



Rate Changes March 16, 2023

Notification Date: February 22, 2023

A subset of TPx services and other charges will get a rate change on or after March 16, 2023, subject to regulatory approval where required. To determine if this will affect your bill, please reference the list of impacted services below and compare them to services on your current invoice.

Impacted Services

Service Description	Monthly Increase
Voice only PRI	\$20.00/ circuit
OneNet services	\$10.00/ circuit
Business Line Custom	\$5.00/ line
Business Line Deluxe	\$5.00/ line
Measured Business Line	\$5.00/ line
SmartVoice Business Line	\$5.00/ line
SmartVoice Call Paths	\$3.00/ line
iPBX Trunking Service Concurrent Call	\$3.00/ line
SIP Trunking Service Concurrent Call	\$3.00/ line
Arrival Assured 2-way Trk w/DIDs	\$3.00/ line
Assured DID Trunk	\$3.00/ line
Assured Measured Trunk	\$3.00/ line
UCx Call Center (Agent Premium & Standard)	\$2.00/ line
UCx Power User	\$2.00/ line
UCx Connect User	\$2.00/ line
TPx Complete User	\$2.00/ line
iPBX Premium User	\$2.00/ line
iPBX Office User	\$2.00/ line
iPBX Station User	\$2.00/ line
Centrex	\$1.00/ line
Fax Central	\$1.00/ line
Fax Messaging Add-On	\$1.00/ line

As technology evolves, TPx continues to enhance solutions to serve our customers better. Occasionally, this requires a corresponding rate adjustment to compensate for the increased vendor and operating costs associated with legacy/sunset technology. The March 16th rate changes were limited to older technologies where modern alternatives exist. If you would like to modernize your services, please contact your TPx Account Manager today and they can assist you. Alternatively, you can send questions to customercare@tpx.com.