



## TPx Compliance Snapshot (HIPAA, PCI-DSS and SOC2)

Product	HIPAA		PCI-DSS		SOC2	
	Status	BAA <sup>1</sup>	Status	AOC <sup>2</sup>	Status	Report
MSx WAN	Compliant	Y	Compliant	Y	N/A	-
MSx Backups	Compliant	Y	Compliant	Y	N/A	-
MSx Datacenter	N/A	-	N/A	-	Compliant	Y
MSx Endpoints	Compliant	Y	Compliant	Y	N/A	-
MSx Firewall	Compliant	Y	Compliant	Y	N/A	-
MSx Networks	Future 2021	-	Future 2021	-	N/A	-
SOC Services	N/A	Y	N/A	Y	Compliant	Y
UCx	Compliant	Y	Compliant	Y	N/A	-
Webex and MS Teams	Compliant	Y	N/A	-	N/A	-

<sup>1</sup> A Business Associate Agreement (BAA), also known within HIPAA regulations as a Business Associate Contract, is a legal agreement between a HIPAA covered entity (health service provider) and a business associate or subcontractor (TPx) that describes the scope of authorized use and required use of patient health information (PHI). It also requires that the business associate/subcontractor must have appropriate safeguards in place to prevent the unauthorized use or disclosure of PHI.

<sup>2</sup> The Attestation of Compliance (AOC) is a form used by merchants and service providers to attest to the results of a PCI DSS assessment. It is submitted to an acquirer or payment brand along with the appropriate Self-Assessment Questionnaire (SAQ) or Report on Compliance (ROC), plus any other requested documentation. The Qualified Security Assessor (QSA) completes an AOC that is sent to the retailer's merchant bank who then sends it to the appropriate card brand.