
4. Call Waiting - an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone and may then acknowledge the incoming caller, place the existing caller on hold, then alternate between callers or abandon one of the calls. Call Waiting has three configurations depending on the station users needs: (1) CW - Incoming only, (2) CW - Originating, or (3) CW - Terminating.
5. Speed Dial (8) - allows each station user to place calls to its own previously designated electronic list of eight (8) frequently dialed numbers.

COMPETITIVE LOCAL CARRIER

1. CENTREX SERVICE (CONT'D)

1.3 Centrex Rates

1.3.1 Flat Rate Centrex Line and Feature Package

	<u>at&t Territories</u>	<u>Verizon Territories</u>
<u>Month-to-Month</u> Centrex Access Line	\$94.90 (I)	\$64.69 (I)
<u>1-Year Term Agreement*</u> Centrex Access Line	\$92.90 (I)	\$62.69 (I)
<u>2-Year Term Agreement*</u> Centrex Access Line	\$91.90 (I)	\$59.69 (I)
<u>3-Year Term Agreement*</u> Centrex Access Line	\$90.90 (I)	\$57.69 (I)

1.3.2 Measured Usage Centrex Line and Feature Package

A monthly recurring charge applies in addition to measured usage charges for all local calling.

Month-to-Month

Centrex Access Line	\$32.98 (I)	\$39.97 (I)
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1.3.3 Optional Features**

Call Forward	\$2.00
Call Forward – Busy	\$2.00
Call Forward – No Answer	\$2.00
Call Forward – Group Busy	\$2.00
Call Forward – Group No Answer	\$2.00
Call Waiting	\$2.00
Speed Call 8	\$2.00

*Customers signing a term agreement for Centrex lines may purchase TelePacific intrastate/interLATA toll at the discounted rates found in Schedule B-1, Section 1.3(a)(2)(b) in this tariff.

NOTE: A customer upgrading to any Mpower T-1 product from a term agreement for Centrex Business Suite Service will be assessed an \$85.00 upgrade charge if it is in any month within the first year of a term agreement or a \$42.50 upgrade for any month during the second year of a 2- or 3-year term agreement. No upgrade charges apply for customers beyond the second year of a 3-year term agreement. A new service agreement for T-1 service will be required.

**Caller ID may be purchased with Centrex lines where facilities and operating conditions permit. The applicable rates may be found in P.U.C. Schedule A-10, Sheet No. 1-1 T.

COMPETITIVE LOCAL CARRIER

1. T-1 TRUNK SERVICES

1.1 Mpower T-1 Trunks

1.1.1 Description

Digital trunks provide a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of trunks to a PBX or trunk capable Key System.

1.1.2 Types

TelePacific will offer the following Trunk Types with a Digital Interface:

- Inbound – Trunks that carry traffic only into the customer PBX.
- Outbound – Trunks that carry traffic only out of the customer PBX.
- Two-Way – Trunks that carry traffic both into and out of the customer PBX.
- Direct Inward Dial (DID) - DID capable trunks are configured to out-pulse 2 to 7 digits to the customer's PBX, allowing flexibility for the customer's internal extension plan. The digits received allow the PBX to route an incoming call directly to an individual station without the intervention of a live or automated attendant. DID provides the customer with digital or analog connection from the TelePacific central office to the PBX or trunk capable Key System, and carries inbound traffic only.

DID numbers can be purchased in increments of 20 or 100, called DID blocks. Customers must watch their numbering plan as there cannot be a conflict. An example would be if a user must dial "9" to get an outside line then a number cannot start with a "9."

- Two-Way with Direct Inward Dial: 2-Way DID – Carries all the basic features of regular DID, however 2-Way DID offers customers Direct Inward Dialing capability with the added functionality of allowing the customer to place outbound calls on the same trunks. This service should be sold primarily with a digital interface.

1.1.3 Service Provisioning

- A. T-1 Trunk Service provides a private line connection from the customer's ILEC termination point.
- B. The Company will qualify the local exchange service loop between the customer's designated premises and the serving wire center. The purpose of the qualification is to determine the availability and suitability of existing facilities to provide T-1 Trunk Service.

COMPETITIVE LOCAL CARRIER

1. **T-1 TRUNK SERVICES (Cont'd)**

1.1 Mpower T-1 Trunks (Cont'd)

1.1.4 Responsibility of the Company

A. The Company will provision and maintain T-1 Trunk Service for the customer.

1.1.5 Rights of the Company

A. The Company will not provision T-1 if it has reasonably determined the following:

- It is not technically feasible over existing facilities.
- It will cause interference problems within the Company's network or other facilities.
- The customer's network or CPE is not compatible with the Company's network.

B. During network maintenance and software update periods, the Company may temporarily place the central office equipment out of service. The Company also reserves the right to temporarily interrupt service in emergency situations.

C. The Company will contact the customer once circuits have been tested and in working order. If the customer is unable to test and turn-up service within three days of this date, the Company has a right to activate billing for service.

D. The Company has a right to cancel service or require the customer to obtain a higher bandwidth facility if usage is determined to be overly excessive compared to typical customer usage.

1.1.6 Responsibility of the Customer

A. The customer is responsible for providing compatible network and customer premises equipment that is used for connection to Company's network.

B. The customer is responsible for providing the Company with the necessary information to provision the T-1 technology.

C. The customer is responsible for wiring from the ILEC demarcation point to the customer equipment.

D. If termination of service purchased on a term agreement is after activation of service, an early termination charge shall be the monthly recurring charge for the remainder of months of the term agreement, plus any installation charges waived from the initial service date to the termination of the agreement.

COMPETITIVE LOCAL CARRIER

1. **T-1 TRUNK SERVICES** (Cont'd)

1.1 **Mpower T-1 Trunks** (Cont'd)

1.1.7 **Signaling**

TelePacific will offer the following signaling options for trunk service:

- Pulse Type – Multi-Frequency (MF), Dial Pulse (DP) or Dual Tone Multi Frequency (DTMF)
- Signaling Type – Ear and Mouth (E&M)
- Signaling Protocol – Wink, Immediate, Dial-Tone and Delay Dial
- Emulation – B8ZS/ESF, D4/AMI

1.1.8 **Features – Standard**

A. **Caller ID**

Caller ID will be available to inbound or 2-way trunks. Caller ID is not available on outbound only or trunks with DID capability. Caller ID will be priced per channel activated.

B. **Hunting/Trunk Selection**

The following hunting features are available with TelePacific Trunks. If the switch encounters a busy trunk, the switch attempts to complete the call on a sequence of other lines. The sequence of lines is called a hunt group. Local Trunks can choose from three types of hunting.

- Ascending – Ascending hunting has a fixed starting point. The trunk group is searched beginning to end sequentially for the first idle trunk.
- Descending - Descending hunting also has a fixed starting point. The trunk group is searched end to beginning sequentially for the first idle trunk. Descending is often paired with Ascending for two-way trunk groups.
- Most Idle (MIDL) – MIDL is a process that is based on the length of time a trunk member is idle. The trunk with the most amount of idle time gets selected first.
- Least Idle (LIDL) – LIDL is a process that is also based on the length of time a trunk member is idle. The trunk with the least amount of idle time gets selected first. LIDL is often paired with MIDL for two-way trunk groups.

C. **DID Numbers**

Includes 40 DID numbers at no additional charge.

COMPETITIVE LOCAL CARRIER

1. **T-1 TRUNK SERVICES (Cont'd)**

1.1 Mpower T-1 Trunks (Cont'd)

1.1.9 Rate Elements

- A. Digital Trunk T-1 is provided on a Flat Rated or Measured Usage Monthly Recurring basis where facilities are available.
- B. The Company reserves the right to set limitations on high volume message usage customers' accounts. High Volume usage is considered to be usage in excess of 5,000 minutes of domestic long distance (excluding toll-free and calling card) and/or 70,000 total minutes of usage (including local, intra-LATA, toll-free, long distance) per T-1 trunk during a single month. The Company may choose to continue doing business with these customers only under a contract basis, which may involve an additional per minute of use charge or increased flat rate charges per trunk line agreed upon by the Customer and the Company. The Customer may choose not to do business with the Company.
- C. Digital Trunk T-1 Service is available through a 1-YR, 2-YR or 3-YR term agreement.
- D. Nonrecurring charges for installation applies as listed in 1.1.10 in this Section and is per T-1 trunk. Nonrecurring charges for moves, adds, changes, deletes/disconnects and adding additional blocks of DID numbers apply only after initial installation of service.
- E. Additional Trunk Groups (from 3 to 10) are available at monthly recurring and nonrecurring charges found in 1.1.10. The nonrecurring charge is only applicable to each trunk group purchased after the initial installation of service.
- F. Caller ID is available for Outward and 2-Way trunks but not on DID trunks. The charge for Caller ID, per trunk, is found in 1.1.10.
- G. The Customer must remain PIC'd to TelePacific Long Distance Services.
- H. Local measured usage will be charged at the rates found in Schedule A-1, Section 1.4.2(B) and IntraLATA usage will be charged at the rates found in Schedule B-1, Section 1.3(A)(1).

COMPETITIVE LOCAL CARRIER

1. T-1 TRUNK SERVICES (Cont'd)

1.1 Mpower T-1 Trunks (Cont'd)

1.1.10 Pricing

<u>Trunk Pricing Category</u>	<u>Flat-Rate</u>	<u>Measured Rate</u>
Monthly Recurring Charges		
per Trunk		
Digital Trunk T1 (24 Trunks) 1Yr ⁽¹⁾	\$ 650.00	\$ 425.00
Digital Trunk T1 (24 Trunks) 2 Yr ⁽¹⁾	\$ 620.00	\$ 425.00
Digital Trunk T1 (24 Trunks) 3 Yr ⁽¹⁾	\$ 585.00	\$ 425.00
Out/2W Term, (per Trunk)	\$ 40.00	N/C
Block of 20 DIDs	\$ 14.00	\$ 14.00
Block of 100 DIDs	\$ 35.00	\$ 35.00
Each Addt'l Trunk Group (from 3 to 10) per T-1	\$ 50.00	\$ 50.00
Caller ID, per Trunk – Not available for DID	\$ 5.00	\$ 5.00
NonRecurring Charges		
Digital Trunk T1 Installation - 1 Yr	\$ 750.00	\$ 750.00
Digital Trunk T1 Installation - 2 Yr	\$ 350.00	\$ 350.00
Digital Trunk T1 Installation - 3 Yr	\$ -	\$ -
Moves, Adds, Changes, Deletes/Disconnects (MACD) Charges		
Move Charge ⁽²⁾	\$ 200.00	\$ 200.00
Each Addt'l Trunk Group (from 3 to 10) per T-1	\$ 25.00	\$ 25.00
T-1 Trunk/PRI Plan Change Fee ⁽³⁾	\$ 150.00	\$ 150.00
Block of 20 DIDs	\$ 10.00	\$ 10.00
Block of 100 DIDs	\$ 35.00	\$ 35.00

⁽¹⁾ DS-1 Loop, Activation of 24 channels, SLC charges, touch tone, hunting, and configuration of 2 trunks groups

⁽²⁾ A move charge will apply to a customer moving within the term of service. In addition, a \$750 installation charge will apply when a customer moves.

