

TPx Makes IT Easy



Need a hand with IT? TPx provides managed services to businesses of all sizes. We take time to understand your IT needs and tailor our solutions to address your challenges with cybersecurity, communication, collaboration, and connectivity. We act as an extension of your team so you can focus on running your business.

We are committed to service excellence. For 25 years, TPx has been a trusted IT provider for businesses nationwide. We are continuously improving and innovating our services, processes, and infrastructure. With TPx, you get more than a technology solution — you get peace of mind that your IT is in good hands.

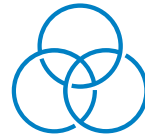
Your benefits

- Reduced technology investment
- Specialized IT talent
- Scalability up or down
- Emerging tech know-how
- Predictable costs

Technology Partners



Comprehensive portfolio of managed IT services



Solutions for the biggest IT issues — cybersecurity, connectivity, and collaboration.



150+ certs across 60+ competencies, such as CompTIA, Fortinet, Cisco, Microsoft, SMC



HIPAA, PCI-DSS, and SOC 2 compliant solutions

24
7
365

Enterprise-class, anytime support



Tailored service levels and highly-customizable solutions



National footprint, with multi-site, multi-carrier, partner coverage



Thousands of customers nationwide



Dedicated teams to ensure service excellence



Ongoing investment in automation, self-service innovation, and back-office transformation

Why choose TPx

Founded in 1998 as a Competitive Local Exchange Carrier (CLEC), we have a long history of helping customers with technology. We have built value on a foundation of networking and connectivity competence and continue to expand our offerings in accordance with market trends and customer needs.

One of our core values is innovation — and we weave that into every part of our business — from the solutions

we introduce to the quality of service we provide. With the latest addition of cybersecurity services, we are able to address the biggest IT issues companies face today from a single provider. Juggling fewer vendors translates into greater efficiency and cost savings for you — and less hassle.

Service excellence is the cornerstone of our mission of being the easiest MSP to do business with. Our Service

Management and “Ever Ready” Escalation teams help our customers address their needs and concerns quickly and easily.

We continuously invest in automation and self-service innovations as well as operational enhancements to yield best-in-class service agility. Better yet, we are committed to providing the most densely monitored service delivery platform in the industry.

Solutions TPx Offers



Cybersecurity

Protect your business from cyber threats without the cost and hassle of doing it in-house.



Connectivity

Expertly sized and sourced from a curated list of strategic Internet providers and woven into a resilient connectivity solution that goes beyond what is directly available from carriers.



Network Management

Edge and Local Area Network hardware configured, monitored, and maintained for high-performance, secure, flexible access to business apps, data and resources.



Systems & Infrastructure

We look at your systems and network, make sure they are fundamentally sound. We secure what you have. And we back up your data.



Collaboration

We configure and license key apps with performance optimization to drive business productivity.



Security Advisory Services	Best practices from Information Security Standards	<ul style="list-style-type: none"> Virtual Compliance Officer featuring a Gap Assessment Ransomware Readiness Assessment Network Security Assessments
Business Internet	Fast, resilient internet access	<ul style="list-style-type: none"> Expert recommendations, nationwide coverage to get the right connectivity faster and easier; ability to source diverse, multi-network, multi-tech solutions We continually evaluate Internet Service Providers to improve your options
Managed Edge – WAN & Firewall	Optimize any internet for app performance and cybersecurity	<ul style="list-style-type: none"> Application-aware network, with expert configuration and fully maintained 24/7 monitoring and alerting, including manage detection and response (MDR) Inbound and outbound QoS plus WAN optimization Next Generation Firewalls to protect from cyber-threats, limit downtime due to network outages or crippling cyberattacks, meet compliance needs.
Managed LAN – Switching	Monitoring and management of LAN switches	<ul style="list-style-type: none"> Managed Local Area Network (LAN) switching for increased performance and productivity for physically connected devices with best-in-class technology Protect your business continuity by pro-actively resolving application performance and connectivity anomalies down to each wired endpoint
Managed LAN – Wi-Fi	Monitoring and management of wireless networks	<ul style="list-style-type: none"> Managed Local Area Network (LAN) Wi-Fi access points for increased performance and productivity for wireless devices with best-in-class technology Protect your business continuity by pro-actively resolving application performance and connectivity anomalies down to each wireless endpoint
Managed Endpoints	Performance and security solutions for server and workstation environments	<ul style="list-style-type: none"> 24/7 monitoring and alerting Automated patch management and remote troubleshooting and repair Advanced security, including next-gen AV, Managed Detection & Response, DNS protection Security Awareness Training, including phishing simulations Managed Inbox Detection & Response (IDR) for stronger email security
Managed Backups	Data backup and disaster recovery	<ul style="list-style-type: none"> Quickly restore systems and data locally or from the cloud with 24/7 monitoring and alerting Virtualize failed servers to keep your business running Built-in technology to protect and recover from ransomware
Managed Datacenters	Colocation for all of your IT infrastructure	<ul style="list-style-type: none"> 24/7/365 professional support and access including remote hands Multiple layers of redundancy for 100% up time
UCx with Webex or Calling for Microsoft Teams	Unified communications and collaboration	<ul style="list-style-type: none"> Enterprise VoIP to manage calls, any device, anywhere UCx with Webex calling seamlessly integrates into Microsoft Teams environments <i>Collaboration</i>: Enables everyone to see/share information to work productively <i>Messaging</i>: Exchange secure messages/share files inside/outside your organization <i>Meetings</i>: Host meetings from anywhere with audio, video and screen sharing
UCx SmartVoice	SIP trunking	<ul style="list-style-type: none"> Maximize investment in existing PBX hardware by connecting it with SIP trunks and call paths Add UCx with Webex collaboration/call reporting where required to grow beyond your PBX
Managed Microsoft 365	Microsoft 365 services and support	<ul style="list-style-type: none"> Microsoft 365 managed and billed by TPx Administrative, technical support and escalations to Microsoft Unlimited cloud backups of Microsoft 365's Exchange, OneDrive, and SharePoint data