



February 27, 2015

Dear Valued TelePacific Customer,

You are receiving this notice because your Service Agreement and/or order with TelePacific Communications could include services that will be impacted by the pending April 1, 2015 rate changes detailed on the following page.

These actions come, in part, in response to recently increased costs TelePacific incurs that are essential to our delivery of trusted industry-leading business communications solutions. As a result and pursuant to the Terms and Conditions of our contract with you, TelePacific is raising the rates and fees that we charge for these services.

These new rates will go into effect on or after April 1, 2015, subject to regulatory approval.

Please refer to the following page for a comprehensive list of affected services and new rates. Impacted rates are also posted on <http://www.insidetelepacific.com/notice> for your reference.

We regret the need for the increase, but as our costs increase we need to ensure our ability to provide the highest level of service to our customers. If you have any questions please call 877-487-8722, option 3.

Sincerely,

TelePacific Communications

	Current Rate Per Line Per Month				New Rate Per Line Per Month			
	California – AT&T (ILEC Territory)							
	Month-to-Month	1-Year	2-Year	3-Year	Month-to-Month	1-Year	2-Year	3-Year
	Monthly Recurring Charge							
Business Lines (POTS)	\$61.15	\$59.15	\$58.15	\$57.15	\$69.90	\$67.90	\$66.90	\$65.90
Small Business Suite	\$64.15	\$62.15	\$61.15	\$60.15	\$72.90	\$70.90	\$69.90	\$68.90
Total Service Premium		\$82.10	\$82.10	\$82.10		\$90.85	\$90.85	\$90.85
Centrex	\$66.15	\$64.15	\$63.15	\$62.15	\$74.90	\$72.90	\$71.90	\$70.90
Optilines		\$57.65	\$56.65	\$55.65		\$66.40	\$65.40	\$64.40
Alarm Line		\$46.45	\$46.45	\$46.45		\$55.20	\$55.20	\$55.20
Business Line – Grand Slam		\$53.40	\$53.40	\$53.40		\$62.15	\$62.15	\$62.15
Centrex – Grand Slam		\$58.40	\$58.40	\$58.40		\$67.15	\$67.15	\$67.15
Small Business Suite – Grand Slam		\$56.40	\$56.40	\$56.40		\$65.15	\$65.15	\$65.15
Business Line 1st Promotion		\$77.15	\$77.15	\$77.15		\$85.90	\$85.90	\$85.90
Centrex Line 1st Promotion		\$77.15	\$77.15	\$77.15		\$85.90	\$85.90	\$85.90