⁽³⁾ A T-1 Trunk/PRI Plan Change Fee will apply to a customer changing service from PRI to T-1 Trunks and vice versa.

COMPETITIVE LOCAL CARRIER

1. CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE

1.1 Access to sent-paid and non-sent-paid calling, and local, IntraState/InterLATA toll calling, requirements by type of pay phone:

	<u>LOCAL</u>		<u>TOLL/INTERLATA</u>
	<u>Sent Paid</u>	<u>Non-Sent Paid</u>	<u>Non-Sent Paid</u>
Coin-Single Denomination	x	x	x
Coin Multiple Denomination	x	x	x
Non-Coin Universal		x	x
Coin/Credit	x	x	x

“x” indicates functions available via the Company's COPT service.

1.2 Rates and Charges

A. COPT Service Flat Rate

The COPT line includes unlimited local calling within the customer’s respective LATA which is designated on the map in Schedule AA-1, Sheet No. 1-2 T. COPT Service lines may be purchased on a Month-to-Month or Term Agreement rate in a&t Territory. The customer may be charged a non-recurring installation charge on new installations or a non-recurring charge to convert from another carrier.

	Monthly Recurring Charge	Non-recurring Install Charge	Non-recurring Conversion Charge
<u>Verizon Territory</u> Month-to-Month	\$24.00	\$95.00	\$95.00
<u>at&t Territory</u> Month-to-Month	\$17.00	\$95.00	\$95.00
1- Year Term Agreement	\$17.00	\$60.00	\$15.00
2- Year Term Agreement	\$17.00	\$60.00	\$ 0.00

B. Disconnect Charge

Customers who are under a 1- or 2-year term agreement will be charged a disconnect fee of \$40.00 for each line that is disconnected before the end of the term agreement.

COMPETITIVE LOCAL CARRIER

1. CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

1.2 Rates and Charges (Cont'd)

C. Payphone Service Provider Enforcement Program

Per California Resolution T-16181, the Company shall bill and collect the surcharge listed below for customers connecting a COPT to the Company's network, as specified in this tariff.

Payphone Service Provider Enforcement Program Surcharge \$0.25

D. Public Policy Payphone Program (PPPP)

The Company shall bill and collect the surcharge listed below for customers connecting a COPT to the Company's network, as specified in this tariff.

Public Policy Payphone Program (PPPP) \$0.00

E. Payphone Surcharge

Calls originating from pay telephones will incur a surcharge
per call of: \$0.55

1.3 Territory

1.3.1 The serving territory will be within the exchange areas as defined in Schedule AA-1, Sheet No. 1-3T. The local calling area will be as defined on the map located in Schedule AA-1, Sheet No. 1-2T.

1.4 Definitions and Requirements

1.4.1 Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local Exchange Company customer-owned pay telephones.

1.4.2 COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.

1.4.3 A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed at the tariffed rate for each line. Off-premises extensions to a COPT Coin Line are not permitted.

COMPETITIVE LOCAL CARRIER

1. CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (CONT'D)

1.5 Special Conditions

1.5.1 Connection of Customer-Owned Pay Telephones to the Telephone Company's Public Switched Network

- A. A Customer-owned Pay Telephone may be connected to the Telephone Company's public switched network. A line connecting a customer-owned pay telephone set is a business class service.
- B. In addition to Regulations and Rates found in this tariff schedule, COPT providers who connect COPTs to the Telephone Company's network must comply with the terms and conditions of Decision No. 90-06-018 of June 6, 1990, Decision No. 92-01-023 dated January 10, 1992, and Decision No. 94-09-065 dated September 15, 1994.

1.5.2 Screening/Blocking

- A. Basic call screening and blocking is provided to the COPT provider at no extra charge.

1.5.3 Refunds/Credits

- A. The Telephone Company will not offer refunds/credits to either Customer or Clients (End Users) of Customers with individual line service connected to a Customer-owned pay telephone set.

1.5.4 Responsibility of the COPT Provider

- A. The COPT provider is responsible for the installation, operation and maintenance of any pay telephone set used in connection with this service beyond the Telephone Company's local loop demarcation point.
- B. The COPT provider will be responsible for payment of appropriate charges for 411 Directory Assistance Service. Directory Assistance Service will be billed to the subscriber in accordance with the rates and conditions set forth in Cal. P.U.C. Schedule A-7.
- C. Rating of calls made from a COPT is the responsibility of the provider. Coin Line Service includes rating of calls.

COMPETITIVE LOCAL CARRIER

1. CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (CONT'D)

1.5 Special Conditions (Cont'd)

1.5.4 Responsibility of the COPT Provider (Cont'd)

D. The COPT provider will be responsible for installing in a well-lighted location adjacent to each COPT a clearly legible, permanently printed sign indicating the following:

- 1) Toll free telephone number and address of COPT
- 2) Dialing instructions.
 - Dialing Sequence
 - Dial 0 to reach LEC operator
 - Access to Long Distance operator (00)
 - 1+ and 0+ instructions
- 3) Rates for local calls
- 4) Time limits of local calls
- 5) Telephone number to dial to obtain rates for non-local calls
- 6) Placement of local calls by use of 101XXX, Calling Card or Operator Handled Services may be more expensive than directly dialing the number.
- 7) Restrictions to or blocking of incoming calls
- 8) The name, address, and telephone number of the owner/operator and repair service telephone number and refund telephone number.
- 9) Procedures for registering complaints and requesting refunds.
- 10) No charge telephone numbers (611, 711, 911, direct dialed 411, COPT vendor provided number for refunds, repair and complaints).
- 11) The name of the provider of operator services.
- 12) The name of the long-distance provider (optional).
- 13) Telephone number/or identification and address of pay telephone

E. Each COPT shall permit the following at no cost to the end users:

- 1) Access to the Telephone Company's operators for emergency purposes to zero-minus calling.
- 2) Access to 911 Emergency Service, where available.
- 3) Access to 411 Directory Assistance service.
- 4) Access to 611 Repair Service.
- 5) Access to 711 Telecommunications Relay Service
- 6) 950-XXXX calling, where facilities permit
- 7) 101XXX calling, if available
- 8) 800-XXX-XXXX type calling
- 9) Access to 0+ interLATA/IntraLATA
- 10) Access to trouble report and complaint number
- 11) COPT refund, complaints and trouble reports numbers

COMPETITIVE LOCAL CARRIER

1. **CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (CONT'D)**

1.5 Special Conditions (Cont'd)

1.5.4 Responsibility of the COPT Provider (Cont'd)

F. COPT providers may program a COPT...

- 1) to allow local calls of unlimited duration, or
- 2) to limit call duration to no less than fifteen (15) minutes or to require coin deposits after each fifteen-minute intervals for a local call.

G. Pay telephones shall meet the following minimum consumer safeguards, with the exception of services provided to the U.S. Government and State of California locations requiring special handling of telephone calls that are exempt from these requirements:

- 1) provide intrastate rates, charges, and services in accordance with applicable tariffs and rate caps authorized by the CPUC;
- 2) return coins on uncompleted calls;
- 3) install phones and enclosures in compliance with California handicap access requirements;
- 4) allow completion of 0 plus calls.

H. The COPT provider may set a maximum rate of not more than 10¢ per call above AT&T Communications of California's authorized coin rate for an interLATA/intraState sent paid and non sent paid toll call from a pay telephone.

I. Intrastate/InterLATA directory assistance shall be available to the end user at the same (or lower) rate the payphone provider is charged by AT&T for intrastate InterLATA directory assistance calling from pay phones.

I. COPT providers must comply with CPUC General Order 107-B (Rules and Regulations concerning the Privacy of Telephone Communications).

J. COPT providers must submit a new application form to the Telephone Company upon transferring the ownership of, relocating, or replacing a COPT. Service may be terminated for violation of any of the tariff conditions.

K. The COPT provider will be responsible for payment of local and ZUM usage rates and the Telephone Company and interexchange carrier toll rates for all sent-paid calls originated from the COPT.

L. Before connection of a COPT for public use, the COPT provider must complete and submit an application form to the Telephone Company.

M. The COPT provider understands that pay telephone operations are subject to CPUC surveillance and that COPT service may be terminated by the Telephone Company for violation of this or any other tariff conditions.

COMPETITIVE LOCAL CARRIER

1. CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (CONT'D)

1.5 Special Conditions (Cont'd)

- 1.5.5 COPT provider providing the coinless, commercial credit-card activated telephone. Calls will be routed from the COPT to the Telephone Company's central office via a business line and from the Telephone Company's central office to the IC via the access facility. Calls will then be routed to the COPT provider's processor via a connection to be arranged between the COPT provider and the IC. InterLATA calls may be routed from the Customer's processor back to the IC for completion.
- 1.5.6 In the configuration described in 1.5.14 preceding, the COPT provider understands and agrees that access charges will apply, and will be payable by the IC designated by the COPT provider to the Utility, for all calls directed to the IC's customer designated location (CDL) from the COPT.
- 1.5.7 The COPT provider may connect a call processor to the Telephone Company's central office via a business line established for COPT service. Line charges are as listed in Cal P.U.C. Schedule No. A-1.
- 1.5.8 A direct connection from a COPT to an IC or to a remote call processor and then to an IC is not permitted.
- 1.5.9 The Telephone Company will allow consolidated billing of COPT Services provided by a single COPT owner. If one COPT service among those consolidated for billing is not paid, then only that COPT service may be disconnected for non-payment. The COPT provider is responsible for letting the Telephone Company know about discrepancies.
- 1.5.10 COPT Providers are required to true up their coin toll rates to match the Telephone Company's rates that are in effect on January 1 of each year. This reconciliation is to be done by February 1 of each year.

