

Multilocation Solutions



70% of employees work from home at least two days a week. In addition, multi-location businesses typically spend 20-40% on intra-company calls.

Organizations with multiple locations have unique and sometimes challenging communications and connectivity needs. These unique needs often create opportunities for creating efficiencies, simplifying administration, and reducing costs through the use of technologies that allow services to be consolidated.

To meet your needs, you need a partner that not only provides the technologies you need now and in the future, but can also work with you to recommend solutions based on your unique business requirements — and provide you ongoing management and support.

Flexible

An influx of new customers. Staff expansion. New locations.

Businesses often undergo rapid — and unexpected — expansion. Your communications system must be able to adapt rapidly to support the growth of your business.

Our communications solutions are completely flexible. Is your company about to expand? No need to change the whole system when an update is all it takes. Increasing system performance or capacity, or both, is under your control.

Future proof

You'll reap the benefits of the latest technology without the headache and expense of managing it all yourself. Because we manage the services, updates are provided through software changes that happen automatically in the background.

Customized

Not sure what the right solution is for your business? Don't worry — TPx will help you navigate the different options available to find the solution that fits your company's goals and budget. With our "mix and match" approach, we'll seek to understand what you're currently doing and explore your long-term business plans, so we can provide you with a solution that's specifically designed for you.



Solution

Benefits

Private Networking

- Secure and reliable bandwidth to support real-time applications running on-site or in the cloud
- TPx's Multi-Protocol Label Switching (MPLS) is a cost-effective alternative to traditional point-to-point and older Virtual Private Network (VPN) solutions delivering Quality of Service (QoS) over our private, fully-managed network
- With TPx's ITx for WAN managed service, powered by SD-WAN, you can implement a complete WAN or hybrid WAN. Economically extend the security of your MPLS VPN to any of your locations nationwide, with any provider circuit.
- Hybrid WAN provides a superior end-user experience while removing geographic barriers coast to coast
- With the SD-WAN Managed Services Router (MSR) deployed at your premises, you'll have an ideal foundation for future ITx for WAN solutions as your needs and applications evolve

Internet

- Fewer hops, less packet delay, and a way to measure Internet access performance
- Choose from our efficient Ethernet transport options, including Copper, TDM, Fiber, and Fixed Wireless
- With ITx for WAN powered by SD-WAN, we offer assured application performance
- Transport-independent performance leverages economical bandwidth and enables Internet as enterprise-grade WAN Over-the-Top (OTT)

Hosted Unified Communications

- Seamlessly connect your offices on a single unified communications system with our UCx service: free site-to-site voice and video calling (with extension dialing between offices), instant messaging, file transfer, and desktop sharing
- Road warriors can use the UCx app (Android and iPhone) for voice and video calling, chat, and group collaboration
- With UCx, one receptionist or auto-attendant can handle inbound calls for all sites. It's easy to re-route calls or update your greetings if one of the sites becomes unavailable
- Since your UC service is in the cloud, office moves and expansions are easy. UCx can quickly scale up with no disruption to your business.
- With ITx for WAN, powered by SD-WAN, we can deliver the same quality experience from a TPx circuit or over-the-top (OTT) of your existing broadband connection

SIP Trunking

- SmartVoice SIP Trunking sends the voice traffic from your current phone system over the same connection you use for data, so you can eliminate the costs of maintaining separate circuits
- You'll gain free "on-net" calling and 4-digit extension dialing between SmartVoice locations
- Out of Rate Center Numbers and National Telephone Numbers provide you with a local presence and eliminate long distance charges in remote markets
- SmartVoice Mobile Identity, our app for Android and iPhone, enables you to always be available regardless of your location
- With ITx for WAN, powered by SD-WAN, we can deliver the same quality experience from a TPx circuit or over-the-top (OTT) of your existing broadband connection

Solution

Benefits

Network Continuity

- ITx for WAN, powered by SD-WAN, allows you to mix and match any type of transport, provided by TPx or your local Internet provider, to securely and seamlessly failover to any or all of our core services — MPLS, SmartVoice, Internet, and UCx
- The connections, regardless of who provides them, are in active/active mode. You do not need to feel like you are paying for bandwidth you aren't using
- With Internet continuity over 4G LTE, your business will have a secondary connection with the performance and reliability of a 4G LTE connection

Microsoft Office 365 and IT Support

- Office 365 is built for your business. It's the Office you know, plus tools to help you work better together, so you can get more done — anytime, anywhere
- Office 365 includes business-class email, shared calendars, IM, web conferencing, team sites, file storage in the cloud and private social networking. Business users can easily and securely work with colleagues, customers, partners and suppliers in real time, from virtually any device
- The ITx for Office 365 managed service lineup complements Microsoft Office 365 by employing IT engineers and Microsoft Certified Solution Experts (MCSEs) for comprehensive configurations and ongoing support services
- No matter where you are located, TPx's Microsoft Office 365 experts are a phone call away

Datacenter Solutions

- Housing your business critical applications in our datacenter provides you with the peace of mind of knowing that you will have redundant power and network access points in a highly secure environment
- Colocation is an efficient, economical way to have your IT systems, applications, and data always online from a centralized, redundant and secure location
- If you are on the TPx network, you'll receive reduced voice and data rates by being "on net"
- If your primary technical resources are remotely located an hour or more away, it helps to know our 'warm hands' live support includes power cycle/re-boot and reading monitor displays connected to your equipment

Managed Servers and Backup

- With ITx for Servers and backup, you can rest assured knowing that TPx is remotely monitoring and managing your physical or virtualized servers 24 hours a day, 7 days a week
- If a problem arises, our Network Operations Center (NOC) is immediately aware and will begin working to address the issue
- This proactive approach to server support will allow you to avoid costly downtime and ensure that your core servers remain healthy and secure
- TPx's server backup solution provides you with best-in-class protection for your critical systems and data
- Your data is backed up both on-site and in the cloud, and the service is fully-managed with all necessary hardware, software, and support

Single provider

If you've got multiple department store credit cards, you know what it's like to get multiple bills, multiple companies to contact with problems or questions, and headaches by the bucketful. Talk about layers of complexity! With TPx, you will simplify with one provider and one point of contact, along with the know-how and support system to meet all of your needs.





With so many employees working from home these days, the number of “office” locations has grown exponentially in recent years. TPx makes it easy to bring all of these remote workplaces under one efficient umbrella.

Solution

Managed Firewalls

Benefits

- Your business depends on safe, secure, high-performance communications with partners, suppliers, customers, and remote employees. ITx for Firewalls helps makes sure that yours remain protected and secure
- With a managed firewall, we take responsibility for the configuration, monitoring and support of the firewall in your IT environment from a centralized management platform
- Our team of Security Operations Center (SOC) engineers look after the initial setup, the firewall security policy, VPNs, remote access, web filtering and application control
- Our systems will backup the firewall configuration and continually identify threats and security events
- With managed Private Cloud firewalls, we'll house your firewall in our secure datacenters