

# Connect & Protect User Bundles

TPX



Three simple bundles that combine TPx high-value services for end users. Specially designed to meet the voice, collaboration, management, and security needs of small business.

\$33  
value

\$64  
value

\$76  
value

Standard  
\$23<sup>99</sup>/mo

Advanced  
\$43<sup>99</sup>/mo

Premium  
\$53<sup>99</sup>/mo

## Collaboration

Best-in-class communication & collaboration to transform the way you work

Enterprise VoIP	■	■	■
Online Meeting Participants	100	100	1000
Screensharing	■	■	■
Video Calls with Gallery View	■	■	■
Office 365 Calendar Integration	■	■	■
Meeting Rooms with Transcription			■
Breakout Rooms			■
Remote Desktop Control			■

## Endpoint Management

Enhance performance & productivity

24x7 Monitoring & Alerting	■	■	■
Remote Control	■	■	■
Endpoint Visibility	■	■	■
Advanced Reporting	■	■	■
Managed Alert Response		■	■
Remote Troubleshooting/Support		■	■

## Endpoint Security

Protect against ransomware & cyberattacks

System Patching	■	■	■
Next Generation Antivirus	■	■	■
Inbox Detection and Response	■	■	■
Endpoint Detection & Response		■	■
Proactive Threat Hunting		■	■
Web Security (DNS Protection)			■
Security Awareness Training			■

# Collaboration

UCx with Webex transforms the way employees work with a single solution that includes video meetings, whiteboarding, secure messaging, file sharing, built-in call control functionality and more to increase employee productivity and streamline teamwork.



## Collaboration

Enhanced team collaboration tools enable everyone to see and share all the information they need to work together productively.

## Messaging

Exchange secure messages and share files with individuals and groups, inside or outside your organization.

## Meetings

Host large and small meetings from anywhere, with audio, video and screen sharing.

## Enterprise VoIP

Make, receive and manage calls on any device, anywhere.



	Standard/Advanced	Premium
Voice and Video Conferencing	■	■
Call Escalation to Meeting	Spaces	Spaces
Space Participants	5000	5000
Space Meeting Capacity	100	200
Personal Meeting Room (PMR) Capacity	100	1000
Call In Audio #	■	■
Desktop & application Screen Sharing	■	■
File Sharing	Stored in spaces	Stored in spaces
Full screen view	■	■
Gallery view	■	■
Join as meeting participant	■	■
Messaging with Teams & Spaces	■	■
Multi-party Chat	■	■
Scheduled meetings	■	■
Presence	■	■
Whiteboarding / Annotation	■	■
Web guest experience	■	■
Calendar Integration (Outlook/Google)	■	■
Floor Control		■
Lock Meeting		■
Presenter/Password Protection		■
Recordings (Cloud)		■
Remote Desktop Control		■
Transcriptions		■
User Web Portal	■	■
VDI Support	■	■
Virtual Backgrounds	■	■
Message Storage	5GB (per org)	10GB (per org)
Cloud Recording Storage (PMR)		10GB (per org)
Years Stored	3	5

# Management

TPx delivers the leading tools and expert resources you need to keep your systems healthy, online, and performing optimally.



## STANDARD

**24x7 Monitoring and Alerting** TPx provides automated monitoring and alerting so you always know if there is an issue that could affect the health and performance of your users' workstations.

**Remote Control** Enhance productivity with secure remote access tools that allow helpdesk personnel to seamlessly address device and user issues remotely.

**Endpoint Visibility** Speed time to resolution with remote management tools that give support personnel detailed information about system inventory, health, and performance.

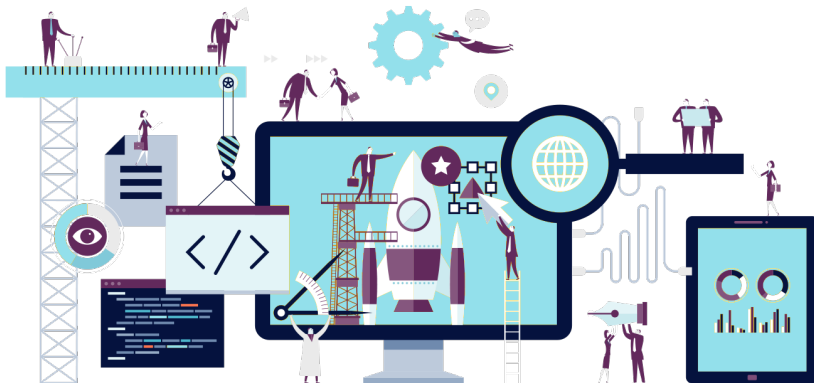
**Advanced Reporting** Gain valuable insights to help with planning and lifecycle management through scheduled and on-demand reporting

## ADVANCED

## PREMIUM

**Managed Alert Response** TPx delivers fast and efficient response to alerts and quickly takes action — offloading the burden from your staff.

**Remote Troubleshooting and Support** Let TPx become an extension of your support team. We provide expert resources 24x7 to remotely address issues affecting your systems, applications, and users.



# Security

Effective endpoint security requires the right tools, skilled resources, and a proactive approach. That's what TPx delivers to protect devices and users from advanced cyberattacks and ransomware.

## STANDARD

**System Patching** Consistent and efficient patch management is one of the most important things you can do to keep systems healthy and secure. We provide recommended operational and security patches to ensure your systems are up-to-date.

**Next Generation Antivirus** We provide leading NGAV software and monitor and manage its status to ensure that it is installed and functioning as intended on all covered systems. We also help with running manual deep scans on-demand.

**User Security Managed Inbox Detection & Response** Professional evaluation and handling of suspicious emails reported by users — right from their inbox.

## ADVANCED

**Endpoint Detection and Response** Proactively detect and alert on security events and cyberattacks that traditional security tools miss. Automatically mitigate attacks before they spread.

**Proactive Threat Hunting** Even the best software can't catch everything. TPx understands this, which is why we provide 24x7 threat hunting to identify even the most advanced attacks early to prevent damage.

## PREMIUM

**Web Security (DNS Protection)** We protect systems/users from malicious websites using leading DNS security software. Windows devices are protected both on the corporate network and while working from home or traveling.

**Security Awareness Training** Users are your last line of defense. The more they know the less prone they are to fall victim to a phishing scam or other attack. Our service includes monthly phishing simulations and Security Awareness Training courses.