1.6 Disconnect/Answer Supervision

The change in electrical state from off-hook to on-hook. Disconnect indicates a transmission is no longer needed or on-hook. Answer indicates an off-hook state. COPT Disconnect Supervision will be provided for use with COPT service as specified in this tariff schedule to assist in determining when billing for a specific call should end. There is no charge to the customer for this feature.

Mpower Communications Corp.
d/b/a TelePacific Communications
515 Flower Street, 47th Floor
Los Angeles, CA 90071

2nd Revised Cal. P.U.C. Schedule A-6
Original Sheet No. 1-1 T

COMPETITIVE LOCAL CARRIER

1. **RESERVED FOR FUTURE USE**

Advice Letter No. 378

Decision No.

Issued By
Nancy Lubamersky
VP – Public Policy

Date Filed: September 1, 2006
Effective: October 1, 2006
Resolution No. _____

COMPETITIVE LOCAL CARRIER

1. OPERATOR SERVICES

1.1 Directory Assistance

Customers may obtain assistance in determining telephone numbers by calling a Directory Assistance operator subject to the charges shown herein.

Directory Assistance charges apply for all requests for which the Directory Assistance facilities are used. The customer may request up to two numbers on each call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance. A Directory Assistance Call Completion charge will apply when a customer calls Directory Assistance and the intraLATA number requested is completed by the Operator.

Non-published telephone numbers are not available from Directory Assistance Service.

\$100+ Plan

Customers who make \$100 or more of Directory Assistance calls in one month will pay the following rates:

1. <u>Direct dialed calls to Directory Assistance:</u>	<u>Charge Per Call</u>
a. Local	\$.46
b. National	\$.95
2. <u>Operator assisted calls to Directory Assistance:</u>	
a. Local	\$.46
b. National	\$.95

(D)

Less than \$100 Plan

Customers who make less than \$100 of DA calls within one month will be charged \$1.25 per DA request for Direct dialed, Operator assisted and Directory Assistance charged to Calling Cards.

4. <u>Directory Assistance Call Completion:</u>	<u>Charge Per Call</u>
a. at&t Exchange Area	\$.45
b. Verizon Exchange Area	\$.45
5. Directory Assistance (411) Block*	No Charge

(D) Indicates material has been deleted

COMPETITIVE LOCAL CARRIER

1. OPERATOR SERVICES (CONT'D)

1.1 Directory Assistance (Cont'd)

A credit will be given for calls to Directory Assistance when:

- 1) the Customer experiences poor transmission or is cut off during the call;
- 2) the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the Customer must notify the Directory Assistance operator or the Company's Customer Service of the problem experienced.

1.1.1 Directory Assistance Exemption

A Customer's service may be exempt from Directory Assistance charges if it is provided for the use of an individual who is unable to use a telephone directory due to visual or other physical limitations. Disabled persons may self-certify as to their physical inability to use telephone directories by providing to the Company a completed exemption form certifying the applicant's impairment. The exemption form can be obtained by contacting any Company business office.

A single line business service will be exempted when it is provided to a small business where the proprietor and all regular employees have certified in the manner described above, that they can not use a directory. Upon receiving a specific request, the Company may extend this exemption to a business customer who employs a disabled individual who needs access to Directory Assistance to perform his or her job. Each month, the business customer will submit to the Company a letter stating the number of directory assistance calls made by the disabled individual. The Company, upon receipt of the letter, will credit the business customer's account for the number of directory assistance calls made by the disabled individual.

An individual, who has certified in the manner described above, may make a Directory Assistance call from any telephone and charge such calls to his or her exempt telephone number or credit card. No charge will apply to this type of call.

The Directory Assistance exemption is intended for the Customer's personal use only and is not to be used on behalf of any other individual or business or for any other improper purpose. If the Company determines that the exemption is being used for any improper purpose, the Company may revoke the exemption and impose the appropriate charges for previously and improperly made calls.

A Customer qualifying for exemption from Directory Assistance charge is also exempt from Directory Assistance Call Completion.

COMPETITIVE LOCAL CARRIER

1. OPERATOR SERVICES (CONT'D)

(D)

(D)

1.2 Operator Handled Calling Service

The Company contracts with an Alternative Operator Service (AOS) provider who provides Operator Assistance for TelePacific's customers. Customers also have the option of dialing out to any other carrier's operator providers.

(D) Indicates material has been deleted

COMPETITIVE LOCAL CARRIER

1. DIRECTORY LISTINGS

The Company provides for a single directory listing in the alphabetical (white) section of the telephone directory published by the dominant local exchange service provider in the Customer's exchange area and the local directory assistance data base free of charge upon initiation of basic local exchange service. Additional listings or non-published listings may be provided for a charge. Non-published listings are not listed in the directory or in the Company's Directory Assistance Records. Directory Assistance Listing Service (Non List) does not list the Customer's telephone number in the directory, but it may be obtained through Directory Assistance. Changes and/or additions to directory listings may incur applicable Service Connection Charges.

Customers subscribing to the Company's 800 service may have their toll free number listed in the Toll Free Directory, (800) 555-1212, for a monthly charge listed in 1.2 below. The Customer may choose up to three different variations for how their name will be listed in the Toll Free Directory.

1.1 Non-Recurring Charges

A. <u>Directory Listing - Added Or Altered</u> Other Listings (Line of Information, Reference, Cross Reference or combination, Listings in Different Directories or Duplicate Listings)	\$ 5.00
--	---------

1.2 Monthly Recurring Charges

A. Primary Service Listing	No Charge
B. Additional or Other Listings, see 1.1.1(A) preceding	\$1.75
C. Non Published Service	\$1.50
D. Directory Assistance Listing Service (Non List)	\$1.00
E. 800 Directory Listing	\$15.00

COMPETITIVE LOCAL CARRIER

1. CUSTOM CALLING SERVICE

Custom Calling Services are optional service arrangements of central office features furnished to individual line customers. The following custom calling features are available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit. Customers may subscribe to one or more of the following features.

1.1 Features and Functions

A. Call Forwarding Features

1. Call Forward – Permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operations at the customer's discretion.
2. Call Forward Remote Access – Allows Call Forwarding subscribers the ability to activate, change or deactivate the forwarded number from any touch-tone telephone. To use Call Forward Remote Access, call the remote access number of the Call Forwarding Center, enter the assigned four-digit PIN and the feature code to make changes.
3. Call Forward - Busy – Permits the Customer to have all incoming calls automatically forwarded to a predetermined telephone number when the customer's line is busy.
4. Call Forward - No Answer – Permits the forwarding of incoming calls when the customer's line remains unanswered after a designated number of rings. The number of rings and the forwarded number are predetermined by the customer order.
5. Call Forwarding- Group Busy – This feature is programmed on the pilot of the hunt group and activates CF-Group Busy on each individual line within that specific hunt group. This provides the customer with savings. This feature is included in the Centrex feature package.
6. Call Forwarding - Group No Answer – This feature is programmed on the pilot of the hunt group and activates Call Forwarding No Answer on each individual line within that specific hunt group. This provides the customer with savings – rather than paying for Call Forwarding No Answer on each individual line.
7. Call Forwarding – Additional Path – Permits the forwarding of incoming calls to another location with a hunt group when the customer's line remains unanswered after a designated number of rings. The number of rings and the forwarded number are predetermined by the customer order.

COMPETITIVE LOCAL CARRIER

1. CUSTOM CALLING SERVICE (CONT'D)

1.1 Features and Functions (Cont'd)

B. Call Waiting Features

1. Call Waiting/Cancel Call Waiting – Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook. Cancel Call Waiting allows a customer to disable Call Waiting for the duration of an outgoing call by dialing an activation code immediately prior to placing the call. Cancel Call Waiting is automatically deactivated when the customer disconnects from the call.

C. Miscellaneous Calling Features

1. Speed Dial 8– Permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. This feature is available as an eight (8) code list.
2. Three-Way Calling allows the addition of a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The initiator of the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
3. Return Call – Allows the customer to return a call to the last incoming call whether answered or not. If the line is busy, Return Call places your call next in line and rings you back when the line is no longer busy.
4. Repeat Dialing - Permits the Customer to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated.
5. Remote Call Forward (RCF) - is a service whereby a call placed from a station to a customer's telephone number is automatically forwarded by Company central office equipment to another station designated by the RCF. If the terminating location is not in the local calling area of the call forwarding location, long distance toll charges will be charged to the RCF customer. RCF allows for a single call to be forwarded from the customer's telephone number to the terminating station; if multiple simultaneous calls need to be processed by switch, the customer can purchase an additional access facility (path) for each additional simultaneous call.

COMPETITIVE LOCAL CARRIER

1. CUSTOM CALLING SERVICE (CONT'D)

1.1 Features and Functions (Cont'd)

C. Miscellaneous Calling Features (Cont'd)

5. Remote Call Forward (RCF) (Cont'd)

Limitations

- Remote Call Forwarding service is offered subject to availability of suitable facilities.
 - RCF service is not offered where the terminating number is a coin or coinless pay telephone.
 - The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
 - Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
 - The RCF subscriber shall be responsible for the tariffed charges for any resulting rearrangement of the RCF service.
6. Call Transfer - Allows a user to hold and transfer calls. During the transfer, the transferring and receiving users talk privately. Call Transfer allows users to transfer a caller to any other local telephone number and then disconnect from the call. The user who hangs up may then originate and receive calls. This feature may be selectively denied from certain stations.

COMPETITIVE LOCAL CARRIER

1. **CUSTOM CALLING SERVICE (CONT'D)**

1.2 Rates

The following monthly recurring charges apply to custom calling services.

1.2.1 <u>Recurring Charges</u>	<u>Monthly Rate</u>	
<u>at&t Exchange Areas</u>	<u>Residence</u>	<u>Business</u>
Call Forward	\$2.00	\$2.00
Call Forward Remote Access*	\$1.38	\$1.38
Call Forward – Busy	\$2.00	\$2.00
Call Forward - No Answer	\$2.00	\$2.00
Call Forward - Group Busy	\$2.00	\$2.00
Call Forward - Group No Answer	\$2.00	\$2.00
Call Forward – Additional Path	\$15.00	\$15.00
Call Waiting - Cancel**	\$2.00	\$2.00
Speed Dial – 8	\$2.00	\$2.00
Three-Way Calling	\$2.00	\$2.00
Return Call	\$2.00	\$2.00
Repeat Dialing	\$2.00	\$2.00
Call Transfer	\$5.00	\$5.00
Remote Call Forward/Additional Paths	\$15.00	\$15.00

* Requires subscription to Call Forward

** Cancel Call Waiting is included with Call Waiting at no additional charge.

An Installation charge is applicable to each occasion that a Custom Calling Feature is ordered. When any combination of one or more features are ordered at the same time, only one installation charge applies.

