Your sidekick for smart IT

TPx is your go-to partner for expertly managed IT services — giving your business the edge to stay connected, secure, and ahead of the competition. With 25+ years of experience and a nationwide reach, we deliver powerful networking, security, and collaboration solutions built to flex with your business. Backed by deep expertise and 24/7 support, TPx helps you move faster, work smarter, and thrive in a connected world.

Your Benefits

- Industry Compliance (HIPAA, PCI-DSS, SOC2)
- Scalable IT Expertise
- Predictable Costs
- 24/7 Monitoring & Support
- End-to-End Management

12,000+ Customers
38,000+ Locations

10,000+ Managed Endpoints

100K+ Collaboration Solution Users

National Footprint, with Multi-Site, Multi-Carrier, Partner Coverage

Tailored Service Levels and Highly-Customizable Solutions

24/7/365 Enterprise-Class support

25+ Years of Technology Leadership

Technology Partners

Cisco, SentinelOne, vmware, FORTINET, datto, poly, Juniper Networks, zscaler

Industry Recognition for Our Services

CRN MSP 500 2025 · Clutch · Channel Futures MSP 501 · Bronze 2025 Stevie Winner for Sales & Customer Service · Internet Telephony SD-WAN Product of the Year 2024 · Global Infosec Awards Winner Cyber Defense Magazine 2024 · Unified Communications Product of the Year 2023 · Most Reviewed Consulting Companies Global · TMCnet Cybersecurity Excellence 2023

Solutions Portfolio

Advisory, Professional & Managed Services: Ensure business continuity and performance with modern infrastructure and fully supported environments.

Networking

Get secure, scalable connectivity optimized for performance across wired and wireless environments.

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Systems & Infrastructure

Ensure business continuity and performance with modern infrastructure and fully supported environments.

Cybersecurity

Protect your business from evolving cyber threats with fully managed, multi-layered security services.

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Collaboration

Empower your teams to connect and collaborate securely from anywhere, on any device.

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Key: ■ Networking ■ Systems & Infrastructure ■ Cybersecurity ■ Collaboration

Business Internet	**Fast, resilient internet access**	■ Expert recommendations, nationwide coverage to get the right connectivity faster and easier; ability to source diverse, multi-network, multi-tech solutions ■ We continually evaluate Internet Service Providers to improve your options
Managed WAN	**Optimize network performance and connectivity**	■ Application-aware network with expert configuration, monitoring, and ongoing management ■ Inbound and outbound QoS plus WAN optimization to improve application performance and connectivity
Managed Firewalls	**Strengthen network security against cyber threats**	■ Next-Generation Firewalls with TPx managed configuration, 24/7 monitoring & alerting, and policy management ■ Help protect against cyber threats by blocking malicious traffic and reducing unauthorized network access
Managed LAN, Switching & Wi-Fi	**Monitoring and management of wired and wireless network infrastructure**	■ Enhance network performance with fully managed LAN switching and Wi-Fi access points—delivering reliable, high-speed connectivity for both wired and wireless devices using best-in-class technology. ■ Protect your business continuity by proactively resolving application performance and connectivity anomalies down to each wired and wireless endpoint
Managed Datacenters	**Colocation for all of your IT infrastructure**	■ Secure colocation with resilient power and cooling, plus scalable bandwidth ■ 24/7/365 monitoring and management of TPx facility infrastructure ■ Remote Hands support for onsite tasks
Endpoint Management	**Keep devices healthy, current, and supported.**	■ Monitoring, alerting, and reporting ■ Managed patching for supported systems and applications ■ Device health, inventory, and lifecycle visibility ■ Advanced solution tier adds troubleshooting and system administration
Managed Endpoint Security	**Detect and respond to endpoint threats.**	■ Standard solution tier: EDR for customer-led investigation and response ■ Advanced solution tier: EDR + MDR with 24/7 monitoring and analyst-led investigation ■ Behavioral threat detection and response capabilities ■ TPx-managed support and escalation coordination
Managed SASE/SSE	**Secure, cloud-delivered access for users, applications, and data—everywhere work happens**	■ Fully managed SASE powered by Zscaler, unifying secure access and optimized connectivity ■ Identity-based access replaces legacy VPNs for faster, more secure application access ■ Flexible adoption with no rip-and-replace—start with SD-WAN, SSE, or both ■ Consistent protection across office, remote, SaaS, and AI usage ■ End-to-end management by TPx, including optimization, reporting, and quarterly reviews
Security Awareness Training	**Infosec-powered training that helps employees recognize + avoid cyber threats.**	■ Monthly awareness courses and simulated phishing campaigns ■ Point-of-click training for users who engage with simulations ■ User dashboards, reminders, assessments, and progress reporting
Managed Inbox Detection and Response	**GoSecure-powered phishing response for Microsoft 365 Outlook inboxes.**	■ One-click reporting of suspicious emails from Outlook ■ Automated scanning and human threat evaluation ■ Malicious messages removed from the reporting user and other affected inboxes
Security Advisory Services	**Comprehensive cybersecurity consulting services**	■ Cybersecurity Compliance Management ■ Cybersecurity Assessment ■ Vulnerability and Penetration Scanning ■ AI Readiness Assessment
UCx with Webex / UCx with Microsoft Teams	**Unified communications and collaboration**	■ Enterprise VoIP to manage calls, any device, anywhere ■ UCx calling seamlessly integrated into Webex or Microsoft Teams ■ Collaboration: Enables everyone to see/share information to work productively ■ Messaging: Exchange secure messages/share files inside/outside your organization ■ Meetings: Host meetings from anywhere with audio, video and screen sharing
UCx SmartVoice	**SIP trunking**	■ Maximize investment in existing PBX hardware by connecting it with SIP trunks and call paths ■ Add UCx with Webex collaboration/call reporting where required to grow beyond your PBX
UCx Call Center	**Intelligent inbound call routing for voice-first service teams**	■ Inbound call management ■ Voice-based call center for UCx with Webex - routes inbound calls efficiently across teams/locations ■ Includes ACD, call queues, supervisor monitoring, and reporting; improving service visibility and control
UCx Contact Center	**AI-powered, cloud contact center for modern customer engagement**	■ Omnichannel contact center as a service ■ Cloud-based platform supporting UCx Voice with inbound and outbound customer engagement including voice, chat, WhatsApp, and email in a unified agent workspace ■ AI-powered analytics, routing, dashboards, and CRM integrations to enhance customer experience
Managed Microsoft 365	**Microsoft 365 services and support**	■ Microsoft 365 managed and billed by TPx ■ Administrative, technical support and escalations to Microsoft ■ Unlimited cloud backups of Microsoft 365's Exchange, OneDrive, and SharePoint data