

# TPx Makes IT Easy



**Need a hand with IT?** TPx provides managed services to businesses of all sizes. We take time to understand your IT needs and tailor our solutions to address your challenges with cybersecurity, communication, collaboration, and connectivity. We act as an extension of your team so you can focus on running your business.

We are committed to service excellence. For 25 years, TPx has been a trusted IT provider for businesses nationwide. We are continuously improving and innovating our services, processes, and infrastructure. With TPx, you get more than a technology solution — you get peace of mind that your IT is in good hands.

## Your benefits

- Reduced technology investment
- Specialized IT talent
- Scalability up or down
- Emerging tech know-how
- Predictable costs



*Comprehensive portfolio of managed IT services*



*Solutions for the biggest IT issues — cybersecurity, connectivity, and collaboration.*



*150+ certs across 60+ competencies, such as CompTIA, Cisco, Fortinet, AWS, SMC*



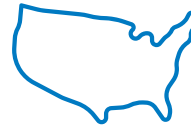
*HIPAA, PCI-DSS, and SOC 2 compliant solutions*

24  
7  
365

*Enterprise-class, anytime support*



*Tailored service levels and highly-customizable solutions*



*National footprint, with multi-site, multi-carrier, partner coverage*



*18,000 clients in 49,000+ locations*



*Dedicated teams to ensure service excellence*



*Ongoing investment in automation, self-service innovation, and back-office transformation*

## Why choose TPx

Founded in 1998 as a Competitive Local Exchange Carrier (CLEC), we have a long history of helping customers with technology. We have built value on a foundation of networking and connectivity competence and continue to expand our offerings in accordance with market trends and customer needs.

One of our core values is innovation — and we weave that into every part of our business — from the solutions

we introduce to the quality of service we provide. With the latest addition of cybersecurity services, we are able to address the biggest IT issues companies face today from a single provider. Juggling fewer vendors translates into greater efficiency and cost savings for you — and less hassle.

Service excellence is the cornerstone of our mission of being the easiest MSP to do business with. Our Service

Management and “Ever Ready” Escalation teams help our customers address their needs and concerns quickly and easily.

We continuously invest in automation and self-service innovations as well as operational enhancements to yield best-in-class service agility. Better yet, we are committed to providing the most densely monitored service delivery platform in the industry.



# Solutions TPx Offers



## Managed IT

Keep your IT systems healthy and performing optimally.



## Managed Security

Protect your business from cyber threats without the cost and hassle of doing it in-house.



## Communications and Collaboration

Cloud-based communications help you collaborate and exchange information faster than ever before.



## Business Internet

TPx can craft a solution that leverages the right mix of access options to meet your requirements for speed, cost, availability and continuity.

<b>UCx with Webex or Calling for Microsoft Teams</b>	Unified communications and collaboration	<ul style="list-style-type: none"> <li>Enterprise VoIP to manage calls, any device, anywhere</li> <li>UCx with Webex calling seamlessly integrates into Microsoft Teams environments</li> <li><i>Collaboration</i>: Enables everyone to see/share information to work productively</li> <li><i>Messaging</i>: Exchange secure messages/share files inside/outside your organization</li> <li><i>Meetings</i>: Host meetings from anywhere with audio, video and screen sharing</li> </ul>
<b>UCx SmartVoice</b>	SIP trunking	<ul style="list-style-type: none"> <li>Maximize investment in existing PBX hardware by connecting it with SIP trunks and call paths</li> <li>Add UCx with Webex collaboration/call reporting where required to grow beyond your PBX</li> </ul>
<b>Managed SD-WAN</b>	Monitoring and management of SD-WAN network	<ul style="list-style-type: none"> <li>24/7 monitoring and alerting</li> <li>Physical and virtual edge options</li> <li>Inbound and outbound QoS plus WAN optimization</li> <li>Application-aware network, with customized business policies</li> </ul>
<b>Managed Connectivity</b>	Safe, secure internet access	<ul style="list-style-type: none"> <li>Secure, fully managed Business Internet</li> <li>Access Center of Excellence: we continually evaluate your options so you don't have to</li> </ul>
<b>Managed Firewalls</b>	Monitoring and management of firewalls	<ul style="list-style-type: none"> <li>Deployment, monitoring and management of NGFW to protect from cyber-threats</li> <li>24/7 customized security based in our Security Operations Center (SOC), including Managed Detection and Response</li> <li>Limit downtime due to network outages or crippling cyberattacks; meet compliance needs</li> </ul>
<b>Managed Endpoints</b>	Performance and security solutions for server and workstation environments	<ul style="list-style-type: none"> <li>24/7 monitoring and alerting</li> <li>Automated patch management and remote troubleshooting and repair</li> <li>Advanced security, including next-gen AV, Managed Detection &amp; Response, DNS protection</li> <li>Security Awareness Training, including phishing simulations</li> <li>Managed Inbox Detection &amp; Response (IDR)</li> </ul>
<b>Managed Networks</b>	Monitoring and management of core network devices	<ul style="list-style-type: none"> <li>Monitoring/management of SD-WAN, firewall, switches and Wi-Fi access points</li> <li>Increased performance and productivity with best-in-class solutions</li> <li>Limit downtime due to network outages or crippling cyberattacks</li> <li>Experienced network specialists available 24/7</li> </ul>
<b>Managed Backups</b>	Data backup and disaster recovery	<ul style="list-style-type: none"> <li>Quickly restore systems and data locally or from the cloud with 24/7 monitoring and alerting</li> <li>Virtualize failed servers to keep your business running</li> <li>Built-in technology to protect and recover from ransomware</li> </ul>
<b>Managed Datacenters</b>	Colocation for all of your IT infrastructure	<ul style="list-style-type: none"> <li>24/7/365 professional support and access including remote hands</li> <li>Multiple layers of redundancy for 100% up time</li> </ul>
<b>Managed Microsoft 365</b>	Microsoft 365 services and support	<ul style="list-style-type: none"> <li>Microsoft 365 managed and billed by TPx</li> <li>Administrative, technical support and escalations to Microsoft</li> <li>Unlimited cloud backups of Microsoft 365's Exchange, OneDrive, and SharePoint data</li> </ul>
<b>Security Advisory Services</b>	Best practices from Information Security Standards	<ul style="list-style-type: none"> <li>Cybersecurity Gap Assessment</li> <li>Ransomware Readiness Assessment</li> <li>Wireless Security Assessment</li> </ul>

