Managed IT Solutions for Local and State Government

TPx helps governments address their biggest IT challenges: cybersecurity, connectivity, and collaboration.

The fast switch to remote work, rapid digitalization, and a growing number of cyber threats after the pandemic have kept government IT professionals on their toes. We have seen that IT can help governments be very effective and efficient, but it comes with new challenges and demands.

Customers and staff alike not only want, but expect governments to provide digital ways to get things done — without having to show up in person.

With all the available federal funding for IT improvements, now is a great time to position yourself for the future.
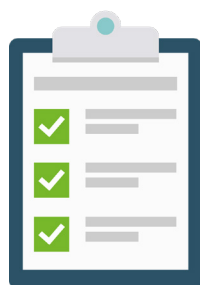
IT Challenge	Why is it an issue?	How TPx helps	TPx Solutions
Cybersecurity	High volumes of sensitive data Facing persistent cyber threats Frequent targets of ransomware attacks Rising cloud adoption Rapid change in how work is done	Discover your weak points with network and cyber threat assessments Educate your staff on proper cyber security hygiene Detect and mitigate cyber threats Provide oversight and help 24/7/365 Keep your data and systems backed up and secure	Security Advisory Services Cyber Threat Assessment Program Managed Endpoints Managed Backups Managed Firewalls
Connectivity	Pressure to provide services virtually Rise in remote and hybrid office environment Increased Internet traffic causes issues with bandwidth capacity Greater need to provide Internet access for all, including rural and lower income areas **Did you know?** *The American Rescue Plan act includes funding you may be able to leverage for improving broadband services.*	Significant cost savings Better network visibility, security and control Reliable Internet access, even in remote areas Fast networks that are easy to scale and manage Ability to segment business and private web traffic 24/7 monitoring and alerting	Access Managed SD-WAN Managed Networks (Firewalls/WAN, LAN, switches) **Did you know?** *The average expected savings in spend per location from moving to SD-WAN is ~25% according to Gartner.*
Collaboration	Adapting to a new way of working and communicating with customers Being able to communicate effectively to the public Being able to provide excellent customer experience over digital tools	Communicate anywhere, anytime Enterprise-grade security and end-to-end encryption Video, phone calling, call center, messaging and meetings all delivered in a single application Unlimited online meetings	UCx with Webex
Lack of resources	IT and cybersecurity talent is hard to find and hard to retain Funding is always hard to come by	We worry about hiring, training and retaining the right talent We can take on things that would be more expensive to do in-house We charge a monthly flat fee, making it easy for you to stay within budget You can't afford <u>not</u> to modernize your IT	

TPx

Why TPx?

We solve the biggest government IT challenges — cybersecurity, collaboration and communication — under one umbrella

We're on TIPS and NASPO vendor lists, making it easier for SLED organization to buy from us

We have IT solutions, staff, and experience necessary to do it effectively and within your budget

120+ certifications across 60+ categories such as CompTIA, Cisco, SilverPeak, Fortinet, AWS, SMC and more

Trusted by 300 municipality customers, including City of Reno, Napa County, Norfolk Country Sheriff's Office and many more

We help modernize your IT and communications, while minimizing your risk from cyber threats

With 18,000 customers across 49,000+ locations, we're big enough to get the job done while small enough to be agile

You can customize — different service levels, mix 'n match solutions — to best suit your needs; we know one size doesn't fit all

Want to learn more? Ask your TPx account manager for more information or call 866-706-0631.

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