



June 16, 2021

Dear Valued TPx Communications Customer,

You are receiving this notice because services you receive from TPx Communications will be impacted by a rate change effective on or after July 16, 2021.

The following SmartVoice Services will increase by \$4.00 each: SmartVoice Business Lines, SmartVoice PRI Channels, SmartVoice SIP Call Paths, SmartVoice Trunk Channels, Business Lines and Voice Lines.

Additionally, Internet Access will increase and varies based on bandwidth volume as shown below.

Service Description	Price Increase Amount	Service Description	Price Increase Amount
1024K Internet Access	\$35.00	8M Tier 3 Access	\$43.00
1024K OneNet	\$35.00	9M Tier 2 Access	\$43.00
1040K SDSL	\$35.00	9M Tier 3 Access	\$43.00
1216K Internet Access	\$35.00	9M Tier 4 Access	\$43.00
1M Tier 2 Access	\$35.00	Access - 03 Mbps	\$43.00
1M Tier 3 Access	\$35.00	Access - 04 Mbps	\$43.00
256K Internet Access	\$35.00	Access - 04.5 Mbps	\$43.00
256K OneNet	\$35.00	Access - 05 Mbps	\$43.00
384K Internet Access	\$35.00	Access - 06 Mbps	\$43.00
384K OneNet	\$35.00	Access - 07 Mbps	\$43.00
416K SDSL	\$35.00	Access - 08 Mbps	\$43.00
512K Fractional Internet T1	\$35.00	Access - 09 Mbps	\$43.00
512K Internet Access	\$35.00	Access - 4.5 Mbps	\$43.00
512K OneNet	\$35.00	10M Tier 1a Access	\$47.00
768K Internet Access	\$35.00	10M Tier 2 Access	\$47.00
768K OneNet	\$35.00	10M Tier 3 Access	\$47.00
784K SDSL	\$35.00	10M Tier 4 Access	\$47.00
Access - 01 Mbps	\$35.00	12M Tier 2 Access	\$47.00
Access - 385 Kbps	\$35.00	12M Tier 3 Access	\$47.00
Access - 512 Kbps	\$35.00	12M Tier 4 Access	\$47.00
Access - 768 Kbps	\$35.00	15M Tier 3 Access	\$47.00
ArrivalConnect Bronze 384	\$35.00	15M Tier 4 Access	\$47.00
Bronze SDSL 192	\$35.00	Access - 10 Mbps	\$47.00
Bronze SDSL 384	\$35.00	Access - 12 Mbps	\$47.00
Bronze SDSL 768	\$35.00	Access - 15 Mbps	\$47.00
DSL 1.1 Mbps	\$35.00	20M Tier 1a Access	\$51.00
DSL 1.1M	\$35.00	20M Tier 2 Access	\$51.00
DSL 192 Kbps	\$35.00	20M Tier 3 Access	\$51.00
DSL 192K	\$35.00	20M Tier 4 Access	\$51.00
DSL 384 Kbps	\$35.00	25M Tier 3 Access	\$51.00
Gold SDSL 192	\$35.00	30M Tier 1a Access	\$51.00
Gold SDSL 384	\$35.00	30M Tier 2 Access	\$51.00
OfficePlus 128Kbps	\$35.00	30M Tier 3 Access	\$51.00
OfficePlus 256 Kbps	\$35.00	35M Tier 1 Access	\$51.00
SDSL Bronze Service 192/192	\$35.00	35M Tier 2 Access	\$51.00
SHDSL 1.1 MB	\$35.00	35M Tier 3 Access	\$51.00
SHDSL 512 KB	\$35.00	40M Tier 3 Access	\$51.00
SHDSL 768 KB	\$35.00	50M Tier 2 Access	\$51.00
SOHO DSL	\$35.00	50M Tier 3 Access	\$51.00

Service Description	Price Increase Amount	Service Description	Price Increase Amount
Up to 512K SDSL	\$35.00	60M Tier 2 Access	\$51.00
1.544M Internet Access	\$39.00	Access - 20 Mbps	\$51.00
1.544M OneNet	\$39.00	Access - 20 Mbps (NSR)	\$51.00
1.544Mbps Internet Access - Tier A	\$39.00	Access - 25 Mbps	\$51.00
1.5M Tier 2 Access	\$39.00	Access - 30 Mbps	\$51.00
1.5M Tier 3 Access	\$39.00	Access - 35 Mbps	\$51.00
1.5M Tier 4 Access	\$39.00	Access - 40 Mbps	\$51.00
1544K Internet Access	\$39.00	Access - 45 Mbps	\$51.00
2M Tier 2 Access	\$39.00	Access - 50 Mbps	\$51.00
2M Tier 3 Access	\$39.00	Access - 60 Mbps	\$51.00
2M Tier 4 Access	\$39.00	Access - 70 Mbps	\$51.00
Access - 01.5 Mbps	\$39.00	Access - 80 Mbps	\$51.00
Access - 02 Mbps	\$39.00	Access - 90 Mbps	\$51.00
Basic 1.544M Internet Access	\$39.00	DS3 NSR loop	\$51.00
Bronze SDSL 1.5	\$39.00	DS3 Tier 1 loop	\$51.00
Digital Plus T1 - SBC	\$39.00	DS3 Tier 2 loop	\$51.00
OneNet with Internet - 1.544M	\$39.00	DS3 Tier 3 loop	\$51.00
3M Tier 1a Access	\$43.00	DS3 Tier 4 loop	\$51.00
3M Tier 2 Access	\$43.00	100M Tier 1a Access	\$55.00
3M Tier 3 Access	\$43.00	100M Tier 1c Access	\$55.00
3M Tier 4 Access	\$43.00	100M Tier 2 Access	\$55.00
4.5M Tier 2 Access	\$43.00	100M Tier 3 Access	\$55.00
4.5M Tier 3 Access	\$43.00	100M Tier 4 Access	\$55.00
4.5M Tier 4 Access	\$43.00	Access - 1 Gbps	\$55.00
4M Tier 1a Access	\$43.00	Access - 10 Gbps	\$55.00
4M Tier 2 Access	\$43.00	Access - 100 Mbps	\$55.00
4M Tier 3 Access	\$43.00	Access - 150 Mbps	\$55.00
5M Tier 1a Access	\$43.00	Access - 2 Gbps	\$55.00
5M Tier 2 Access	\$43.00	Access - 200 Mbps	\$55.00
5M Tier 3 Access	\$43.00	Access - 250 Mbps	\$55.00
6M Tier 1a Access	\$43.00	Access - 3 Gbps	\$55.00
6M Tier 2 Access	\$43.00	Access - 300 Mbps	\$55.00
6M Tier 3 Access	\$43.00	Access - 400 Mbps	\$55.00
6M Tier 4 Access	\$43.00	Access - 5 Gbps	\$55.00
7M Tier 2 Access	\$43.00	Access - 500 Mbps	\$55.00
7M Tier 3 Access	\$43.00	Access - 7.5 Gbps	\$55.00
7M Tier 4 Access	\$43.00	Access - 800 Mbps	\$55.00
8M Tier 2 Access	\$43.00		

Please refer questions to customer care@tpx.com.

Sincerely,

TPx Communications