

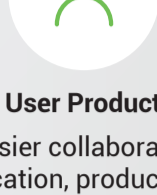
8

THINGS BUSINESSES NEED TO KNOW ABOUT Microsoft 365 Migration & Management

Microsoft 365, the cloud-based office productivity app suite is one of the most widely used software sets, with over 1 million companies subscribed and 250 million users. It's popular for its accessibility, user-friendly interface, integrated applications, collaboration features and relatively low cost. For these reasons, many businesses migrate to Microsoft 365.

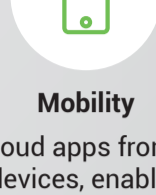
1

Microsoft 365 Offers Key Business Benefits



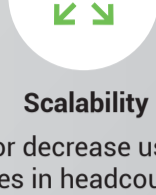
End User Productivity

With easier collaboration and communication, productivity rises.



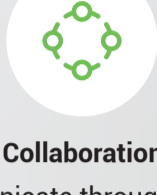
Mobility

Access cloud apps from Internet-enabled devices, enabling remote collaboration.



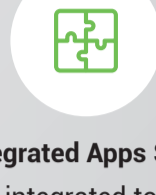
Scalability

Increase or decrease usage based on changes in headcount, M&A or markets.



Collaboration

Communicate through Teams meetings, Outlook emails, OneDrive file collaboration, Yammer chats and more.



Integrated Apps Suite

Apps are integrated to exchange data and APIs enable data access to other third-party services.



Security

Configuration and admin portals enhance security. Service is protected with authentication and perimeter protection.

2

Why to Outsource?

Microsoft 365 has countless features and customization options that benefit nearly every business. Companies can manage these aspects of the Microsoft 365 environment themselves or outsource migration and management to a third party, such as a managed services provider (MSP). Businesses outsource migration and management of Microsoft 365 for these key reasons:



EXPERTISE



TIME



TALENT

3

Ongoing Management is a Must

Once your migration to Microsoft 365 is complete, the suite must be properly managed to deliver results. The various components of Microsoft 365 each have their own configuration settings, security requirements and management tools – making management complex and time-consuming for IT teams.

Whether managed internally or outsourced to a trusted partner, several areas require administration, monitoring and management, including:

- License management
- User help desk/problem management
- Tenant and workload administration
- User and group management
- Dashboard reporting
- Adoption and productivity management
- Compliance and policy management
- Security, identity and governance monitoring
- Integrations
- Endpoint security
- Backup services
- Alert monitoring
- Incident triage
- Incident escalation
- Configuration management

4

Migration Challenges

Migrating to an entirely new platform is a significant undertaking. Here are a few common hiccups to prepare for when migrating to Microsoft 365:



Planning



Downtime



Insufficient Bandwidth



Speed Constraints



Data Migration Errors



Hybrid Environments



Change Management



Implementing Backups

5

Management Challenges

Here are a few challenges your IT team will face in managing Microsoft 365:



Tracking & Managing Licenses

Companies must assign correct licenses for job functions, remove inactive licenses and renew active licenses.



Scaling

Scaling Microsoft 365 can be difficult due to licensing visibility and permissions.



User Adoption

IT struggles to establish user adoption processes following a Microsoft 365 rollout.



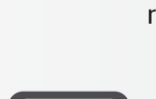
Security

Defending against Microsoft 365 cyberattacks requires monitoring of new cyber threats. Managing security settings can challenge uneducated IT staff.

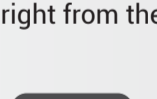
6

Consider Using Managed IDR with Microsoft 365

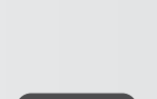
A managed inbox detection and response (IDR) security solution provides professional evaluation and response (IDR) security solution reported by users – right from the inbox.



Efficiently Report Suspicious Emails



Quickly Validate Reported Emails



Identify and Remove all Malicious Emails

A managed IDR solution is a simple Outlook plugin extension to stop phishing emails since standard email filters are not fool-proof.

7

Consider Using Cloud-to-Cloud Backup with Microsoft 365

Microsoft 365's built-in disaster recovery measures primarily focus on infrastructure failures, leaving gaps in protecting customer data. Cloud-to-Cloud Backup can bridge this gap, safeguarding Microsoft 365 against data loss. TPx's Cloud-to-Cloud Backup offers:



Unlimited Retention



One-Click Restore



Unlimited Storage



Multiple Daily Backups



Seamless Integration & Add-on Availability

8

TPx is a Trusted Partner for Microsoft 365 Migration & Management

Partnering with TPx for Microsoft 365 migration and management services offers a range of time- and money-saving benefits, including:



A Seamless Transition



Enhanced Network Security



Extensive User Security



Setup & Configuration Best Practices

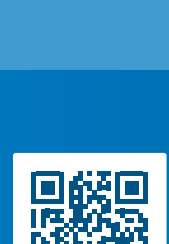


Backup & Disaster Recovery



Ongoing Cost Savings

Migrating to and managing Microsoft 365 is easier with the help of a managed services provider. TPx has experience building and optimizing Microsoft 365 capabilities for businesses. TPx can handle your migration and day-to-day management, ensuring the highest productivity possible.



Download TPx's Comprehensive Guide to Microsoft 365 Migration & Management

DOWNLOAD NOW



www.tpx.com