

Mpower Account Code Instruction Sheet

To use your account code feature:

- Dial the number that you are calling as normal
- Listen for the account code prompt
- Dial your account code (dial while the tone is sounding)
- Your call will connect as normal

To use your account code feature with PINs:

- Dial the number that you are calling as normal
- Listen for the PIN prompt
- Dial your PIN
- Listen for the account code prompt
- Dial your account code (dial while the tone is sounding)
- Your call will connect as normal

If you receive a fast busy then you have dialed too few or too many digits when inputting either the telephone number or the account code. If you receive a recording, you have dialed the correct number of digits, but the telephone number that you are calling is not valid.