



March 15, 2016

Dear Valued TelePacific Customer,

You are receiving this notice because your Service Agreement and/or order with TelePacific Communications could include services that will be impacted by the pending April 15, 2016 rate changes detailed below.

TelePacific Communications is raising its rates for these services:

Monthly Recurring Charge (MRC) Increases				
		1 year	2 year	3 and 5 year
Business Line T1, Business Line Custom, Business Line Custom Plus, Business Line Deluxe, Digital Plus Analog Line, OnePac Line, OnePac Office, OnePac Office SHDSL, OnePac Small Office Suite	Per line	\$6.00	\$6.00	\$6.00
Flex Line Bundle	Per line	\$7.74	\$6.88	\$6.02
Digital Plus Digital Phones (420, 430, 4001, 4025, 4150)	Per phone	NA	\$3.00	\$3.00
SDSL, SHDSL	Per circuit	\$20.00	\$20.00	\$20.00

These new rate changes will go into effect on or after April 15, 2016, subject to regulatory approval, as required.

This notice is also posted on <http://insidetelepacific.com/legal/legal-notices.asp> for your reference. If you have any questions please call 877-487-8722, option 3.

Sincerely,

TelePacific Communications