



December 16, 2020

Dear Valued TPx Communications Customer,

You are receiving this notice because services you receive from TPx Communications will be impacted by a rate change effective on or after January 16, 2021 subject to regulatory approval, if required.

Business Line, Business Line Custom, Business Line Custom Plus, Business Line Deluxe, Measured Business Line, OnePac Line, OnePac Office, OnePac Office SHDSL, OnePac Small Office Suite, OnePac PRI and OnePac Trunk will increase by \$8.67 for 1, 2, 3 and 5 year terms per line, per month. Flex Line, Flex PRI and Flex Trunk will increase by \$8.67 (3 & 5 year), \$9.91 (2 year) and \$11.15 (1 year) per line, per month. Supertrunk and Voice only PRI will increase by \$50 per circuit, per month.

As technology evolves, TPx continues to enhance our solutions to Connect and Protect our customers. This is a perfect time to contact your Account Manager about modernizing your current TPx services.

If you have any questions, please call 877-487-8722, option 3.

Sincerely,

TPx Communications