Dash Customer Portal

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Campany Inform	ton	Projects (1-41 of 4	1 1/10/2010 Cold State		Description			Orders	Added date	Added by	MRC	MAG
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Company details Sales rap: Tracey Acit • 2407	s	5510 Active	0%		UCX demo order, 2 ucx complete bu contact Chris Wilson Owner, 9494615	ndies, 2 wa 2770 x 400	410,	2 3	/13/2019		\$0.00	\$0.00
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	34298 Ache 0%			Add Core- 1676 N. California Blvd. #200		1		1/24/2019			00.0	
1	83609 Completed 82863 Active 1416 1967 Active 5716			Add Core- 5950 Canoga Ave. ±350 60 m- 423 S Abbott Ave- FW		1		1/24/2019		\$0.00	\$0.00	
1 1					1	_	12/26/2018		30.00	\$0.00		
				50 m- 428 S Abbott Ave		1		11/9/2018		\$0.00 \$0.00		
🗿 🕼 🎒 👩 🖉				100 m-4 Locations		4				\$0.00 \$0.00		
								18/2018		30.00	\$0.00	7
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Dash is a convenient, easy-to-use online management system that puts control of your TPx account and services at your fingertips.

Control. Visibility. Knowledge.

Dash provides you the visibility and control to help make running your business easier. Update many aspects of your account. View billing data, contacts, projects, assets, services, graphs, service tickets, and more.

Key benefits

- Eliminate cumbersome paper invoices with online access to billing statements
- Pull call detail records for tracking and reporting purposes
- Quick access to quoted, in-process, and installed services
- Submit/track service tickets online at any time

Main dashboard and menus

Your personalized dashboard provides a quick view of activity including new service requests, change requests, new service orders, projects and service tickets. Additionally, the menu on the home landing page provides you access to many aspects of your account:

- Account
- Billing
- Sales
- Provisioning
- Tickets

Accessing Dash

Go to **dash.tpx.com** to log in to your existing account. You can also access Dash from **TPx.com/login**.

General Account

Orders

Accounts	Lists all billing accounts						
Addresses	Services/activities at an address						
Contacts	List/Add/Remove account contacts						
Documents	Contractual documentation						
Billing*							
Invoices	High-level summary and a link to a PDF version of your invoice						
Invoice Summary	Deeper dive into monthly recurring, usage, and non-recurring charges						
Recent Activity	Summary of your payment history						
Services & Features	Breakdown of all monthly recurring charges by service or feature						
Aging	Invoice aging summary						
Reports	Frequently called numbers and locations, most expensive calls, longest duration calls, and time of day						
* If you are still on our OneC information by going to Or	Central Portal, you can access your billing neCentralPortal.tpx.com						
Sales							
Quotes	Shows all the contracts you have received from TPx						
Project	View projects and track progress. A project is a group of orders that were created from a single quote.						

View all orders for your account. You can drill down into each order and view notes to better understand the progress of an individual order.

Provisioning

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Overview	Summary of overall account details, circuit IDs, telephone numbers, assets, IP addresses, and hosted domains
Assets	Equipment deployed by address
Circuits	Active and pending circuits by address
Domains	Hosted domains with TPx
IP Addresses	IPs assigned to your account by address
Servers & Desktops	Managed Endpoints deployed
SmartVoice Summary	Simple summary of SmartVoice services
UCx Summary	List Group, Name, Phone Number, Extension, Device, Service Pack, Unused Numbers
Telephone Numbers	Listing of all telephone numbers on the account
Tickets	
Requests	Gives you the ability to initiate a change request, and submit a service/repair ticket
Service Tickets	View any active or historical service ticket



