

Solutions for Virtual Companies



Get your company securely connected with our Managed Solutions: Hosted Unified Communications, Virtual Fax, Office 365 and Endpoint Security

Your virtual company is flexible, innovative, and forward-thinking. Without the restriction of geography that comes with a brick-and-mortar office, you're free to build your team with the best and brightest across the country, if not around the world.

But that doesn't mean there aren't challenges. With a lack of in-person interaction, you need to find the right collaboration tools — such as voice, chat, video, and conference calls — to stay connected to your team and your customers.

Security is also a major issue for businesses of any type. Have you taken precautions to safeguard your business from a cybersecurity attack? It requires sophisticated tools, the right

skills, a dedicated focus, and an efficient response — all of which can be difficult to coordinate with a dispersed workforce.

That's where TPx comes in. We provide a complete solution for virtual companies with our Hosted Unified Communications, Managed Office 365 and Managed Endpoints services.

Hosted Unified Communications

TPx's Unified Communications platform, UCx, delivers improved collaboration and enhanced productivity for your virtual office. UCx integrates multiple functions into a single app you can use on your computer, smartphone, and tablet — so

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you no longer have to manage a patchwork of apps and vendors that each cover only one component of your communications requirements.

Voice Calling Place and receive calls on your computer, desk phone, mobile phone, or tablet using your business line identity. Seamlessly move calls between devices.

Video Calling Instantly start HD video calls and multi-point video conferences using the camera on your computer, desk phone, mobile phone, or tablet.

Instant Messaging Chat and share files with anyone in your company. Move a chat to voice or video with a single click. Use UCx chat to send SMS text messages to any mobile number, and receive SMS text messages on your UCx number.

Presence See if your contacts are available for communication. Your availability status automatically updates to “busy” when you’re on the phone or in a meeting.

Desktop Sharing Instantly share your desktop without having to move your meeting to another platform.

Mobility With our fully-featured apps for iPhone, iPad, and Android phones and tablets, you can access your UCx service from anywhere.

Collaboration Invite others to join your own personal collaboration room, even if they are not UCx users.

Integration UCx seamlessly integrates with third-party apps and services to help streamline your business processes.

Toll-Free Numbers Add on toll-free numbers for inbound domestic calls.

Virtual Fax

You don’t have a physical office, so why would you need a physical fax machine? TPx’s Virtual Fax service is purpose-built for today’s virtual work environment, delivering enterprise-grade inbound and outbound faxing in the cloud.

No capital expense required Gain the security of transferring documents by fax, without having to invest in fax machines or the standalone phone lines they require.

Mobility Send and receive faxes from anywhere, over any Internet connection.

Security Your faxes are securely stored online, so only the intended recipients can view them.

Simplicity Sending a fax is as easy as sending an email.

Easy to manage Our online admin portal enables you to manage faxing options on-the-fly.

Business continuity Protect your faxing capabilities in the event of a disaster or outage.

Managed Office 365

You likely already know that Microsoft Office 365 provides individuals and businesses with the enterprise-grade productivity and collaboration services they need to work easier, work together and worry less. What make TPx different is our Managed Office 365 managed service lineup. It complements the Office 365 solution by employing our IT engineers and Microsoft Certified Solution Experts (MCSEs) for comprehensive configurations and ongoing hands-on support. It’s all under a monthly professional services subscription so you can make the most of Office 365 for your business.

Business-class email Large 50GB mailboxes that can send messages up to 150MB in size, with contacts, shared calendars, and spam and malware protection that stays up-to-date. You can use your own custom domain, accessible across devices.



Secure online file storage and sharing 1TB of space in the cloud per user to securely store, backup and easily share documents. Files are accessible from almost any device and can be synchronized to the device for offline access.

Online meetings Hold online meetings with screen sharing, HD audio and video, virtual whiteboards, polls and shared notes.

Professional digital storytelling Create and share interactive reports, presentations, personal stories and more in the cloud.

Team and project sites Create intranet and extranet sites and libraries to support teams and projects. Share internally and externally. Connect with others through social feeds, groups and communities.

Compliance and archiving Compliance and information protection, including legal hold, rights management, data loss prevention for email and files, and Discovery Center tools.

Proactive maintenance Our team will handle the ongoing maintenance of your Office 365 platform, including user account changes and Exchange configuration support.

Troubleshooting and repair Let's be honest: contacting Microsoft support can be a bit daunting. TPx will take this burden off of your shoulders. If there's a technical issue, we'll contact Microsoft on your behalf and work with them to get it resolved.

An economical solution for individuals and SMBs If hiring your own Microsoft-certified technical expert isn't in the cards, you'll find that Managed Office 365 is surprisingly budget-friendly. The TPx team maintains this level of qualification, so you don't have to.

Managed Endpoints

To win the ongoing war against hackers and cybercriminals, endpoint security is critical. Most cyber-attacks occur through the endpoint, with hackers preying on the inattention or trust of users to download or open infected files. Managing and troubleshooting complex user workstation environments requires the right skills, a dedicated focus, and an efficient response. Don't worry — TPx has you covered. With Managed Endpoints, TPx delivers the right skills to ensure that your desktop or workstations remains healthy and stable.

24x7 monitoring and alerting We'll proactively monitor and notify you about your endpoints' up/down status, as well as useful metrics such as available drive space, CPU utilization, and memory utilization.

Proactive patch maintenance and reporting You'll achieve cost reduction and peak performance with automation and an extensive patch library. We'll regularly provide application patching for critical and security updates. Additionally, we provide a monthly report including their patch levels, so you can keep track of their current status.

Troubleshooting and repair We'll troubleshoot any functionality or installation issues with Microsoft and other third-party applications under your agreement. We will also remotely troubleshoot software for peripherals such as monitors, keyboards, mice, and printers.

Advanced, integrated anti-malware and anti-virus technology Endpoint Protection is included in your service plan. It secures your users from malware and other threats by combining behavior recognition technology with cloud computing. Endpoint Protection includes a Management Portal to view and manage your endpoints.

Administrative support services We will provide remote assistance with OS configuration changes, such as adding local users and changing passwords.

Why Choose TPx?

You don't need more platforms in the cloud — you need the *right* platforms in the cloud. Let TPx be your guide, partner and expert resource for the Communications & Collaboration, Managed IT, and Managed Connectivity solutions that are the right fit for your business. We deliver answers that reduce complexity and maximize profitability, so you can focus on what you do best — regardless of how or where your business works. Our tenured team, focused support, and two decades of experience make us the industry leader.

To win the war against hackers and cybercriminals, endpoint security is critical. Ensure that your workstations remain healthy and stable.



Full mobility with video and chat



Instant video calling and screen sharing



Presence plus find me/follow me

Unified Communications



Managed Workstations



Anti-malware & anti-virus protection



Proactive patch maintenance



24/7 monitoring, troubleshooting and repair

VIRTUAL COMPANY

Managed Office 365



Virtual Fax



Send & receive faxes from anywhere



Lower costs: paper, toner, analog lines, fax machine



Gain business continuity in outage or disaster



Exchange



OneDrive



Skype



COMMUNICATIONS

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