

Managed Security Awareness Training



Turn Your Employees into Your Strongest Line of Defense

What Is It and Why Do You Need It?

Technology alone can't stop phishing, ransomware, or credential theft – people can. Yet human error drives the majority of breaches, making employee awareness your most critical (and most overlooked) defense.

TPx Security Awareness Training is a fully managed program that transforms your employees from potential risks into active defenders. We handle everything – from monthly phishing simulations to course delivery, reporting, and learner management – so your team stays informed, engaged, and compliant without adding work for IT.

Grounded in **NIST cybersecurity guidelines**, our training blends realism and reinforcement to change behavior over time – reducing phishing click rates by up to 75% and helping you meet compliance standards like HIPAA and PCI DSS.



Benefits

Benefit	What It Means for You
Fewer Breaches from Human Error	Empower employees to spot and stop phishing and social engineering before it causes damage.
Continuous Improvement Over Time	Training adapts and repeats to reinforce smart habits and reduce risky behavior across your team.
Measurable Risk Reduction	Get clear visibility into phishing click rates, training completion, and overall progress.
Simplified Compliance	Stay audit-ready with NIST-aligned courses covering HIPAA, PCI DSS, and more.
Time Back for IT and HR	TPx manages setup, campaigns, updates, and reporting – no admin work on your end.
Engaged, Security-Minded Employees	Short, interactive lessons keep staff interested and make cybersecurity second nature.
Consistent, Up-to-Date Training	Content evolves with the threat landscape – your users are always learning what matters most.

How It Works



Fast, Easy Setup – TPx configures your organization’s training portal, enrolls learners, and launches your first campaigns – no IT workload required.



Realistic Phishing Simulations – Employees receive authentic phishing emails mimicking trusted brands and internal communications. Clicks are redirected to instant coaching pages and follow-up modules.



Monthly Training Courses – Users take short, engaging lessons on cybersecurity best practices – from phishing and password security to malware and mobile safety – available in multiple languages.



Targeted Learning Options – Add compliance-focused courses for HIPAA, PCI DSS and more, to align training with your industry needs.



Progress & Performance Tracking – Measure improvement with built-in dashboards showing participation rates, risk reduction, and top improvement areas.



TPx Managed Security Awareness Training is powered by INFOSEC IQ

Exceptional learner experience

Need to Know: Mobile Security

Completed! 4 minutes

About this course
Join Anthony and Ivana as they explore the ups and downs of phone security. What is encryption? What kind of damage could a stolen phone do? Learn how to take security with you wherever you go.

Certificate of completion
Congratulations on completing your course! A record of completion was sent to Infosec. You can download your course completion certificate here.

Course contents

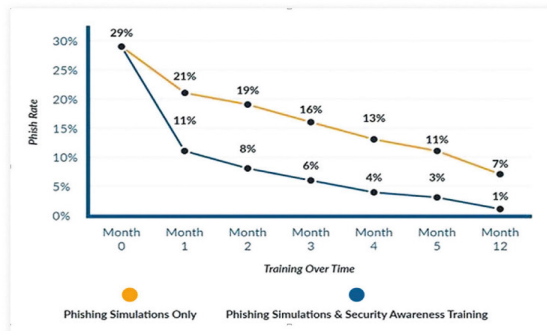
LEARN

- Need to Know: Mobile Security Complete 03:32

ASSESS

- Need to Know: Mobile Security Assessment (2018) Passed

Proven training methodology



Scheduled reports

INFOSEC IQ

Report Active Learners is available for download. Click the following link to view a csv file:

[View Your Report](#)

Note: Infosec IQ csv reports are available for download for up to 30 days. All data is preserved within Infosec IQ.

Sincerely,
The Infosec IQ Team

Why TPx?



Proven Results – Customers see significant reductions in phishing success rates and stronger overall security posture.



Behavior Change That Lasts – Training that goes beyond compliance to build long-term awareness.



Real-World Relevance – Simulations and content reflect the latest phishing and attack trends.



Fully Managed Program – TPx handles delivery, updates, and learner management for you.



One Partner for IT & Security – Augment your security awareness program with other TPx-managed solutions like endpoint protection, firewalls, and backups for a cohesive, layered defense.



Turning Awareness into Action: How TPx Helped Strengthen a Nonprofit's Defenses

Search for Change, a nonprofit supporting individuals with behavioral health challenges, faced recurring ransomware threats and limited internal IT resources. TPx helped close their security gaps with a managed approach that started with Security Awareness Training – empowering employees to recognize and stop phishing attempts before they caused harm.

The results were immediate: users became more cautious, incidents dropped, and the organization gained peace of mind knowing TPx was managing both the education and the ongoing protection of their team.

“The security awareness training that TPx has been providing has been very helpful... the response has been very rapid.”

– Ashley Brody, CEO, Search for Change

Solution Overview

Service Features	Description	Endpoint Management	Endpoint Security	User Security
Monitoring, Alerting, and Reporting	TPx provides automated monitoring and alerting and scheduled reports for device availability, health and performance, and inventory. Monitoring and alerting are per TPx's recommended practices. Alerts are received and actionable by either TPx or the customer, based on service level.	Yes	No	No
System Patching	TPx provides managed, automated patching of operating systems and select third-party applications. Service includes operational and security patches remotely applied per TPx recommended practice. Patch status monitoring and reporting are also included.	Yes	No	No
Remote System Support	TPx provides 24/7 troubleshooting and repair of covered devices. Service includes proactive support based on TPx recommended practice and responsive support for customer requests or identified alerts. Remote Systems support features may be included in the fixed monthly charge or billable based on the chosen service level.	Yes	No	No
Lifecycle Management	TPx provides proactive reporting and communication of end-of-life status on covered servers. Service includes hardware warranty expiration as well as manufacturer end-of-support status for operating systems and select applications. Post-warranty hardware support packages are available at additional cost.	Yes	No	No
Managed NGAV	TPx provides managed Next-Generation Antivirus support. Service includes the use and management of the NGAV software as well as monitoring, alerting, and reporting on NGAV status. Virus remediation is available as a billable service	No	Yes	No
Endpoint Managed Detection and Response	TPx provides MDR services to identify and prevent advanced security attacks. The service includes the use and management of leading EDR software, SaaS platform hosting, SOC threat hunting, alert response, and event mitigation with an industry-leading 15-minute response time.	No	Yes	No
DNS Protection	TPx provides DNS Protection for covered devices to combat Internet-born threats and enforce Internet usage policy. Service includes the use and management of the DNS Agent software, configuration of security policies, and monitoring and reporting on browsing activity and security events.	No	Yes	No
Security Awareness Training	TPx provides automated Security Awareness Training campaigns. Service includes campaign setup, ongoing phishing simulations, and monthly training courses delivered automatically to enrolled users. Scheduled reporting of campaign status and activity is also included.	No	No	Yes
Inbox Detection and Response	TPx Inbox Detection and Response service allows users to easily report potential phishing emails. Reported emails are quarantined then scanned by software and SOC personnel to identify threats. Within just a few minutes, safe emails are returned to the users' inbox and all instances of malicious emails are automatically removed from all other users' mailboxes.	No	No	Yes

All service features are available in pre-packaged solution bundles to meet a variety of use cases. Endpoint Security and User Security service features are also available as stand-alone offerings.



Don't Let Human Error Become Your Biggest Security Gap

Visit [TPx.com](https://www.tpx.com) today to see how TPx Security Awareness Training can empower your employees to protect your business.