# Managed Connectivity

Nationwide Expertise in Internet Delivery



#### Your Single Source for Managed Internet, Networking and Cybersecurity

Simplified decision-making to help you navigate the landscape of 3,000 Internet Service Providers in the US. With decades of experience, we take the complexity out of the equation with our curated network of strategic partners.

Enhanced business continuity with technology solutions that minimize disruptions, providing peace of mind for your business.

Top-tier networking outcomes that go beyond what is directly available from carriers. TPx expertise extends to sourcing diverse, multi-circuit, multi-network, and multi-tech type solutions, offering business continuity.

> Faster Installs

TPx **Achieves Results** for You



- Improved speed of installs across all carriers by over 30% in 2023
  - Enhanced exception-handling to remediate complex orders
- Circuit failures down by >50%

Project management from experts who know how to manage carriers. TPx helps you get it right from the start and if something goes wrong with deployment, can guickly find the next best alternative.

Powerful, tailored networking solutions for your business, leveraging the top internet options in your market. By meticulously monitoring internet service performance across the nation TPx provides expert assistance sizing and selecting the best connectivity options for your specific needs.



- Multi-vendor onboarding for better choices and coverage nationwide
- Strengthened monitoring and alerting for a proactive service experience
- Repair processes/tools improve carrier response during service interruptions
- When TPx manages more of your network, we get a holistic view to more easily detect and respond to potential errors or threats

#### **Top 10 Reasons to Choose TPx**

- 1 Simplified choices and nationwide coverage
- 2 Save time with expert recommendations
- 3 Access to multiple providers
- 4 Customized solutions
- 5 Business continuity
- 6 Power to negotiate better service
- 7 Business-grade hardware
- 8 One bill for all circuits, one tech partner to manage providers for you
- 9 Never need to speak to a carrier again
- 10 Proactive support for peace of mind



- Nationwide circuit footprint brings the power to negotiate best service and price
- Ultra-competitive pricing now available

#### Considerations

- Bandwidth Requirements
- Support & Customer Service
- Network Infrastructure
- Reliability
- Scalability
- Service Type
- Cost
- Security
- Contract Terms

### More to consider than just price per megabyte

For example, do you need a dedicated internet connection with symmetrical upload and download speeds, or will a shared broadband service meet your needs? If price is your sole criteria for buying internet access, your business may be subject to productivity loss as well as a host of security issues.

#### Network quality can vary

The network that your Internet Service Provider utilizes to route your traffic plays a big role in the performance of your applications and the speed at which you do business. TPx will help you understand provider SLA for uptime, security, bandwidth guarantees, and overall speed, providing the guidance you need to get it right the first time when modernizing and scaling your business.

#### Managed Business Internet

- Speeds up to 10Gbps
- Dedicated (symmetrical upload/download) or shared broadband (asymmetrical upload/download)
- Third-party circuits
- Fiber
- Coax cable

#### Managed Cellular Wireless

- Affordable option for secondary or failover internet
- Remote locations that are hard to reach or expensive to build out to may utilized as primary internet

With 25 years as a Network Operator, TPx has the knowledge and expertise to help you select the right internet service for your business.

## Combine Your Connectivity with Networking Solutions

Internet is only as good as the network that's using it. As a complete network provider, TPx's Networking and Cybersecurity services ensure performance, protection, and peace of mind. Extend TPx services into your LAN for business grade performance, security, visibility to connected users, devices, and applications. Reduced downtime with remote, live troubleshooting tools combined with our network experts. TPx services can be ordered independently, but together make a complete networking offer.

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Basic Monitor Monitor TPx-provided internet for uptime	Managed SD-WAN and Firewalls Optimize for app performance & security	Managed LAN Physically connect phones & PCs	Managed Wi-Fi Access Points Wirelessly connect laptops & mobiles
<ul> <li>4G Wireless provides uptime status of primary circuit by default</li> <li>4G Wireless provides failover connectivity as an add-on service</li> </ul>	<ul> <li>Auto VPN/SD-WAN</li> <li>Site-to-site tunnels</li> <li>Remote SSL VPN</li> <li>Bandwidth aggregation</li> <li>IDS/IPS</li> <li>Anti-virus and anti- malware</li> </ul>	<ul> <li>Layer 7 visibility</li> <li>Standard QoS</li> <li>Cable Test</li> <li>Remote packet capture</li> <li>DHCP Server</li> <li>Port isolation &amp; security</li> <li>Stacking</li> <li>Modular power</li> </ul>	<ul> <li>Wi-Fi 6 enabled access points</li> <li>Web content filtering</li> <li>Schedules</li> <li>Per-user traffic shaping</li> <li>Wireless intrusion prevention</li> <li>Interference detection</li> </ul>
Ask about our no-cost Advisory Services		Layer 3 switching	<ul> <li>Multi-SSID</li> </ul>

## TPX