



February 27, 2015

Dear Valued TelePacific Customer,

You are receiving this notice because your Service Agreement and/or order with TelePacific Communications could include services that will be impacted by the pending April 1, 2015 rate changes detailed on the following page.

These actions come in response to recently increased costs TelePacific incurs that are essential to our delivery of trusted industry-leading business communications solutions. As a result and pursuant to the Terms and Conditions of our contract with you, TelePacific is raising the rates and fees that we charge for these services.

These new rates will go into effect on or after April, 1 2015, subject to regulatory approval.

Please refer to the following page for a comprehensive list of affected services and new rates. Impacted rates are also posted on <http://www.insidetelepacific.com/notice> for your reference.

We regret the need for the increase, but as our costs increase we need to ensure our ability to provide the highest level of service to our customers. If you have any questions please call 877-487-8722, option 3.

Sincerely,

TelePacific Communications

Monthly Recurring Charge Comparison by Service			
		Current Rate Per Month	New Rate Per Month
		1, 2, 3 and 5-Year	
		California – AT&T (ILEC Territory)	
Business Line, Business Line Custom (BLC) and Business Line Deluxe (BLD)	per line	\$48.43	\$57.18
Business Line Custom Plus (BLC+)	per line	\$57.43	\$66.18
Network Redundancy Package 1	per package	\$179.45	\$205.70
Network Redundancy Package 2	per package	\$343.90	\$396.40