1.2.2 <u>Custom Calling Packages</u>	<u>Monthly Rate</u>
<u>Feature Package A</u>	\$ 6.00
Call Waiting	
Call Forward	
Three-Way Calling	
Caller ID	
<u>Feature Package B***</u>	\$16.50
Call Waiting	
Call Forward	
Three-Way Calling	
Caller ID	

***Includes the Company's Standard Voice Mail package

COMPETITIVE LOCAL CARRIE

1. CUSTOM CALLING SERVICE (CONT'D)

1.2 Rates (Cont'd)

The following monthly recurring charges apply to custom calling services.

1.2.3 <u>Custom Calling Features</u> (Cont'd)	<u>Monthly Rate</u>
<u>Verizon Exchange Areas</u>	<u>Business</u>
Call Forward	\$2.00
Call Forward Remote Access*	\$7.00
Call Forward – Busy	\$2.00
Call Forward - No Answer	\$2.00
Call Forward - Group Busy	\$2.00
Call Forward - Group No Answer	\$2.00
Call Forward – Additional Path	\$14.00
Call Waiting - Cancel**	\$3.00
Speed Dial – 8	\$2.00
Three-Way Calling	\$3.00
Return Call	\$4.00
Repeat Dialing	\$4.00
Remote Call Forward/Additional Paths	\$14.00
Call Transfer	\$5.00

* Requires subscription to Call Forward

**Cancel Call Waiting is included with Call Waiting at no additional charge.

An Installation charge is applicable to each occasion that a Custom Calling Feature is ordered. When any combination of one or more features are ordered at the same time, only one installation charge applies.

1.2.4 <u>Custom Calling Packages</u>	<u>Monthly Rate</u>
<u>Feature Package A</u>	\$10.50
Call Waiting	
Call Forward	
Three-Way Calling	
Caller ID	
<u>Feature Package B***</u>	\$21.75
Call Waiting	
Call Forward	
Three-Way Calling	
Caller ID	
***Includes the Company's Standard Voice Mail package	
<u>Small Business Suite Feature Pack*</u>	\$3.00
Call Transfer	
Call Forward	
Three-Way Calling	

COMPETITIVE LOCAL CARRIE

1. CALLER ID SERVICE AND ASSOCIATED FEATURES

1.1 Caller ID

A. Description

The Company will offer Caller ID Service where facilities and operating conditions permit and where the Company receives the telephone name and/or number of the party that originated the call from the carrier(s), if any, that delivered the call to the Company. Caller ID Service allows the Customer, using Customer Premises Equipment of the Customer's choice, purchased at the Customer's expense, to display the telephone number or telephone name and number of the Subscriber associated with the telephone number from which the call originated. The Company will not transmit to the Customer the telephone number or name of a calling party that has blocked the display of such information. The Company's provision of this service is subject to the jurisdiction and decisions of the California Public Utilities Commission.

B. Rates

	<u>at&t</u>	<u>Verizon</u>
1) Business	\$2.00	\$6.00

1.2 Caller ID Block

Blocking of Caller Identification (Caller ID) is free of charge to the Customer and is available to Business customers who are served by appropriately equipped central offices. Customers requesting Caller ID Block may prevent the delivery of their telephone name and number to the called party within the Customer's serving area. Blocking of Customer's number when placing Interstate calls is dependent upon the blocking capabilities of the Carrier they choose to send their call through.

1.3 Caller ID / Call Waiting

A. Description

Caller ID / Call Waiting is an enhanced version of Caller ID and Call Waiting by allowing both features to interact with one another. A customer who is off-hook on an existing call, is able to receive the Caller ID information of a new incoming call on their customer provided premise equipment attached to the subscriber's line, unless the caller blocks the display of name and/or number or the information is unavailable due to technical reasons.

B. Rates

	<u>at&t</u>	<u>Verizon</u>
1) Business	\$4.00	\$8.00

COMPETITIVE LOCAL CARRIE

1. **CALLER ID SERVICE AND ASSOCIATED FEATURES (Cont'd)**

1.4 Anonymous Call Rejection (ACR)

A. Description

This feature rejects blocked incoming calls from parties with suppressed name/number display information. Rejected calls will be sent an appropriate announcement that the called party does not accept calls from callers who have chosen to prevent the display of their name/telephone numbers.

B. Rates

	<u>at&t</u>	<u>Verizon</u>
1) Business	\$4.50	\$1.00

1.5 Selective Call Rejection (SCR)

A. Description

This feature is activated by pressing *60 which will take the customer into the menu where they may activate, deactivate, delete entries or add the last call that came in to the list. The telephone numbers to be rejected are built into a list through the Screening List Editing (SLE) feature. Rejected calls will be sent an appropriate announcement that the call cannot be completed because the customer has activated Selective Call Rejection. Some numbers may not be able to be added due to technical issues. The customer may add up to twelve (12) numbers to the Selective Call Rejection list.

B. Rates

	<u>at&t</u>	<u>Verizon</u>
1) Business	\$4.50	\$1.00

COMPETITIVE LOCAL CARRIER

1. MISCELLANEOUS SERVICES

1.1 900/976 Call Blocking Service

Calls to caller-paid information services (e.g. 900, 976), can be blocked by the Company's switch and will be offered at no charge in all exchanges where facilities and conditions permit. If per line blocking is not available in a particular switch (either of the Company or the underlying LEC if service is provided via resale), then all 900/976 calls will be blocked at that switch. Customers will not be charged to remove call blocking or to reinstall call blocking if so desired.

1.2 Call (Toll) Restriction Service

Call Restriction Service enables a customer, by means of Operator identification and/or screening, to:

- A. Restrict outgoing toll calls from station users to only those calls which are charged to the called telephone or a calling card account and is available where facilities permit. The Company's facilities do not allow for toll restriction on IntraLATA calls.
- B. Prevent incoming collect and third number billed calls from being billed to the customer. Operator screening of incoming collect calls is limited to operator service providers that access a validation data base and therefore, cannot be guaranteed.
- C. There is no recurring or nonrecurring charge for Call (Toll) Restriction.

1.3 Vanity Number Service

Customers can request/reserve a specific personalized telephone number, other than the telephone number originally offered, if the number is available. The customer has no proprietary right in the number, and the Company may make such reasonable changes in the telephone number as the requirements of the service may demand. If the Company finds it necessary to change the Customer's Personalized Telephone Number, the Customer will allowed to choose another personalized number.

The following rates apply to each personalized number:

Monthly Recurring Charge	\$1.50
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COMPETITIVE LOCAL CARRIER

1. **MISCELLANEOUS SERVICES (CONT'D)**

1.4. Call Trace

1.4.1 General

- A. Call Trace enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening calls. To initiate the trace, the customer must dial the activation code *57. Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer will hear a confirmation announcement acknowledging whether the trace was successful. The customer is not provided the traced number, and must contact their local law enforcement agency for further action. The law enforcement agency will have the Call Trace information released to them upon request.

Call Trace will only trace those calls that originate from a location served by the CLASS network.

- B. Call Trace is automatically available, in the deactive state, on all lines, at all times. Call Trace per activation charges apply as shown below for each successful trace the customer initiates. The results of a trace will be held for a minimum of 30 days and will only be provided to legal authorities with proper authorization from the customer. The Company will not be liable for damages if, for any reason, a customer initiated trace is not successful.

1.4.2 Rates and Charges

	<u>Per Usage Rate</u>
	<u>Business</u>
Call Trace, Per activation	\$5.00

COMPETITIVE LOCAL CARRIER

1. **MISCELLANEOUS SERVICES (CONT'D)**

1.5. Call Trap

1.5.1. General

- A. A Call Trap traces, identifies and records the telephone numbers of incoming calls to a designated telephone number. A Call Trap will be provided only to federal, state and local government law enforcement agencies (including but not limited to State and Federal Attorney General's offices), under the following circumstances as applicable:
1. To assist a law enforcement agency, upon a written request received by such agency from a customer of the Company, in tracing a telephone call pursuant to the California state regulations; or
 2. In response to a Court Order.
- B. The law enforcement agency must provide the Company with the following before the Company will implement a Call Trap. This provision may be waived in cases where the law enforcement agency indicates, in writing, that an emergency situation exists involving imminent danger to any person.
1. Under the circumstances outlined in 1.5.1 (A) above, a letter from the law enforcement agency which requests implementation of the Call Trap and a written authorization from the Company's customer acknowledging the customer's agreement to pay the Call Trap charge; or
 2. A copy of the Court Order.
- C. Information obtained from a Call Trap can be provided on a daily or weekly report as requested by the law enforcement agency. The information will be released only to the law enforcement agency, and to no other person or customer.
- D. The Company shall not be liable to any person or entity for any claim, loss or damage arising out of or in any way connected with any defect, error, omission, delay, mistake, interruption or other failure in connection with the furnishing of service or facilities under this tariff.

1.5.2 Rates and Charges

- A. When the Call Trap is implemented in accordance with 1.5.1.A.(1) above, the rate will be charged to the customer who requested the Call Trap through the law enforcement agency.
- B. The rate listed below applies to each telephone number for which a Call Trap is implemented and will be applied whether or not the trap is successful in identifying the calling numbers.

	<u>Non-Recurring Charge</u>
Call Trap	\$84.50
Per telephone number	

COMPETITIVE LOCAL CARRIER

1. **MISCELLANEOUS SERVICES (CONT'D)**

1.6 Carrier Presubscription

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

1.6.1 Presubscription Options

Customers may select TelePacific or another carrier for interLATA long distance, unless the product the customer is purchasing requires that the service remain PIC'd to TelePacific long distance. The IntraLATA PIC will be set to TelePacific Communications (5642) for all customers due to facility restrictions.

The following options for InterLATA long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for InterLATA toll calls subject to presubscription.

Option B: Customer may select a carrier other than the Company for InterLATA toll calls.

Option C: Customer may choose No PIC for their InterLATA toll calls. The customer will have to dial a carrier access code to route toll calls to the carrier of their choice.

1.7 9-1-1 Telecommunication Service

The Company will provide access to 9-1-1 Telecommunications Service (9-1-1 Service) for the purpose of voice reporting emergencies by the public.

Should a customer's service be temporarily disconnected, the Company shall continue to provide access to 9-1-1 Service. Only after a customer's account has been permanently disconnected, shall the Company's obligations to provide 9-1-1 Service end.

