Work From Anywhere Solutions
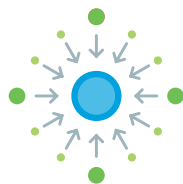
A complete solution for easy, secure, productive work no matter where employees are.
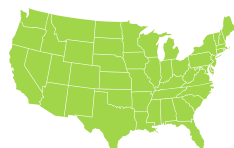
We walk the talk
TPx is a remote-first company.

A one-stop shop for a business with remote staff
UCaaS, Managed Networks, Endpoints, Microsoft 365 and more.

Nationwide presence
We serve 18,000 clients in 49,000+ locations

Remote and hybrid work is here to stay. According to Gartner, 48% of employees will continue to work remotely at least some of the time in the post-pandemic world. TPx is a remote-first company — and was way before the pandemic — so we understand first-hand the needs and challenges of businesses looking to accommodate remote workers. We know it's critical that companies have tools to keep staff connected, productive, and secure no matter where they are.

Our solutions portfolio is designed to do just that — provide a single source for these businesses to enable employees to work effectively and securely, whether they are in the office or anywhere in the world. We are a one-stop-shop for your business with robust Managed IT, Security, and Cloud Communication services that make IT easy. Businesses can augment their IT team instantly and get help 24/7/365. We are big enough to get the job done, yet small enough to be agile.

STAYING CONNECTED & PRODUCTIVE

Staying connected is the most pervasive challenge for companies with remote workers. Finding the right voice and data applications for your company will help disperse teams to be productive regardless of their location.

Hosted Unified Communications

TPx's Unified Communications platform, UCx with Webex, delivers improved collaboration and enhanced productivity for remote employees. UCx with Webex integrates multiple functions into a single app you can use on your computer, smartphone, and tablet — so you no longer have to manage a patchwork of apps and vendors that each cover only one component of your communications requirements.

Voice Calling Place and receive calls on your computer, desk phone, mobile phone, or tablet using your business line identity. Seamlessly move calls between devices.

Video Calling Instantly start HD video calls and multi-point video conferences using the camera on your computer, desk phone, mobile phone, or tablet.

Instant Messaging Chat and share files with anyone in your company. Move a chat to voice or video with a single click.

Presence See if your contacts are available for communication. Your availability status automatically updates to "busy" when you're on the phone or in a meeting.

Desktop Sharing Instantly share your desktop without having to move your meeting to another platform.

Mobility With our fully featured apps for iPhone, iPad, and Android phones and tablets, you can access your UCx with Webex from anywhere.

Collaboration Invite others to join your UCx with Webex spaces, even if they are not in your company.

Integration UCx seamlessly integrates with third-party apps and services to help streamline your business processes.

Toll-Free Numbers Add on toll-free numbers for inbound domestic calls and call forward to any other number.

> UCx with Webex integrates multiple functions into a single app you can use on your computer, smartphone, and tablet.

Virtual Fax Inbound and outbound faxing in the cloud. Receive faxes as PDFs in your email. No need for a fax machine.

Managed Microsoft 365

You likely already know that Microsoft 365 provides individuals and businesses with the enterprise-grade productivity and collaboration services they need to work easier, work together and worry less. Migration and management can be complex, time-consuming task for IT teams. That's where TPx comes in. Having assisted hundreds of customers, TPx experts can help your business with a smooth transition and seamless day-to-day management.

Business-class email Large 50 GB mailboxes that can send messages up to 150 MB in size, with contacts, shared calendars, and spam and malware protection that stays up-to-date. You can use your own custom domain, accessible across devices.

Secure online file storage and sharing 1TB of space in the cloud per user to securely store, backup and easily share documents. Files are accessible from almost any device and can be synchronized to the device for offline access.

Online meetings Hold online meetings with screen sharing, HD audio and video, virtual whiteboards, and shared notes.

Cloud backup Microsoft is not responsible for protecting your data from cyberattack; you are. That's why TPx Managed Microsoft 365 support includes an integrated cloud backup solution that securely replicates your Microsoft 365 data to another cloud location.

Security and compliance Advanced security and compliance features such as DLP, eDiscovery, encryption, archiving, and threat protection for viruses, malware and phishing are all available.

Proactive maintenance Our team will handle the ongoing maintenance of your Microsoft 365 platform, including user account changes and Exchange configuration support.

Troubleshooting and repair Let's be honest: contacting Microsoft support can be a bit daunting. TPx will take this burden off your shoulders. If there's a technical issue, we'll contact Microsoft on your behalf and work with them to get it resolved so that you don't have to spend your valuable time on it.

