



Customer Proprietary Network Information (CPNI) Policy

Authorized Use of CPNI.

TPx uses certain information regarding your account and the services we provide you to enhance your overall quality of service, including the development and communication of offers and other promotions that may be of value to you. This information may include rate plan and other information that qualifies as customer proprietary network information as defined by the FCC. CPNI includes information that relates to the quantity, technical configuration, type, destination, location and amount of use of a telecommunication services.

As your service provider, TPx has a duty under federal law to protect the confidentiality of this CPNI, and to use such information only as needed to perform the services or as otherwise consented to by you. Through the execution of your contract with TPx, you hereby expressly and affirmatively consent to the disclosure and use of your CPNI for the purposes outlined herein, including the development and communication of offers and other promotions.

You have a right to withhold authorization of this disclosure and use of your CPNI to the extent it does not affect the provision of any services that you have currently ordered from TPx. Your authorization is effective upon execution of the Agreement and remains effective until expressly revoked through written notice in accordance with the Agreement.

Authorized Persons.

TPx takes steps to ensure that your CPNI is disclosed only to those personnel in your organization that you have expressly authorized ("Authorized Personnel"). The Primary and Alternative Account Contacts designated on your Service Order are Authorized Personnel, along with any other Account Contacts designated in writing by you. In the event that you authorize a third party to act in the capacity of an Account Contact (including a Primary or Alternative Account Contact), then you agree to the TPx Authorized Third Party Policy, which is found at www.tpx.com/policies/ATP.