The Company shall not incur any liability, direct or indirect, to any person who dials, or attempts to dial, the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1". The Company's entire liability arising out of the provision of 9-1-1 Service under this tariff shall be limited as set forth in this tariff.

COMPETITIVE LOCAL CARRIER

1. **MISCELLANEOUS SERVICES (CONT'D)**

1.8 Alarm Lines

Customers subscribing to a T-1 or DSL product who need an additional line(s) for alarm lines, may purchase them at the rates below. Subscriber line charges will apply for each alarm line.

The following rates apply:	<u>Monthly Recurring</u>
	<u>Charge</u>
at&t Service Territory	\$ 75.20 (I)
Verizon Service Territory	\$ 41.99 (I)

The monthly recurring charge includes unlimited local calls and LATA-wide calling. All long distance calls will be charged according to the long distance plan assigned to the account.

If the alarm line(s) is installed after the initial order, the Company's standard installation charges for adding an additional line shall apply as found in Schedule A-2, 1.1.1(B).

COMPETITIVE LOCAL CARRIER

1. LOCAL PRIMARY RATE INTERFACE (PRI) TRUNKS

1.1 Description

PRI (Primary Rate Interface) is a measured or flat-rated digital business service that provides PBX equipment and host computer access to a wide variety of switched services. The term "Primary Rate Interface" denotes the connection of a T-1 circuit to the serving central office switch. PRI has twenty-four (24) channels of which twenty-three (23) are bearer channels (B-channels) for user data, each with a bandwidth of 64-Kbps. The twenty-fourth channel is a signaling channel with bandwidth of 64-Kbps. The signaling channel (D-channel) allows delivery of the calling party's telephone number and carries signaling such as call setup or tear-down signals, leaving the other 23 channels "clear" capacity of 64-Kbps. The PRI trunk is connected from a customer's PBX on the trunk side of the PBX to a DTCI port in the collo using two pairs of wire.

PRI trunks can also be used to connect PBXs together in a way that a single voice mail service can be shared between them. The signaling channel carrier voice mail signals that identify mailboxes numbers and instructions to turn message-waiting indicators off or on.

Customers with multiple PRI trunks can use non-facility associated signaling (NFAS) to share the twenty-fourth signaling channel among the PRI trunks. The signaling 1D channel will have the ability to support up to 20 T-1 spans or 479 B-channels. After the initial PRI T-1 span, the customer may order subsequent T-1 PRIs with 24 B-channels. The customer may order a backup D-channel to improve reliability.

COMPETITIVE LOCAL CARRIER

1. **LOCAL PRIMARY RATE INTERFACE (PRI) TRUNKS** (Cont'd)

1.2 Types

TelePacific will offer the following Trunk Types with a Digital Interface:

- Inbound – Trunks that carry traffic only into the customer PBX.
- Outbound – Trunks that carry traffic only out of the customer PBX.
- Two-Way – Trunks that carry traffic both into and out of the customer PBX.
- Direct Inward Dial (DID) - DID capable trunks are configured to out-pulse 2 to 7 digits to the customer's PBX, allowing flexibility for the customer's internal extension plan. The digits received allow the PBX to route an incoming call directly to an individual station without the intervention of a live or automated attendant. DID provides the customer with digital or analog connection from the TelePacific central office to the PBX or trunk capable Key System, and carries inbound traffic only.

DID numbers can be purchased in increments of 20 or 100, called DID blocks. Customers must watch their numbering plan as there cannot be a conflict. An example would be if a user must dial "9" to get an outside line then a number cannot start with a "9."

- Two-Way with Direct Inward Dial: 2-Way DID – Carries all the basic features of regular DID, however 2-Way DID offers customers Direct Inward Dialing capability with the added functionality of allowing the customer to place outbound calls on the same trunks. This service should be sold primarily with a digital interface.

1.3 Options for Configuration

There are three options for PRI configuration:

- 23 B channels and 1 primary D channel, or
- 23 B channels and 1 backup D channel (that is associated with another PRI trunk with a primary D channel), or
- 24 B channels (that share the primary D channel from another PRI trunk)

1.4 Service Provisioning

- A. PRI Trunk Service provides a private line connection from the customer's ILEC termination point.
- B. The Company will qualify the local exchange service loop between the customer's designated premises and the serving wire center. The purpose of the qualification is to determine the availability and suitability of existing facilities to provide PRI Trunk Service.

COMPETITIVE LOCAL CARRIER

1. LOCAL PRIMARY RATE INTERFACE (PRI) TRUNKS (Cont'd)

1.5 Responsibility of the Company

A. The Company will provision and maintain PRI Trunk Service for the customer.

1.6 Rights of the Customer

A. The Company will not provision PRI if it has reasonably determined the following:

- It is not technically feasible over existing facilities.
- It will cause interference problems within the Company's network or other facilities.
- The customer's network or CPE is not compatible with the Company's network.

B. During network maintenance and software update periods, the Company may temporarily place the central office equipment out of service. The Company also reserves the right to temporarily interrupt service in emergency situations.

C. The Company will contact the customer once circuits have been tested and in working order. If the customer is unable to test and turn-up service within three days of this date, the Company has a right to activate billing for service.

D. The Company has a right to cancel service or require the customer to obtain a higher bandwidth facility if usage is determined to be overly excessive compared to typical customer usage.

1.7 Responsibility of the Customer

A. The customer is responsible for providing compatible network and customer premises equipment that is used for connection to Company's network.

B. The customer is responsible for providing the Company with the necessary information to provision the PRI technology.

C. The customer is responsible for wiring from the ILEC demarcation point to the customer equipment.

D. If termination of service purchased on a term agreement is after activation of service, an early termination charge shall be the monthly recurring charge for the remainder of months of the term agreement, plus any installation charges waived from the initial service date to the termination of the agreement.

COMPETITIVE LOCAL CARRIER

1. LOCAL PRIMARY RATE INTERFACE (PRI) TRUNKS (Cont'd)

1.8 Signaling

TelePacific will offer the following signaling options for trunk service:

- Pulse Type – Multi-Frequency (MF), Dial Pulse (DP) or Dual Tone Multi Frequency (DTMF)
- Signaling Type – Ear and Mouth (E&M)
- Signaling Protocol – Wink, Immediate, Dial-Tone and Delay Dial
- Emulation – B8ZS/ESF, D4/AMI

1.9 Features

A. PRI Trunk Service is a voice-only product that includes the following standard features at no additional charge.

- 40 DID numbers
- Automatic channel selection and hunting
- Caller ID with name and number
- Directory Assistance listing for 1 location
- NI2 feature provision
- EUCL charge
- End-user-port-access-charge

B. Hunting/Trunk Selection

The following hunting features are available with TelePacific Trunks. If the switch encounters a busy trunk, the switch attempts to complete the call on a sequence of other lines. The sequence of lines is called a hunt group. Local Trunks can choose from three types of hunting.

- Ascending – Ascending hunting has a fixed starting point. The trunk group is searched beginning to end sequentially for the first idle trunk.
- Descending - Descending hunting also has a fixed starting point. The trunk group is searched end to beginning sequentially for the first idle trunk. Descending is often paired with Ascending for two way trunk groups.
- Most Idle (MIDL) – MIDL is a process that is based on the length of time a trunk member is idle. The trunk with the most amount of idle time gets selected first.
- Least Idle (LIDL) – LIDL is a process that is also based on the length of time a trunk member is idle. The trunk with the least amount of idle time gets selected first. LIDL is often paired with MIDL for two way trunk groups.

COMPETITIVE LOCAL CARRIER

1. LOCAL PRIMARY RATE INTERFACE (PRI TRUNKS) (Cont'd)

1.10 Rate Elements

- A. Digital PRI Trunks are provided on a Measured Usage or Flat Rated Monthly Recurring basis where facilities are available.
- B. The Company reserves the right to set limitations on high volume message usage customers' accounts. High Volume usage is considered to be usage in excess of domestic long distance (excluding toll-free and calling card) and/or 70,000 total minutes of usage (including local, intraLATA, toll-free, long distance) per T-1 trunk during a single month. The Company may choose to continue doing business with these customers only under a contract basis, which may involve an additional per minute of use charge or increased flat rate charges per trunk line agreed upon by the Customer and the Company. The Customer may choose not to do business with the Company.
- C. Digital PRI Trunks Service is available through a 1-YR, 2-YR or 3-YR term agreement. There are no trunk termination charges.
- D. Nonrecurring charges for installation and additional blocks of DID numbers apply as listed in 1.11 in this section. The installation charge is per PRI trunk T-1.
- E. Optional features are available as listed in 1.11 in this section.
- F. The Customer must remain PIC'd to TelePacific Long Distance Service.

COMPETITIVE LOCAL CARRIER

1. LOCAL PRIMARY RATE INTERFACE (PRI) TRUNKS (Cont'd)

1.11 Rates

A. Measured Usage Monthly Recurring Charges

Per PRI Trunk T-1 \$520.00

B. Flat Rate Monthly Recurring Charges

Per PRI Trunk T-1 \$520.00

Per Channel (out-bound or 2-way) \$20.00

C. Measured Usage Nonrecurring Charges

1-Year Term \$750.00

2-Year Term \$350.00

3-Year Term Waived

D. Flat Rate Nonrecurring Charges

1-Year Term \$750.00

2-Year Term \$350.00

3-Year Term Waived

E. Usage Charges

Measured usage charges as found in Schedule A-1, Sheet No. 1-8 T in this tariff apply when the customer chooses the Measured Usage plan. IntraLATA toll rates are found in Schedule B-1, 1.3(B)(1) in this tariff.

F. Additional DID Numbers Monthly Recurring Charges

- 20 DID Numbers \$14.00

- 100 DID Numbers \$35.00

G. Additional DID Numbers Nonrecurring Charges*

- 20 DID Numbers \$10.00

- 100 DID Numbers \$35.00

*The Non-Recurring Charge only applies if the feature is added after the initial order/install is done.