Managed SD-WAN

Managed SD-WAN can be the best choice for employees who can't afford downtime. SD-WAN delivers live, real-time visibility into sites, devices, connections, packet loss, latency, jitter, and performance issues, enabling you to identify problems. SD-WAN can also prioritize traffic on the application layer or through policy management. In practice, it means it can route traffic intelligently to avoid circuits that are suffering performance issues, resulting in enhanced performance for your employees. It also delivers secure, encrypted tunneling, giving remote workers the same level of security as if they were at your office.

Work from Home private segmentation Remote users are able to leverage segmentation to separate work-related network traffic from any home Internet activity.

Any network Flexibility to leverage any Internet access regardless of the service provider

Nationwide availability Option to "Bring your own Bandwidth" allows for national off-net connectivity

Application-aware/smart QoS Customized prioritization of key application data traffic

WAN optimization Forward error correction improves circuit performance, reducing jitter, packet loss, and latency of apps

STAYING PROTECTED

Maintaining security is a challenge for any business, and when part or all of your workforce is remote, there are new security challenges to consider. Endpoint management and security as well as next-gen firewalls with VPNs are essential components. But given that humans are commonly exploited attack vectors via phishing, whaling, etc., security awareness training and managed inbox detection and response are indispensable.

Managed Endpoints

Most cyberattacks occur through the endpoint. Since the attacks are growing in frequency and sophistication, companies can no longer do with just basic protection. Endpoint management and security are both necessary components of every security strategy today. TPx's Managed Endpoints service delivers comprehensive IT management and security services to protect your systems and users while working both remotely and on your network.

Monitoring, alerting, and reporting TPx provides automated monitoring and alerting and scheduled reports for device availability, health and performance, and inventory. Monitoring and alerting are per TPx's recommended practices. Alerts are received and actionable by either TPx or the customer, based on service level.

System patching TPx provides managed, automated patching of operating systems and select third-party applications. Service includes operational and security patches remotely applied per TPx recommended practice. Patch status monitoring and reporting are also included.

Managed NGAV TPx provides managed Next-Generation Antivirus support. Service includes the use and management of the NGAV software as well as monitoring, alerting, and reporting on NGAV status. Virus remediation is available as a billable service.

Endpoint Managed Detection and Response TPx provides MDR services to identify and prevent advanced security attacks. The service includes the use and management of leading EDR software, SaaS platform hosting, SOC threat hunting, alert response, and event mitigation with an industry-leading 15-minute response time.

DNS protection TPx provides DNS Protection for covered devices to combat Internet-born threats and enforce Internet usage policy. Service includes the use and management of the DNS Agent software, configuration of security policies, and monitoring and reporting on browsing activity and security events.

Security Awareness Training TPx provides automated Security Awareness Training campaigns. Service includes campaign setup, ongoing phishing simulations, and monthly training courses delivered automatically to enrolled users. Scheduled reporting of campaign status and activity is also included.

Inbox Detection and Response TPx Inbox Detection and Response service allows users to easily report potential phishing emails. Reported emails are quarantined and then scanned by software and SOC personnel to identify threats. Within just a few minutes, safe emails are returned to the users' inbox, and all instances of malicious emails are automatically removed from all other users' mailboxes.

To keep your company protected, endpoint management is critical. Ensure that your workstations remain healthy, stable, and secure.

Managed Firewalls / VPN

The best way to quickly and easily give remote employees access to company resources with the same protection as users physically in an office and behind a firewall is by using a VPN. Security experts remotely monitor your firewall 24/7 in a Security Operations Center and validate security events before notifying you. We feature Unified Threat Management, providing advanced defense against more sophisticated internet-based threats.

Encrypted connectivity VPNs use sophisticated site-to-site encryption to create a secure tunnel that no one can see through, safeguarding your data and internet activity and giving you and your company peace of mind.

Reduced security risks Home devices tend to be less secure because they lack proper security software/policies, which makes them more vulnerable to malware, viruses, keyloggers, etc.

Network segmentation By implementing this strategy, remote employees can receive the same level of protection as if they were at the office and behind the corporate firewall. Once connected to the corporate network, remote VPN users can be allowed or denied access to specific applications and network segments to ensure that each user has only the level of access that they need and no more.

Two-factor authentication Add this to VPN access for another layer of security. Two-factor authentication helps protect businesses from credentials being stolen and weak passwords being exploited by asking for an additional passcode.

Network (VPN)

Connect to the corporate network using a private tunnel

Same level of protection as behind the corporate firewall

VERIFY CODE

Two-factor authentication adds another layer of security

Full mobility with video and chat

HD

UCX
WITH WEBEX

Instant video calling and screen sharing

Managed Endpoints

User security

Proactive patch maintenance

24/7 monitoring, troubleshooting and repair

REMOTE WORK

Managed Microsoft 365

Outlook

Teams

OneDrive

Managed SD-WAN

Traffic segmentation, enhanced security, quality of service

Best fit for high-priced employees who need persistent access to large, sensitive or critical files