



Rate Changes August 1, 2023

Notification Date: June 30, 2023

A subset of TPx services and other charges will get a rate change on or after August 1, 2023, subject to regulatory approval where required. To determine if this will affect your bill, please reference the list of impacted services below and compare them to services on your current invoice.

Impacted Services

Service Description	Monthly Increase
Business Line Custom / Business Line Deluxe	\$15
Port – All Speeds	5%
Access – All Speeds	5%
Ethernet- All Speeds	5%
HSIA – All Speeds	5%
AC Power	5%
DC Power	5%
MSx Datacenters – All Bandwidths	5%
Public IP Blocks	5%
MSx Firewall (Core & Optimum)	5%
MSx for Managed Firewalls (Core & Optimum)	5%
MSx for WAN (Core & Optimum)	5%
MSx WAN (Core & Optimum)	5%
OneNet	5%

As technology evolves, TPx continues to enhance solutions to serve our customers better. Periodically, this requires rate adjustment to compensate for factors like the cost associated with maintenance on aging infrastructure, rate changes from underlying vendors, the rising cost of power nationwide, and scarcity of public IP addresses. If you have questions, please contact your TPx Account Manager and they can assist you. Alternatively, you can send questions to customercare@tpx.com.