COMPETITIVE LOCAL CARRIER

1. LOCAL PRIMARY RATE INTERFACE (PRI) TRUNKS (Cont'd)

1.11 Rates (Cont'd)

H. Optional Features

	Monthly Recurring Charges	Nonrecurring Charges*
PRI NI2 Feature Charges		
Alternate Route	\$ 9.00	\$125.00
Dialing Plan	\$ 71.00	\$125.00
Message Waiting Indicator	\$ 9.00	\$125.00
Network Ring Again	\$ 9.00	\$125.00
User-to-User	\$ 9.00	\$125.00
Enhanced Alternate Route	\$ 47.00	\$125.00
Deluxe Call Transfer	\$ 42.00	\$125.00
Inform 911	\$118.00	\$125.00
ISDN Circular Hunt	n/c	n/c
Redirected Number	n/c	\$125.00
Two B-channel transfer	\$ 45.00	\$125.00
Selective Class of Call Screen	n/c	n/c
Out of Rate Center DID - single	\$ 9.00	\$ 10.00
Out of Rate Center DID - 100	\$195.00	\$125.00
Move Charge ¹		\$200.00
T-1 Trunk/PRI Plan Change Fee ²		\$150.00

*The Non-Recurring Charge only applies if the feature is added after the initial order/install is done.

¹A move charge will apply to a customer moving within the term of service. In addition, a \$750 installation charge will apply when a customer moves.

²A T-1 Trunk/PRI Plan Change Fee will apply to a customer changing service from PRI to T-1 Trunks and vice versa.

COMPETITIVE LOCAL CARRIER

1. PROMOTIONAL OFFERINGS

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers awareness of a particular tariff offering. These offerings may be limited to certain dates, times and/or locations. Each promotional offering of the Company for any service set forth in this tariff or for any intrastate service provided by contract must be submitted to and filed with the California Public Utilities Commission pursuant to Commission General Order No. 96-A.

The Company may discontinue, without notice, any promotion prior to the advertised end date.

1.1 Business Line Renewal Credit Promotion

Customers renewing their existing term contracts for two or more flat-rated business access lines for another 1-, 2- or 3-year term period will receive a \$1.00 discount per business access line on their account. This promotion will run through December 31, 2008. (T)

1.2 Pick Your Plan Promo

The Company is offering a promotion for customers choosing to order TelePacific's IntraState long distance and 800 service. The Customer will be required to have TelePacific's LD in order to take advantage of the discounts on the 800 service. There will be a monthly fee for Plans LD 5 through LD 100 as noted below. Billing increments apply as listed below. The promo is available to new customers or customers changing their long distance carrier to TelePacific. The promo will run through December 31, 2008. (T)

<u>Plan</u>	<u>IntraState LD Rate</u> per minute	<u>IntraState 800 Rate</u> per minute	<u>Monthly Fee</u>	<u>Billing Increments</u> (seconds min./ seconds thereafter)
LD0	\$.059	\$.059	N/A	60 sec/6 sec
LD5	\$.049	\$.049	\$ 4.95	60 sec/6 sec
LD10	\$.040		\$ 9.95	18 sec/6 sec
LD10		\$.040	30 sec/6sec	
LD20	\$.035		\$19.95	18 sec/6 sec
LD20		\$.035	30 sec/6sec	
LD40	\$.032		\$39.95	6 sec/6 sec
LD40		\$.032	30 sec/6 sec	
LD75	\$.029		\$74.95	6 sec/6 sec
LD75		\$.032	30 sec/6 sec	
LD100	\$.029		\$99.95	6 sec/6 sec
LD100		\$.029	30 sec/6 sec	

(T) Indicates text change

COMPETITIVE LOCAL CARRIER

1. PROMOTIONAL OFFERINGS (CONT'D)

1.3 MpowerOffice Select MAXX Value Promotion

The Company is offering existing customers who sign up for flat-rated MpowerOffice Select (PRI or T-1 Trunks) at the standard rates tariffed in A-14, Sheet 1-3, 23 PRI or 24 T-1 Trunk Voice Channels at no additional charge. The customer must sign a 1-, 2- or 3-year term agreement. Domestic long distance will be at TelePacific's LD20 rate of \$.035 per minute with an option to add Toll Free Service at \$.035 per minute and no monthly recurring fee for either plan. The customer must remain PIC'd to TelePacific as their long distance carrier.

This promotion is not available to companies using auto-dialing, long distance Internet access, call back operator, call transfer release or call forwarding switching applications, VoIP local call terminations or any other extraordinary business application. Should TelePacific, at its sole discretion, believe that the customer is using this service for any of the applications listed above, it may suspend, restrict or cancel the customer's service without prior notice and will rate all calls at \$.039 per minute for each month in which such usage occurred.

This promotion will run through December 31, 2008.

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1.4 MpowerOffice Free America Promotion

The Company is offering existing customers ordering a five (5)-line minimum flat-rated Enhanced MpowerOffice under this promotion unlimited domestic long distance when signing a 1-, 2- or 3-year term agreement. Toll Free Service may be added for \$.035 per minute. The customer must remain PIC'd to TelePacific as their long distance carrier. All installation charges are waived.

This promotion is not available to companies using auto-dialing, long distance Internet access, call back operator, call transfer release or call forwarding switching applications, VoIP local call terminations or any other extraordinary business application. Accounts showing usage over 10,000 minutes per month per T-1 are subject to review. Should TelePacific, at its sole discretion, believe that the customer is using this service for any of the applications listed above, it may suspend, restrict or cancel the customer's service without prior notice and will rate all calls at \$.039 per minute for each month in which such usage occurred.

This promotion will run through December 31, 2008.

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COMPETITIVE LOCAL CARRIER

1. **PROMOTIONAL OFFERINGS (CONT'D)**

1.5 Mpower T-1 Fully Loaded Promotion

The Company is offering existing customers measured PRI or T-1 Trunk Service with up to 20,000 minutes per T-1 of Local Zones 1, 2 and 3 and IntraLATA calling and 23 PRI or 24 T-1 Trunk Voice Channels at no additional charge. The customer must sign a 1-, 2- or 3-year term agreement.

<u>PRI</u>		<u>T-1 Trunks</u>	
1 YR	\$679.00	1 YR	\$679.00
2 YR	\$629.00	2 YR	\$629.00
3 YR	\$599.00	3 YR	\$599.00

The overage charge for more than 20,000 minutes will be billed at \$.012 per minute for Zones 1, 2 and 3 and \$.032 per minute for IntraLATA calling. All local and IntraLATA calling will be billed at 60/6 billing increments and three (3) decimal place rounding. Domestic long distance will be at TelePacific's LD20 rate of \$.035 per minute with an option to add Toll Free Service at \$.035 per minute and no monthly recurring fee for either plan.

In addition, the customer may also purchase 5,000 minute packages of Zones 1, 2 and 3 and IntraLATA calling for \$50.00 each. No unused minutes in the package may be carried forward to the next month. The overage charge for more than 5,000 minutes will be billed at \$.012 per minute for Zones 1, 2 and 3 and \$.032 per minute for IntraLATA calling. The customer must remain PIC'd to TelePacific as their long distance carrier. EUCL charges and all other surcharges, fees and taxes apply.

This promotion is not available to companies using auto-dialing, long distance Internet access, call back operator, call transfer release or call forwarding switching applications, VoIP local call terminations or any other extraordinary business application. Should TelePacific, at its sole discretion, believe that the customer is using this service for any of the applications listed above, it may suspend, restrict or cancel the customer's service without prior notice and will rate all calls at \$.039 per minute for each month in which such usage occurred.

This promotion will run through December 31, 2008.

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COMPETITIVE LOCAL CARRIER

1. **PROMOTIONAL OFFERINGS (CONT'D)**

1.6 Mpower T-1 Trunk Promo

The Company is offering a special promotional rate of \$425.00 for Mpower T-1 Trunks purchased on a 1-, 2- or 3-year term. The charge for Outward/2-Way termination, per trunk, will be \$20.00. Forty (40) DID numbers are included. Additional blocks of 20 or 100 DID numbers will be at the standard tariffed rate. Installation charges for 1- or 2-year terms will be \$195.00. Installation on 3-year terms will be waived. This promotion is available to new customers or existing customers wishing to upgrade to Mpower T-1 trunks. This promotional offer will run from the effective date of this tariff through June 30, 2006.

1.7 Duration Promo for High Volume Users

The Company is offering a promotion for existing customers subscribing to TelePacific's IntraState or 800 long distance service, or the Pick Your Plan promotional rates, who use more than 3,000 long distance minutes per month. Billing increments for the duration of local, IntraLATA, and 800 Service will be 6 seconds for the first minute and 6 seconds thereafter. This promotion will run from the effective date of this tariff through December 31, 2008.

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1.8 Wildcard Free Month(s) Promo

The Company is offering a minimum of one (1) free month up to a maximum of three (3) months of service to existing business customers who sign a 2- and 3-year term agreement with a minimum of 4 lines. Only the standard monthly recurring charge and the line charges are included in this promo, any chargeable additional features or long distance plan fees are excluded. Installation charges are waived. This promotion may not be combined with other promotions except at the discretion of the Company. This promotion will run from the effective date of this filing through December 31, 2008.

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1.9 Closing Tools Promotion III

The Company is offering a promotion that will give a customer one of the following items of their choice free based on a commitment of long distance usage per month:

<u>Free Intrastate/InterLATA Minutes:</u>	<u>LD Usage Commitment, per month:</u>
500 free minutes	1000 LD minutes
750 free minutes	1500 LD minutes
1000 free minutes	2000 LD minutes
or	
Free Installation	1000 LD minutes

This promotion is available to all new and existing customers. No unused long distance minutes may be carried over to a subsequent month. This promotion will run from the effective date of this tariff through December 31, 2008.

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(T) Indicates text change

COMPETITIVE LOCAL CARRIER

1. **PROMOTIONAL OFFERINGS (CONT'D)**

1.10 Business Accelerator Promotion

The Company is offering agents selling TelePacific Services, a flat-rated business access line package for \$38.93 per month when purchased on a 1-year term. The customer may purchase a maximum of 10 lines. The package includes the business access line, LATA-wide calling, unlimited outbound domestic long distance minutes and the following custom calling features:

(I)

- Call Forward
- Call Forward Remote Access
- Call Transfer
- Repeat Dialing
- Three-Way Calling
- Return Call

Caller ID can be added for an additional charge of \$2.00 per line. Installation charges are waived.

This promotion is not available to companies using auto-dialing, long distance Internet access, call back operator, call transfer release or call forwarding switching applications, VoIP local call terminations or any other extraordinary business application. Accounts showing usage over 1,000 minutes per month per line are subject to review. Should TelePacific, at its sole discretion, believe that the customer is using this service for any of the applications listed above, it may suspend, restrict or cancel the customer's service without prior notice and will rate all calls at \$.039 per minute for each month in which such usage occurred.

This promotion will run from the effective date of this tariff through December 31, 2008.

