

# API Integration with UCx



Seamlessly integrate your UCx solution and your customer data. Over 20 top CRM and 200 application integrations are available.

UCx Integrator creates a powerful connection between your UCx phone system and key applications, including CRMs and other business-critical systems. With UCx Integrator, an on-screen pop-up gives you immediate access to an inbound caller's stored CRM information and lets you put it to instant use.

UCx Integrator works with over 200 leading platforms like Salesforce, Zendesk, Quickbooks, and many more. If your platform isn't on the list of standard integrations, we support custom integration for almost all API capable applications.

UCx Integrator can also integrate our best-in-class UCx phone service with the Skype for Business app. By

bridging Skype for Business with your UCx desk phone, you'll be able to place calls to anyone in the world, not just other Skype users.

## UCx Integrator Features

- Click-to-dial directly from your integrated application, or from any other web page
- When placing or receiving a call, caller details instantly "pop" on screen if the caller is in your database
- Concurrently search up to four integrated CRMs and databases; click-to-dial from search results
- Shows real-time availability of your colleagues
- Clipboard dialing: copy a phone number from any application to place a call to that number

# Integrations

## Common Business Applications



Google Contacts



## CRM Systems



...and 20+ more!

## Industry Applications



...and 200+ more!

Don't see your CRM or database on these lists? Ask your TPx representative about custom integration development.