



## Privacy Policy

U.S. TelePacific Corp., dba TPx Communications (“TPx”), is committed to protecting your privacy. This statement applies to data collection and usage policies on all TPx-owned sites and services, unless otherwise noted. TPx will take all reasonable steps to ensure your privacy. We are committed to developing long-lasting client relationships built on technical excellence, reliability, and trust.

### **Amendment**

TPx reserves the right to modify or supplement this privacy policy at any time. Please check this privacy policy periodically to inform yourself of any changes.

### **Information Collection**

TPx logs the pages visited by our visitors, including time spent within our web sites, in order to gauge popularity and determine what sites and services may need improvement.

In addition to information that is received from our visitors when contacting TPx or placing an order, we also collect certain information about your computer and network systems. Information collected includes, but is not limited to: visitor IP address, operating system software, browser software and version, visit date and times, referring web site URLs, and search engine terms used to locate our site.

### **Information Use**

TPx collects personal information from its customers in order to operate and deliver services requested by our customers. We also use your personal information to inform you of the availability of other related services and other information.

TPx does not sell your personal information. However, we may contact you on behalf of certain of our business collaborators about particular offerings that may be of interest to you. In any such case, your personal information will never be given to a third party.

TPx also may share your personal information with service providers whom we have hired (or will hire) to provide services to us or on our behalf. These service providers are (or will be) contractually bound to use such personal information we share with them only to perform the services for which we have contracted (or will contract) with them.

TPx may disclose your personal information: (i) if you direct us to do so, (ii) if required by law to do so, and/or (iii) in some other circumstances, including, but not limited to,



for the purpose of protecting you from fraud, protecting the rights and/or property of TPx, or protecting the rights, property, and/or information of our customers.

### **Information Security**

TPx uses 128-bit SSL (Secure Sockets Layer) encryption technology, the industry standard, when transmitting all data to and from your computer and our servers, including your name, address, phone, email address, and credit card information.

The servers on which your data is stored have limited, restricted access and are located in controlled server environments. We protect your personal information when orders are submitted through our web site, and when performing any function within our Account Management responsibilities.

### **Your Username and Password**

You are responsible for the safety of your TPx username and password. If you choose to disclose this information to third parties, you are responsible for any and all actions taken with respect to your account. If your password has been compromised, you must contact us immediately!

### **Use of Cookies**

TPx uses cookies to help improve our website and web hosting services, and to improve our visitors' overall user experience.

Third party vendors, including Google, show TPx ads on sites on the internet. Third party vendors, including Google, use cookies to serve ads based on a user's prior visits to TPx's website. Users may opt out of Google's use of cookies by visiting the Google advertising opt-out page and/or the Network Advertising Initiative opt out page.

To view and manage cookies used by TPx, visit the [Cookie Declaration](#) page.

### **Links to External Web Sites**

This site contains many links to other sites. While we try to link only to sites that share our high standards and respect for privacy, we are not responsible for the content, security, or privacy policies employed by other sites. Please review their respective policies before submitting your personal information.

### **California residents and households only: Collection of Information**



We collect and retain the following categories of personal information necessary for us to provide the services that our visitors have requested. We also collect personal information from our California employees, as required to comply with federal, state and local laws governing employers, and to fulfil our legal obligations as an employer. This personal information may include: (1) your real name, postal address, unique personal identifier, email address, social security number, and similar identifiers; (2) commercial information, including products or services purchased; (3) professional or employment-related information (employees); (4) educational information (employees). We may collect such categories of personal information about you from the following sources: (a) an application for service or other forms; (b) your transactions and experience with us and other companies; and (c) in the case of an employee, from an application for employment, curriculum vitae or bio, or from a consumer reporting agency, our service providers performing background checks, or medical laboratories performing drug testing as a prerequisite to an offer of employment from TPx. All such personal information is used to comply with federal, state and local laws, and regulations of our business, and for the business purpose of complying with such laws governing the employment of persons who are TPx employees.

#### **Access to, Correction of, or Requesting Deletion of Personal Information**

Upon our receipt of a verifiable request from a California resident, as provided by applicable law, you can obtain access to the personal information about you which we have in our files, or which we have used or disclosed. If you think that any piece of personal information that we have collected from or about you is inaccurate, you may notify us in writing to request that it be corrected. We will investigate your request and make appropriate changes as needed. You may also request deletion of your personal information that is collected and maintained by TPx, as provided by applicable law.

To submit a verifiable consumer request, in accordance with applicable law, to find out about personal information collected or disclosed by TPx, or to request deletion of personal information by TPx, you may write to: [legal@tpx.com](mailto:legal@tpx.com) or call our toll-free number at (833) 675-0208. For account holders, you may be asked to verify your identity through the existing authentication procedures of your account, and you may be re-authenticated before we can disclose information or delete your information. For non-account holders, we will verify a consumer's identity by matching at least two or three consumer-provided data points with data points that we maintain, depending on the sensitivity of the information involved.

#### **No Sale of Personal Information**

We do not sell any personal information to any third parties, and have not done so during the preceding 12 months.



## Right to Non-Discrimination for the Exercise of a Consumer's Privacy Rights

You have a right to receive non-discriminatory treatment from TPx if you exercise any of your privacy rights conferred by the California Consumer Privacy Act ("CCPA").

### **Authorized Agent**

If you are a California consumer, you can designate an authorized agent to make a request under the CCPA on your behalf. To do so, please write to us at the address provided below, identifying your name and address, the name and address of your authorized agent, the agent's contact information, describe your relationship to the authorized agent, and the purpose for which you are designating this person to be your authorized agent. You may revoke the authority of your authorized agent at any time by contacting us in writing at the address below.

### **How to Contact Us**

If you have any questions regarding your rights or the contents of this Privacy Policy, please write to:

TPx Communications  
ATTENTION: Privacy Officer  
303 Colorado St., Suite 2075  
Austin, TX 78701

### **Confidentiality and Security of Information**

We restrict access to personal information about you to those employees of TPx who need to know that information to provide the products and services that you have requested. We maintain physical, electronic, and procedural safeguards to comply with applicable regulations to protect the confidentiality and security of this information.

### **Revisions to Our Privacy Policy**

We may amend our privacy policies described in this Privacy Policy at any time and will notify you of any revisions as required by applicable law. You may have additional rights under other applicable state laws, and we will follow the privacy law in your state if that law differs from our privacy practices described in this Privacy Policy.