TPx Makes IT Easy

Need a hand with IT? TPx provides managed services to businesses of all sizes. We take time to understand your IT needs and tailor our solutions to address your challenges with cybersecurity, communication, collaboration, and connectivity. We act as an extension of your team so you can focus on running your business.

We are committed to service excellence. For 25 years, TPx has been a trusted IT provider for businesses nationwide. We are continuously improving and innovating our services, processes, and infrastructure. With TPx, you get more than a technology solution — you get peace of mind that your IT is in good hands.

Your benefits

- Reduced technology investment
- Specialized IT talent
- Scalability up or down
- Emerging tech know-how
- Predictable costs

Comprehensive portfolio of managed IT services
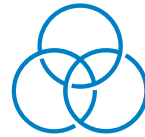
Solutions for the biggest IT issues — cybersecurity, connectivity, and collaboration.

150+ certs across 60+ competencies, such as CompTIA, Cisco, Fortinet, AWS, SMC

HIPAA, PCI-DSS, and SOC 2 compliant solutions

24 7 365 Enterprise-class, anytime support

Tailored service levels and highly-customizable solutions

National footprint, with multi-site, multi-carrier, partner coverage

18,000 clients in 49,000+ locations

Dedicated teams to ensure service excellence

Ongoing investment in automation, self-service innovation, and back-office transformation

Why choose TPx

Founded in 1998 as a Competitive Local Exchange Carrier (CLEC), we have a long history of helping customers with technology. We have built value on a foundation of networking and connectivity competence and continue to expand our offerings in accordance with market trends and customer needs.

One of our core values is innovation — and we weave that into every part of our business — from the solutions we introduce to the quality of service we provide. With the latest addition of cybersecurity services, we are able to address the biggest IT issues companies face today from a single provider. Juggling fewer vendors translates into greater efficiency and cost savings for you — and less hassle.

Service excellence is the cornerstone of our mission of being the easiest MSP to do business with. Our Service Management and "Ever Ready" Escalation teams help our customers address their needs and concerns quickly and easily.

We continuously invest in automation and self-service innovations as well as operational enhancements to yield best-in-class service agility. Better yet, we are committed to providing the most densely monitored service delivery platform in the industry.

Technology Partners

CISCO · silver peak · vmware · F⎓RTINET · poly · datto

Managed IT

Keep your IT systems healthy and performing optimally.

Managed Security

Protect your business from cyber threats without the cost and hassle of doing it in-house.

Communications and Collaboration

Cloud-based communications help you collaborate and exchange information faster than ever before.

Business Internet

TPx can craft a solution that leverages the right mix of access options to meet your requirements for speed, cost, availability and continuity.

Solutions TPx Offers

UCx with Webex	Unified communications	■ Collaboration: Enables everyone to see/share information to work productively ■ Messaging: Exchange secure messages/share files inside/outside your organization ■ Meetings: Host meetings from anywhere with audio, video and screen sharing ■ Enterprise VoIP: Manage calls, any device, anywhere
Managed SD-WAN	Monitoring and management of SD-WAN network	■ 24/7 monitoring and alerting ■ Physical and virtual edge options ■ Inbound and outbound QoS plus WAN optimization ■ Application-aware network, with customized business policies
Managed Connectivity	Safe, secure internet access	■ Secure, fully managed Busines Internet ■ Access Center of Excellence: we continually evaluate your options so you don't have to
Managed Firewalls	Monitoring and management of firewalls	■ Deployment, monitoring and management of NGFW to protect from cyber-threats ■ 24/7 customized security based in our Security Operations Center (SOC), including Managed Detection and Response ■ Limit downtime due to network outages or crippling cyberattacks; meet compliance needs
Managed Endpoints	Performance and security solutions for server and workstation environments	■ 24/7 monitoring and alerting ■ Automated patch management and remote troubleshooting and repair ■ Advanced security, including next-gen AV, Managed Detection & Response, DNS protection ■ Security Awareness Training, including phishing simulations ■ Managed Inbox Detection & Response (IDR)
Managed Networks	Monitoring and management of core network devices	■ Monitoring/management of SD-WAN, firewall, switches and Wi-Fi access points ■ Increased performance and productivity with best-in-class solutions ■ Limit downtime due to network outages or crippling cyberattacks ■ Experienced network specialists available 24/7
Managed Backups	Data backup and disaster recovery	■ Quickly restore systems and data locally or from the cloud with 24/7 monitoring and alerting ■ Virtualize failed servers to keep your business running ■ Built-in technology to protect and recover from ransomware
Managed Datacenters	Colocation for all of your IT infrastructure	■ 24/7/365 professional support and access including remote hands ■ Multiple layers of redundancy for 100% up time
Managed Microsoft 365	Microsoft 365 services and support	■ Microsoft 365 managed and billed by TPx ■ Administrative, technical support and escalations to Microsoft ■ Unlimited cloud backups of Microsoft 365's Exchange, OneDrive, and SharePoint data
Security Advisory Services	Best practices from Information Security Standards	■ Cybersecurity Gap Assessment ■ Ransomware Readiness Assessment ■ Wireless Security Assessment

TPx