1.11 Mpower Grand Slam Business/Centrex Promo

The Company is offering a promotion for flat-rated business lines for \$20.23 per month in at&t territories and \$22.98 per month in Verizon territories. SBS lines are offered at the discounted rate of \$23.23 per line, per month in at&t territories and \$25.98 per line, per month in Verizon territories. Centrex lines are offered for \$25.23 per line, per month in at&t territories and \$27.98 per line, per month in Verizon territories. Subscriber Line Charges apply in addition to the line rates. This promotion is available to new and existing customers and requires a contract on a 1-, 2-, or 3-year term. The installation charge is \$60 per line for 1-year term and is waived for a 2- or 3-year term. The customer is required to subscribe to TelePacific's Long Distance Service. Should the Customer wish to change to another Long Distance carrier, the line rates will revert to the Company's standard tariffed rates. This promotion will run from the effective date of this tariff through December 31, 2009.

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COMPETITIVE LOCAL CARRIER

1. PROMOTIONAL OFFERINGS (CONT'D)

1.12 Customer Loyalty Free Long Distance Promotion

The Company is offering existing customers who sign a one-year term agreement to continue with their current service plan 300 free TelePacific InterLATA/IntraState minutes per month if they currently have 5 lines or under or 750 minutes per month free for 5 lines or more. The minutes must be used within the current month and may not be carried over. The Company's early termination charges will apply if service is discontinued before one year. This promotional offering will run from the effective date of this tariff through December 31, 2008.

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1.13 Loyalty Promo Discount

The Company is offering existing customers who sign a one-year term agreement to continue with their current service plan a discount off their monthly recurring charge. If the customer currently has POTS, Centrex or the Small Business Suite, they will receive a discount of \$2.00 per line, per month in at&t territory and \$3.00 per line, per month in Verizon territory. The Company's early termination charges will apply if service is discontinued before one year. Any additional lines added to an existing account in conjunction with this promotion will be charged a \$35.00 Service Order Fee and a \$60.00 Line Connection Charge per additional line. This promotional offering will run from the effective date of this tariff through December 31, 2008.

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1.14 High Volume User Long Distance Promo II

The Company is offering a new promotion for existing customers with high volume Long Distance usage. There will be no monthly fee for all plans. Billing increments apply as listed below. The promo is available to new customers or customers changing their long distance carrier to TelePacific. The promo will run from the effective date of this tariff through December 31, 2008.

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Plan	Intrastate LD	Toll Free	Billing Increments	MOU Required	Total Monthly Revenue Required
HV0	\$0.059	\$0.059	6 / 6	1000	\$100.00
HV5	\$0.049	\$0.049	6 / 6	2000	\$125.00
HV10	\$0.040	\$0.040	6 / 6	3000	\$150.00
HV20	\$0.035	\$0.035	6 / 6	4000	\$175.00
HV40	\$0.032	\$0.032	6 / 6	5000	\$200.00
HV75	\$0.029	\$0.029	6 / 6	6000	\$225.00
HV100	\$0.025	\$0.025	6 / 6	7000	\$250.00
HV120	\$0.020	\$0.020	6 / 6	8000	\$275.00

(T) Indicates change in text

COMPETITIVE LOCAL CARRIER

1. PROMOTIONAL OFFERINGS (CONT'D)

1.15 Seal The Deal – T-1 Products Promo

The Company is offering existing customers a monthly credit based upon recurring revenue and monthly minutes of use (MOU) when purchasing PRI or T-1 Trunks. The monthly minutes of use applies to all non-local usage including Toll Free Long Distance. The customer will be required to sign a 1-, 2- or 3-year term agreement. This promotion waives installation. This promotion cannot be combined with any other promotion except at the discretion of the Company. If the monthly recurring revenue falls below the required level, the credit will no longer be given on the customer's bill.

MOU / Revenue	\$400 - \$499	\$500 - \$599	\$600 - \$699	\$700 - \$799	\$800 - \$899	\$900+
100	\$5	\$5	\$5	\$5	\$5	\$5
200	\$10	\$10	\$10	\$10	\$10	\$10
300	\$15	\$15	\$15	\$15	\$15	\$15
400	\$20	\$20	\$20	\$20	\$20	\$20
500	\$25	\$25	\$25	\$25	\$25	\$25
600	\$30	\$30	\$30	\$30	\$30	\$30
700	\$35	\$35	\$35	\$35	\$35	\$35
800	\$35	\$40	\$40	\$40	\$40	\$40
900	\$35	\$45	\$45	\$45	\$45	\$45
1000	\$35	\$50	\$50	\$50	\$50	\$50
1100	\$35	\$55	\$55	\$55	\$55	\$55
1200	\$35	\$55	\$60	\$60	\$60	\$60
1300	\$35	\$55	\$65	\$65	\$65	\$65
1400	\$35	\$55	\$70	\$70	\$70	\$70
1500	\$35	\$55	\$75	\$75	\$75	\$75
1600	\$35	\$55	\$80	\$80	\$80	\$80
1700	\$35	\$55	\$80	\$85	\$85	\$85
1800	\$35	\$55	\$80	\$90	\$90	\$90
1900	\$35	\$55	\$80	\$95	\$95	\$95
2000	\$35	\$55	\$80	\$100	\$100	\$100
2100	\$35	\$55	\$80	\$100	\$105	\$105
2200	\$35	\$55	\$80	\$100	\$110	\$110
2300	\$35	\$55	\$80	\$100	\$115	\$115
2400	\$35	\$55	\$80	\$100	\$120	\$120
2500	\$35	\$55	\$80	\$100	\$125	\$125
2600	\$35	\$55	\$80	\$100	\$125	\$130
2700	\$35	\$55	\$80	\$100	\$125	\$135
2800	\$35	\$55	\$80	\$100	\$125	\$140
2900	\$35	\$55	\$80	\$100	\$125	\$145
3000+	\$35	\$55	\$80	\$100	\$125	\$150

This promotion will run from the effective date of the tariff through December 31, 2008. (T)

(T) Indicates change in text

COMPETITIVE LOCAL CARRIER

1. PROMOTIONAL OFFERINGS (CONT'D)

1.16 Mpower Strong Finish Promotion

The Company introduces a promotion for local, IntraLATA and Intrastate/InterLATA rates for customers purchasing any type of Business Access lines, Mpower Optiline, Enhanced MpowerOffice or MpowerOffice Select, PRI or T-1 Trunks, or Mpower Enterprise. The customer must sign a 1-, 2- or 3-year term agreement. Early termination charges shall apply. The customer is required to subscribe to TelePacific's long distance to take advantage of these promotional rates. This promotion is available to new or existing customers and may be applied to additional lines the customer purchases.

This promotion will run from the effective date of the tariff through December 31, 2008. (T)

The Customer may choose from any of these following options for their local calling and in-state long distance calling needs.

Local Calling - Zones 1/2/3

Plan Name	Minute Block	Monthly Plan Fee	Overage/Minute	Billing Inc./Dec.
Local Standard	0	\$0/Mo.	\$0.012/Min	60/6/3
Mplan Local 5K	5,000	\$55/Mo.	\$0.011/Min	60/6/3
Mplan Local 10K	10,000	\$100/Mo.	\$0.010/Min	60/6/3
Mplan Local 20K	20,000	\$180/Mo.	\$0.009/Min	18/6/3
Mplan Local 30K	30,000	\$240/Mo.	\$0.008/Min	18/6/3

IntraLATA Toll Plan

Plan Name	Monthly Plan Fee	Per Minute	Billing Inc./Dec.
IntraLATA Toll	\$0/Mo.	\$0.032/Min	60/6/3
Mplan IntraLATA Toll	Requires Mplan Local Rate Plan	\$0.029/Min	30/6/3
High Volume LD IntraLATA Toll	Requires High Volume LD Rate Plan	\$0.025/Min	30/6/3

LD Calling Plan

InterLATA/IntraState

Plan Name	Monthly Plan Fee	Per Minute	Billing Inc./Dec.
LD 0	\$0/Mo.	\$0.059/Intra/TF	60/6/2
LD 5	\$4.95/Mo.	\$0.049/Intra/TF	60/6/2
LD 10	\$9.95/Mo.	\$.04/Intra/TF	30/6/2
LD 20	\$19.95/Mo.	\$.035/Intra/TF	18/6/2
LD 40	\$39.95/Mo.	\$.032/Intra/TF	6/6/2

High Volume LD Rate Plans

InterLATA/IntraState

Plan Name	Minute Block	Monthly Plan Fee	Overage Per Minute	Billing Inc/Dec.
LD 250	10,000	\$250/Mo.	\$.027/Intra/TF	6/6/3 30/6/3
LD 500	22,500	\$500/Mo.	\$.024/Intra/TF	6/6/3 30/6/3
LD 1000	50,000	\$1000/Mo.	\$.022/Intra/TF	6/6/3 30/6/3

NOTE: Alaska and Hawaii are included in minute blocks and rates for overages are \$.07 per minute with 60/6 billing

COMPETITIVE LOCAL CARRIER

1. PROMOTIONAL OFFERINGS (CONT'D)

1.17 Call Appreciation Office Promotion

The Company is offering the first month free for customers who convert from Business Access Lines, Small Business Suite, or Centrex lines to the Enhanced MpowerOffice product. The customer must convert a minimum of five (5) lines.

There are no service charges for converting the customer. The customer will be required to sign a 2- or 3-year term agreement and remain PIC'd to TelePacific Long Distance. This promotion may only be used in conjunction with other promotions at the discretion of the Company. This promotion will become effective on the effective date of this tariff through September 30, 2005.

1.18 Call Appreciation Optiline Promotion

The Company is offering the first month free for customers who convert from Business Access Lines, Small Business Suite, or Centrex lines to the Company's flat-rated Mpower Optiline product. The customer may convert a minimum of eight (8) lines with this promotion. The Feature Pack may be purchased separately at the standard tariffed rate of \$5.95 per month. There are no service charges for converting existing customers. The customer will be required to sign a 2- or 3-year term agreement and remain PIC'd to TelePacific Long Distance. This promotion may only be used in conjunction with other promotions at the discretion of the Company. This promotion will become effective on the effective date of this tariff through September 30, 2005.

1.19 Business Voice Promo

The Company is offering customers a volume discounted rate for Business, Small Business Suite (SBS), or Centrex lines with a 2-year term agreement. A minimum of six (6) lines must be ordered at a rate of \$40.00 per month for the first line. Additional lines will be discounted in a&t territory to \$16.00 for each additional Business line, \$19.00 for each additional SBS line, or \$21.00 for each additional Centrex line. Additional lines will be discounted in Verizon territory to \$23.00 for each additional Business line, \$26.00 for each additional SBS, or \$28.00 for each additional Centrex line. This promotion is available to new or existing customers. Installation charges are waived. If the customer cancels service before the end of the term agreement, the Company's standard early termination charges will apply. This promotion will run from the effective date of this tariff through October 31, 2003.

