



December 01, 2016

Dear Valued TelePacific Customer,

You are receiving this notice because your Service Agreement and/or order with TelePacific Communications could include services that will be impacted by the pending January 1, 2017 rate changes detailed below.

TelePacific Communications is raising its rates for these services:

Monthly Recurring Charge (MRC) Increases		
Alarm Line, Business Line, Centrex, Optiline, Small Business Suite, Total Service Premium	Per line	\$6.00
DSL	Per circuit	\$20.00
Mpower Office, Mpower Office Enhanced, Mpower Enterprise PRI and Trunk, Mpower Office Select PRI and Trunk, Mpower PRI and Trunk, T1 Integrated, Voice over DSL	Per circuit	\$50.00
Mpower Connect, Mpower Connect Next	Per circuit	\$100.00

These new rate changes will go into effect on or after January 1, 2017, subject to regulatory approval, as required.

This notice is also posted on <http://insidetelepacific.com/legal/legal-notices.asp> for your reference. If you have any questions please call 877-487-8722, option 3.

Sincerely,

TelePacific Communications