

5

THINGS YOUR IT TEAM NEEDS TO KNOW ABOUT Remote Work

Remote work changed how we work, with new tech to enable it - and new security risks. Over half of IT pros say remote workers pose greater security risks than traditional workers. Here's what IT needs to know to keep remote staff securely connected.

1

Remote Work is Here to Stay



76%

Post-pandemic, 76 percent of global employees **want to continue to work from home**.



2.5 DAYS

On average, Americans **would like to work away from the office** 2.5 days per week.



25%

Data projections show that 25 percent of all **jobs in North America will be remote** by the end of 2022.



TWO-THIRDS

Roughly two-thirds of the **U.S. workforce works from home** at least part-time and businesses expect to maintain this trend.

2

Primary IT Challenges for Remote Work

IT encounters many challenges with Work from Home (WFH), Work from Anywhere (WFA) and Hybrid Work:



Insecure & Slow Internet

Using public Internet creates security and speed concerns, especially home networks.



Training

Remote work means no in-person onboarding. IT needs collaboration platforms to train employees.



Staying Connected

Staying connected and collaborative is a common challenge for WFH models.



Staffing

Global remote work means IT is on-call for issues outside local business hours.



Security

Remote work creates security issues with unsecured devices and at-home networks.



System Access

Staff needs reliable access to apps and files across a wide geographic area.

3

Primary IT Solutions for Remote Work

IT needs to be versed in multiple remote-work enabling solutions, such as:



Internet Access



Virtual Call Center



IAM



SD-WAN



Firewalls



Laptops, Tablets & Smartphones



VPNs



EDR



24/7 User Support



UCaaS



MFA



Productivity Apps



Cloud PBX



24/7 RMM



Security

4

MSPs Can Manage Your Remote Work Solutions & Reduce Your Costs

Here's what to expect when you partner with MSPs to manage remote work:

- Reduced Technology Costs
- Domain Expertise
- Specialized Talent
- Fast Scalability Up or Down
- Emerging Tech Know-How
- Future-Proof Environments
- 24/7/365 Support
- Freeing Up Internal IT's Time
- Network Integration

5

Why Choose TPx to Manage Remote Work Deployments?

TPx Offers a Work from Home Solutions Suite



Remote work presents new challenges, processes and technology to support employees no matter where they work. A managed service provider can help your business set up remote workers safely and effectively.



Get TPx's Comprehensive Guide to Setting Up IT for Remote Work

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