



March 15, 2016

Dear Valued TelePacific Customer,

You are receiving this notice because your Service Agreement and/or order with TelePacific Communications could include services that will be impacted by the pending April 15, 2016 rate changes detailed below.

TelePacific Communications is raising its rates for these services:

| Monthly Recurring Charge (MRC) Increases | | | | |
|---|-------------|---------|---------|--------------|
| | | 1 year | 2 year | 3 and 5 year |
| Business Line T1, Business Line Custom, Business Line Custom Plus, Business Line Deluxe, Digital Plus Analog Line, OnePac Line, OnePac Office, OnePac Office SHDSL, OnePac Small Office Suite | Per line | \$6.00 | \$6.00 | \$6.00 |
| Flex Line Bundle | Per line | \$7.74 | \$6.88 | \$6.02 |
| Digital Plus Digital Phones (420, 430, 4001, 4025, 4150) | Per phone | NA | \$3.00 | \$3.00 |
| SDSL, SHDSL | Per circuit | \$20.00 | \$20.00 | \$20.00 |

These new rate changes will go into effect on or after April 15, 2016, subject to regulatory approval, as required.

This notice is also posted on <http://insidetelepacific.com/legal/legal-notices.asp> for your reference. If you have any questions please call 877-487-8722, option 3.

Sincerely,

TelePacific Communications