

#### Connectivity

Expertly sized and sourced from a curated list of strategic Internet providers and woven into a resilient network solution that goes beyond what is directly available from carriers.

Business	Fast, resilient	<ul> <li>Expert recommendations, nationwide coverage to get the right connectivity faster and</li></ul>
Internet	internet access	easier; ability to source diverse, multi-network, multi-tech solutions
		- We continuelly evaluate Internet Convice Drevidere to improve your entione

We continually evaluate Internet Service Providers to improve your options

### **Network Management & Security**

Edge and LAN hardware configured, monitored, and maintained for high-performance, secure, flexible access to business apps, data and resources.

Managed WAN & Firewall	Optimize any internet for app performance and cybersecurity	<ul> <li>Application-aware network, with expert configuration and fully maintained</li> <li>24/7 monitoring and alerting, including manage detection and response (MDR)</li> <li>Inbound and outbound QoS plus WAN optimization</li> <li>Next Generation Firewalls to protect from cyber threats, limit downtime due to network outages or crippling cyberattacks, meet compliance needs.</li> </ul>
Managed LAN –	Monitoring and management of LAN	<ul> <li>Managed Local Area Network (LAN) switching for increased performance and productivity for physically connected devices with best-in-class technology</li> </ul>
Switching	switches	<ul> <li>Protect your business continuity by pro-actively resolving application performance and connectivity anomalies down to each wired endpoint</li> </ul>
Managed LAN – Wi-Fi	Monitoring and management of wireless networks	<ul> <li>Managed Local Area Network (LAN) Wi-Fi access points for increased performance and productivity for wireless devices with best-in-class technology</li> </ul>
		<ul> <li>Protect your business continuity by pro-actively resolving application performance and connectivity anomalies down to each wireless endpoint</li> </ul>

### Cybersecurity

Protect your business from cyber threats without the cost and hassle of doing it in-house.

Security Advisory Services	Best practices from Information Security Standards	<ul> <li>Cybersecurity Compliance Management</li> <li>Gap Assessment</li> <li>Ransomware Readiness Assessment</li> </ul>

Network Security Assessments

# Systems & Infrastructure

We look at your systems and network, make sure they are fundamentally sound. We secure what you have. And we back up your data.

Managed Endpoints	Performance and security solutions for server and workstation environments	<ul> <li>24/7 monitoring and alerting</li> <li>Automated patch management and remote troubleshooting and repair</li> <li>Advanced security, including next-gen AV, Managed Detection &amp; Response, DNS protection</li> <li>Security Awareness Training, including phishing simulations</li> <li>Managed Inbox Detection &amp; Response (IDR) for stronger email security</li> </ul>
Managed Backups	Data backup and disaster recovery	<ul> <li>Quickly restore systems and data locally or from the cloud with 24/7 monitoring &amp; alerting</li> <li>Virtualize failed servers to keep your business running</li> <li>Built-in technology to protect and recover from ransomware</li> </ul>
Managed Datacenters	Colocation for all of your IT infrastructure	<ul><li>24/7/365 professional support and access including remote hands</li><li>Multiple layers of redundancy for 100% up time</li></ul>

## Collaboration

We configure and license key apps with performance optimization to drive business productivity.

UCx with Webex or UCx with Microsoft Teams	Unified communications and collaboration	<ul> <li>Enterprise VoIP to manage calls, any device, anywhere</li> <li>UCx calling seamlessly integrates into Webex or Microsoft Teams environments</li> <li><i>Collaboration:</i> Enables everyone to see/share information to work productively</li> <li><i>Messaging:</i> Exchange secure messages/share files inside/outside your organization</li> <li><i>Meetings:</i> Host meetings from anywhere with audio, video and screen sharing</li> </ul>
UCx SmartVoice	SIP trunking	<ul> <li>Maximize investment in existing PBX hardware by connecting it with SIP trunks and call paths</li> <li>Add UCx with Webex collaboration/call reporting where required to grow beyond your PBX</li> </ul>
Managed Microsoft 365	Microsoft 365 services and support	<ul> <li>Microsoft 365 managed and billed by TPx</li> <li>Administrative, technical support and escalations to Microsoft</li> <li>Unlimited cloud backups of Microsoft 365's Exchange, OneDrive, and SharePoint data</li> </ul>



