

UCx with Microsoft Teams Integration

Get enterprise-grade telephony and global PSTN connectivity for Microsoft Teams.

Is Microsoft Teams your sole business collaboration provider? Leverage your Microsoft Teams investment with integration into the UCx Unified Communications platform. The UCx with Microsoft Teams integration enables you with global calling, a unified Teams collaboration experience and premier support provided by TPX.

The UCx Platform

The UCx platform consists of application servers running enterprise-grade Unified Communications software in SSAE 18 datacenters. This hosted environment simplifies

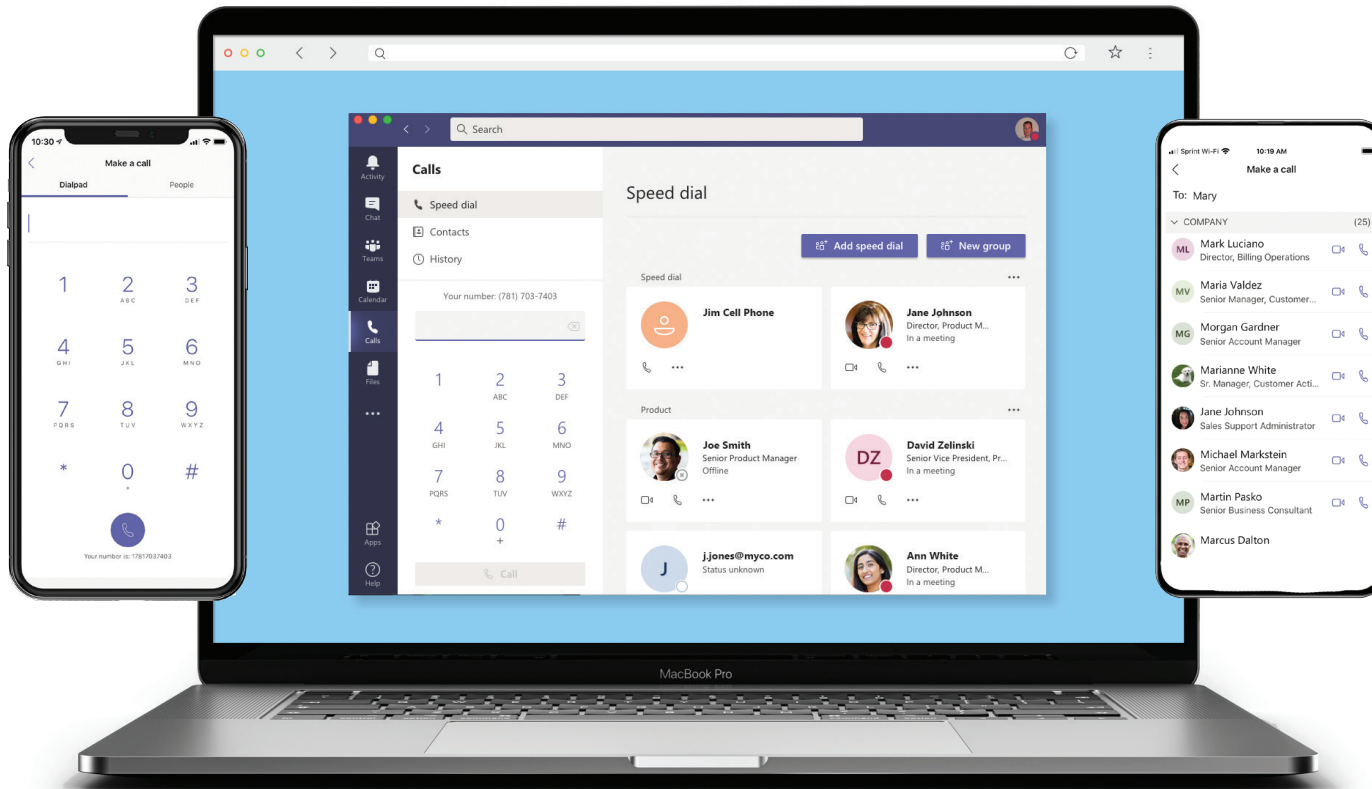
your infrastructure by integrating traffic in the cloud and connecting you to the Public Switched Telephone Network (PSTN).

What is UCx with Microsoft Teams Integration?

Microsoft Teams is an all-encompassing tool for collaboration and sharing that allows employees from multiple locations to easily and effectively work together. Stability, security, privacy, and easy access are hallmarks of Microsoft. Microsoft Teams has built-in chat, presence, screen share, file share, web conferencing, as well as internal user-to-user voice and video calling.



Our cloud UC platform provides enterprise-grade telephony and global PSTN connectivity for Teams.

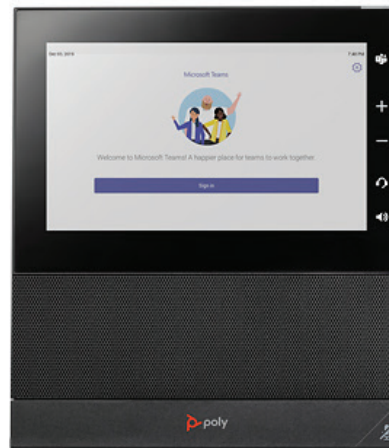


To make calls outside your company, however, you will need a calling plan. Here's where TPx can help. With our cloud unified communications platform, we provide enterprise-grade telephony and global PSTN connectivity. End users retain their MS Teams interface — desktop app, mobile app, or even teams certified devices — and make and receive calls to anyone over the always up, always on, UCx network.

Desktop business media phones for Microsoft Teams

TPx offers Poly CCX business media phones specifically designed for Teams. They feature the audio quality Poly is known for with an integrated and familiar Microsoft Teams interface. Simple and intuitive to use, with a native Microsoft Teams experience, there's a fast ramp-up with no downtime or learning curve. Designed with workers in mind, we've got options to suit individual preferences — from headsets to traditional handsets.

The Poly CCX 600 phone offers a large screen for Teams calls.



FEATURES

Enhance your Microsoft Teams solution with UCx bundles and get access to calling via Microsoft Teams applications and business continuity.

UCx Teams Basic Bundle

Seamlessly integrates with your Microsoft Teams user profile, adding calling and a local telephone number to your MS Teams profile.

- Dialtone
- Caller ID
- Call Waiting

UCx Teams Survival Bundle

Advanced features that provide business continuity options.

- Call Forwarding – Always
- Call Forwarding – Busy
- Call Forwarding – No Answer
- Call Forwarding – Not Reachable

WHY TPX

One provider...many services Our customers rely on TPx for more than just voice. We also provide leading managed networking and security services, such as SD-WAN, cybersecurity, datacenter colocation, and Microsoft 365 licenses. Ask how we can be your single source for all your IT needs.

Unified experience By adding the ability to place and receive calls directly to MS Teams, your end users always remain in the MS Teams environment, whether they are working from the office, at home, or on the go.

Local coverage With UCx you get local telephone numbers from anywhere in the United States, big cities and rural neighborhoods alike.

Flexibility Sometimes you don't need a full Teams user, but you still need phone service. With UCx, you can mix and match regular UCx seats with UCx Teams seats at no additional cost.

Survivability 100% availability and business continuity. With the Survival bundle, you can make and receive calls anytime, anywhere, even if Teams is unavailable.



TPx simplifies communications by enabling you to fully leverage your Microsoft Teams investment with global calling, a unified Teams collaboration experience, and premier support provided by TPx.



TPx offers three models of Poly CCX business media phones — 600 (left) and 500 and 400 (right) — with streamlined design and a choice of handset or headset option (order headset separately).