



Covid-19 Contract Term Relief

This Addendum amends and modifies the Telecommunications Account Agreement (TAA), Master Service Agreement (MSA) or Service Agreement (referred to herein as "Agreement") between U.S. TelePacific Corp. d/b/a TPx Communications and/or its affiliated companies ("TPx") and Customer.

Notwithstanding the provisions of subsection (c) of Section 4 of the Terms and Conditions of the Agreement, in the event Customer no longer needs Services provided at three (3) year pricing for a three (3) year Service Term at any one or more Service Locations, upon Customer advising TPx in writing of a business downturn caused by the effects of Covid-19, Customer may, upon ninety (90) days written notice to TPx, terminate the affected Services that are no longer needed and termination charges will not apply. However, Customer agrees that the ability to reduce services no longer needed and without termination charges shall not apply to any terminated services the Customer ports or transfers to a different service provider. In those cases, Customer shall be responsible for paying the termination charges.