1.20 PRI or T-1 Trunk Promo

Installation charges will be waived for customers purchasing T-1 PRI or Trunks and committing to using a minimum of 1,000 minutes of Mpower Intrastate/ IntraLATA long distance per month. The customer must sign a minimum of a 1-year term agreement. This promotion will run through December 31, 2008.

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COMPETITIVE LOCAL CARRIER

1. PROMOTIONAL OFFERINGS (CONT'D)

1.21 Premium Advantage Promotion

The Company is offering blocks of 500 toll free long distance minutes up to a total of 5,000 minutes per account, per month, at no additional charge for customers who sign a 1-, 2-, or 3-year term agreement for any voice service whereby toll free service is an optional service. The number of blocks available to the customer will be dependent upon a minimum revenue requirement. This promotion will run through December 31, 2008.

COMPETITIVE LOCAL CARRIER

1. INTEGRATED ACCESS SERVICE

1.1 MpowerOffice Enhanced (MPOE)

1.1.1 Description

MpowerOffice Enhanced (MPOE) is an integrated T-1 offering for customers with 4 to 24 lines sold on a flat-rated or measured use basis. The standard base package includes 4 VoIP lines ordered under Business Service, Small Business Suite, and Centrex Service. Voice and data are integrated to deliver Internet access, local and long distance voice service and features, and Internet applications over VOIP and Data access lines. MPOE is provided where facilities and switch configurations support the delivery of all or partial service.

MPOE is available on 768k, 1.1M and 1.5M bandwidth speeds.

1.1.2 Standard Features

- a) 4 VoIP Lines are included for Business Service, Small Business Suite, and Centrex Service.
- b) Unlimited LATA-wide (Local and Intra-LATA) calling for flat-rated plans
- c) Unlimited custom calling features including:

- Hunting
- Caller ID / Blocking
- Call Forwarding
- Call Forward Busy
- Call Forward Group Busy
- Call Forward No Answer
- Call Forward Group No Answer
- Remote Access to Call Forwarding
- 3-Way Calling
- Call Transfer
- Repeat Dialing
- Call Waiting/Cancel Call Waiting
- Call Waiting/Caller ID
- Return Call
- Speed 8 Dial
- Call Blocking
- Toll Restrictions

- d) The Customer must remain PIC'd to TelePacific Long Distance Service.

COMPETITIVE LOCAL CARRIER

1. INTEGRATED ACCESS SERVICE (Cont'd)

1.1 MpowerOffice Enhanced (MPOE) (Cont'd)

1.1.3 Optional Features

- a) Additional lines over 4 for Business, Small Business Suite (SBS) and Centrex
- b) Additional data features and additional features not included above which can be programmed on analog lines. Additional features will be charged at the rates found in Schedules A-9 and A-10 of this tariff.
- c) Additional Alarm Line - Additional Alarm Lines will be charged at the rates found in Schedule A-11, Section 1.8 of this tariff.

1.1.4 Rates

The rate listed below is only applicable when service is purchased in combination with non-regulated services. Charges for non-regulated services and options will apply. The rate below is for the portion of the service dedicated to the transport and local exchange services.

<u>Charges</u>	<u>Monthly Recurring</u>
Base Product:	\$75.00
Business Service, Small Business Suite and Centrex Service - Includes 4 VoIP lines;	

1.1.5 Special Conditions

Customers purchasing Enhanced MpowerOffice must sign 1, 2 or 3-year term agreements. Full termination charges are assessed for early termination of service.

If termination of service purchased on a term agreement is after activation of service, an early termination charge shall be the monthly recurring charge for the remainder of months of the term agreement, plus any installation charges waived from the initial service date to the termination of the agreement.

- A. Installation Charges
Installation charges on the regulated portion of this product are waived.
- B. Installation of Additional Lines
There is no charge for adding additional lines to the customer's account.
- C. Disconnect Charges
Disconnect charges on the regulated portion of this product are waived.

COMPETITIVE LOCAL CARRIER

1. INTEGRATED ACCESS SERVICE (Cont'd)

1.2 MpowerOffice Select – T-1 Trunks and PRI

1.2.1 Description

Customers requiring T-1 Trunk or PRI Service may order MpowerOffice Enhanced Service (MPOE) under the MpowerOffice Select product name. MpowerOffice is available on a flat-rated LATA-wide plan. Standard and optional features, and Special Conditions are the same as found under MPOE and Mpower T-1 Trunk service (Schedule A-4, 1.1), or Mpower PRI Service (Schedule A-12, 1.1) unless stated below. MpowerOffice Select is provided where facilities and switch configurations support the delivery of all or partial service. All end user federal and state surcharges, taxes and fees apply.

1.2.2 Standard Features

- a) 8 VoIP lines are included for PRI and 24 VoIP lines for T-1 Trunks with the option to purchase additional lines for either
- b) Combines PRI basic and NI2 features
- c) Unlimited LATA-wide calling
- d) LD20 Long Distance rate plan*

1.2.3 Optional Features or Services

- a) PRI NI2 Features found in Schedule A-12, 1.1.1(H)
- b) Toll Free Service available on the LD20 Toll Free Rate Plan. Monthly recurring charge applicable per number (Schedule B-1, Sheet 1.3.1)
- c) LD0, LD5, LD10 or LD40 available to customer. For high volume users, LD250, LD500 and LD1000 are available.

1.2.4 Rates

The rate listed below is only applicable when service is purchased in combination with non-regulated services. Charges for non-regulated services and options will apply. The rate below is for the portion of the service dedicated to the transport and local exchange services.

<u>Charges</u>	<u>Monthly Recurring</u>
Base Product:	\$75.00
PRI Service - 8 VoIP lines	
T-1 Trunk Service - 24 VoIP lines	

*Calls to Alaska or Hawaii are billed at \$.07 per minute.

COMPETITIVE LOCAL CARRIER

1. BUNDLED SERVICES

1.1 MpowerEnterprise

1.1.1 Description

MpowerEnterprise is a bundled product offering combining Primary Rate Interface (PRI) or Mpower T-1 Trunk Service with Mpower's T-1 Data Access product MpowerConnect for customers who sign a 1-, 2- or 3-year term agreement.

1.1.2 Standard features

- A. The PRI service and the Mpower T-1 Trunk include:
- T-1 local loop and end-user port charge, excluding EUCL charge
 - Waiver of channel charge
 - 40 DID numbers
 - 1,000 minutes of domestic TelePacific long distance, MOU over 1,000 will be at the LD 20 plan package with no monthly recurring charge
 - Automatic Channel Selection and Hunting
 - Calling Party Name and Number Identification (Caller ID) Display (PRI only)
- B. The MpowerConnect Service includes the T-1 Loop with 1.544 Mbps of bandwidth and one IP address. This data product is non-regulated with non-regulated recurring rates associated with it separate from the rates described in 14.1.5.
- C. The customer is required to PIC to TelePacific Long Distance. Should the customer wish to change their long distance provider, the services offered under this bundled product will revert to the standard tariffed rates for each product.
- D. This product excludes extraordinary business applications including, but not limited to: Telemarketing and help desk call center, telemarketing using auto-dialing equipment for voice or fax connections, Internet access, call back operator, call transfer release or call forwarding switching applications and VoIP local call termination.

1.1.3 Optional Features

Optional Features area available as listed in 1.1.5(E) in this section.

COMPETITIVE LOCAL CARRIER

1. BUNDLED SERVICES (Cont'd)

1.1 MpowerEnterprise (Cont'd)

1.1.4 Rate Elements

- A. MpowerEnterprise is provided on a Flat-Rated basis where facilities are available.
- B. Installation charges on the regulated services in this product are waived.
- C. Non-regulated Customer Premises Equipment (CPE) and Internet Access monthly recurring and nonrecurring charges also apply for each T-1 end-user connection in addition to the prices listed in 1.1.5(A) and (B) below.
- D. Nonrecurring charges as listed in 1.1.5(D) in this section apply for moves, adds, changes, deletes/ disconnects and adding additional blocks of DID numbers apply only after initial installation of service.

1.1.5 Rates

A. On-Network Collos

1) Monthly Recurring Charges

1-Year Term	\$520.00
2-Year Term	\$520.00
3-Year Term	\$289.00

B. Off-Network Collos

1) Monthly Recurring Charges

1-Year Term	\$520.00
2-Year Term	\$520.00
3-Year Term	\$289.00

C. Additional DID Numbers Monthly Recurring Charges

- 20 DID Numbers	\$14.00
- 100 DID Numbers	\$35.00

D. Additional DID Numbers Nonrecurring Charges

- 20 DID Numbers	\$10.00
- 100 DID Numbers	\$35.00

COMPETITIVE LOCAL CARRIER

1. **BUNDLED SERVICES** (Cont'd)

1.1 MpowerEnterprise (Cont'd)

1.1.5 Rates (Cont'd)

E. Optional Features

	Monthly Recurring Charges	Nonrecurring Charges*
PRI NI2 Feature Charges		
Alternate Route	\$ 9.00	\$125.00
Dialing Plan	\$ 71.00	\$125.00
Message Waiting Indicator	\$ 9.00	\$125.00
Network Ring Again	\$ 9.00	\$125.00
User-to-User	\$ 9.00	\$125.00
Enhanced Alternate Route	\$ 47.00	\$125.00
Deluxe Call Transfer	\$ 42.00	\$125.00
Inform 911	\$118.00	\$125.00
ISDN Circular Hunt	n/c	n/c
Redirected Number	n/c	\$125.00
Two B-channel transfer	\$ 45.00	\$125.00
Selective Class of Call Screen	n/c	n/c
Out of Rate Center DID - single	\$ 9.00	\$ 10.00
Out of Rate Center DID - 100	\$195.00	\$125.00
Move Charge ¹		\$200.00
T-1 Trunks/PRI Plan Change Fee ²		\$150.00

*The Non-Recurring Charge only applies if the feature is added after the initial order/install is done.

¹A move charge will apply to a customer moving within the term of service. In addition, a \$750 installation charge will apply when a customer moves.

²A T-1 Trunks/PRI Plan Change Fee will apply to a customer changing service from PRI to T-1 Trunks and vice versa.